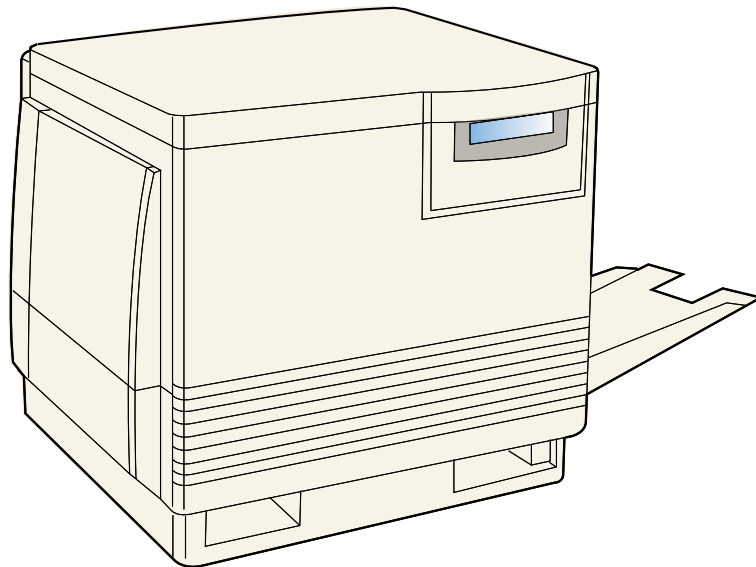


# Panasonic

## Color Laser Printer

# *Operating Instructions*

Model No. **KX-P8420**



Please carefully read the Operating Instructions and the Drivers and Utilities Reference Guide before operating. Keep this CD-ROM in the protective case.  
Do not expose the CD-ROM to direct sunlight or extreme heat and do not scratch or smudge the surface of the CD-ROM.

Thank you for purchasing the Panasonic KX-P8420 Color Laser Printer.

The serial number is located on the label on the rear of the unit. For your convenience, record the number below and keep this book along with your proof of purchase, in the event of a theft or for future reference.

MODEL NO. **KX-P8420** SERIAL NO. \_\_\_\_\_

NAME OF RESELLER \_\_\_\_\_ DATE OF PURCHASE \_\_\_\_\_



As an ENERGY STAR® Partner, Panasonic has determined that this product meets the ENERGY STAR® guidelines for energy efficiency. (ENERGY STAR is a U.S. registered mark.)



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## FOR USERS IN UNITED STATES

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**FCC Caution:** To assure continued compliance, (example—use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

---

### Technical Support Calls

If you have read this manual and tried the troubleshooting procedures and you are still having difficulty, please contact the reseller from which the unit was purchased. You may also call the end user technical support telephone number which is operational during East Coast business hours (9:00 AM to 7:00 PM). The end user technical support number is 1-888-744-2424.

This number is available within the U.S. only.

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### Helpful Phone Numbers

To locate your nearest sales dealer	CALL 1-800-742-8086 ask for COLOR
To order consumables	CALL 1-800-222-0584
To order operating instructions/CD's	CALL 1-800-833-9626
To locate your nearest authorized service center	CALL 1-888-744-2424
For technical support	CALL 1-888-744-2424
Automated 24-hour support via Fax back	CALL 1-800-222-0584
Electronic bulletin board	CALL 1-201-863-7845
World Wide Web Technical & Driver Support	<a href="http://www.panasonic.com/alive">http://www.panasonic.com/alive</a>

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# For Your Safety

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## General

### Warning

- To prevent fire or shock hazard, do not expose this product to rain or any type of moisture.

### Caution

- Do not open covers and do not attempt to repair the unit yourself. Refer servicing to qualified personnel.

## Power source

### Warning

- The power source voltage of this unit is listed on the nameplate. Only plug the unit into an outlet with the proper voltage.
- When you operate this equipment, the outlet should be near the equipment and accessible.
- To ensure safe operation the AC cord supplied must be inserted into standard three-prong AC outlet which is effectively grounded (earthed) through the normal wiring.
- The fact that the equipment operates satisfactorily does not imply that the power point is grounded (earthed) and that the installation is completely safe. For your safety, if in any doubt about the effective grounding (earthing) of the power point, consult a qualified electrician.
- If the plug cannot be inserted into the AC outlet, contact a licensed electrician to replace the outlet with a properly grounded (earthed) one. Do not defeat the purpose of the grounding (earthing) plug (ex. do not use a conversion plug).

## Laser safety

### Caution

- This printer utilizes a laser. Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

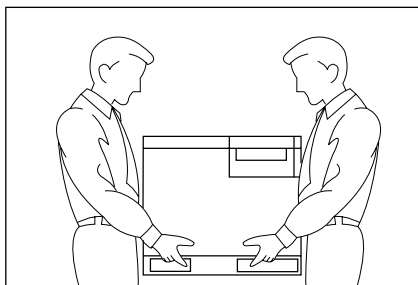
## Ozone release

### Warning


- Make sure that the printer is installed in a well ventilated room so as not to increase density of ozone in the air. Since ozone is heavier than air, it is recommended that air at floor level be ventilated.

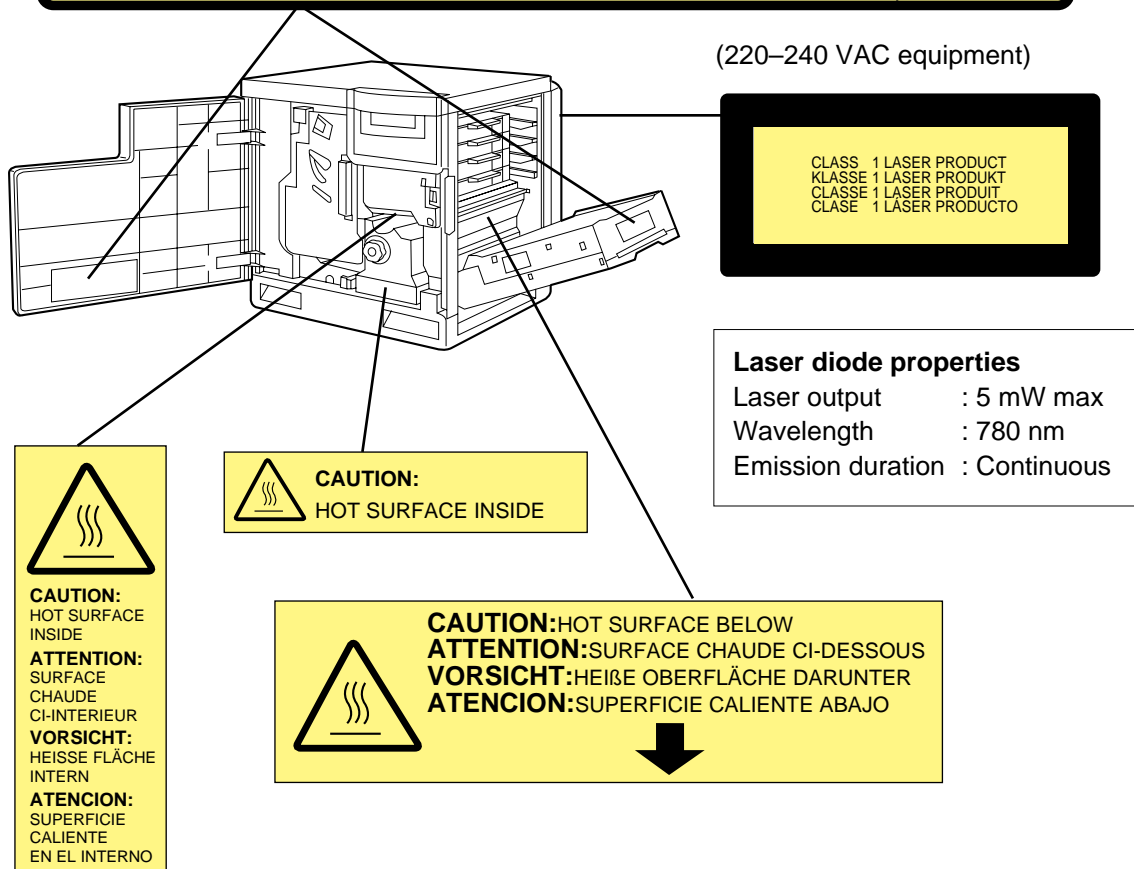
## Moving the unit

The printer weighs approximately 47.9 kg {105.5 lbs.}. It must be handled by two people. Turn the power off and remove the power cord when handling the unit.



## Caution labels

<b>DANGER:</b> Invisible laser radiation when open and interlock defeated. <b>AVOID DIRECT EXPOSURE TO BEAM.</b>	<b>CAUTION:</b> Invisible laser radiation when open and interlocks defeated. <b>AVOID EXPOSURE TO BEAM.</b>	<b>VORSICHT:</b> Unsichtbare Laserstrahlung, wenn Abdeckung geöffnet und Sicherheitsverriegelung überbrückt. <b>NICHT DEM STRAHL AUSSETZEN.</b>	<b>ATTENTION:</b> Rayonnement laser invisible dangereux en cas d'ouverture et lorsque la sécurité est neutralisée. <b>EXPOSITION DANGEREUSE AU FAISCEAU.</b>		
<b>PELIGRO:</b> Cuando se abre y se invalida el bloqueo, se producen radiaciones invisibles de láser. <b>EVITESE LA EXPOSICIÓN A TALES RAYOS.</b>	<b>VARNING:</b> Osynlig laserstrålning när denna del är öppnad och spärren är urkopplade. <b>STRÅLEN ÄR FARLIG.</b>	<b>VARO!</b> Näkymätöntä avattaessa ja suojalukitus ohitettaessa olet alttiina lasersäteilylle. <b>ÄLÄ KATSO SÄTEESEEN.</b>	<b>VARNING:</b> Osynlig laserstrålning när denna del är öppnad och spärren är urkopplad. <b>BETRAKTA EJ STRÅLEN.</b>	<b>ADVARSEL:</b> Usynlig laserstråling ved åbning når sikkerhedsafbrydere er ude af funktion. <b>UNDGÅ UDSÆTTELSE FOR STRÅLING.</b>	<b>ADVARSEL:</b> Usynlig laserstrålning når deksel åpnes og sikkerhetslas brytes. <b>UNNGÅ EKSPONERING FOR STRÅLEN.</b>



### FOR USERS IN AUSTRALIA



N52



This mark shows that the product complies with AS/NZS 3548.

### FOR USERS IN U.K.

#### IMPORTANT:

#### FOR YOUR SAFETY PLEASE READ THE FOLLOWING TEXT CAREFULLY

This printer is supplied with a moulded three pin mains plug each for your safety and convenience. A 13 amp fuse is fitted in this plug. Should the fuse need to be replaced please ensure that the replacement fuse has a rating of 13 amps and that it is approved by ASTA or BSI to BS 1362.

Check for the ASTA mark  or the BSI mark  on the body of the fuse.

If the plug contains a removable fuse cover you must ensure that it is refitted when the fuse is replaced. If you lose the fuse cover the plug must not be used until a replacement cover is obtained. A replacement fuse cover can be purchased from your local Panasonic Dealer.

**IF THE FITTED MOULDED PLUG IS UNSUITABLE FOR THE SOCKET OUTLET IN YOUR HOME THEN THE FUSE SHOULD BE REMOVED AND THE PLUG CUT OFF AND DISPOSED OF SAFELY. THERE IS A DANGER OF SEVERE ELECTRICAL SHOCK IF THE CUT OFF PLUG IS INSERTED INTO ANY 13 AMP SOCKET.**


If a new plug is to be fitted please observe the wiring code as shown below. If in any doubt please consult a qualified electrician.

**WARNING:** THIS APPLIANCE MUST BE EARTHED.

**IMPORTANT:** The wires in this mains lead are coloured in accordance with the following code.

Green-and-Yellow: Earth    Blue: Neutral    Brown: Live

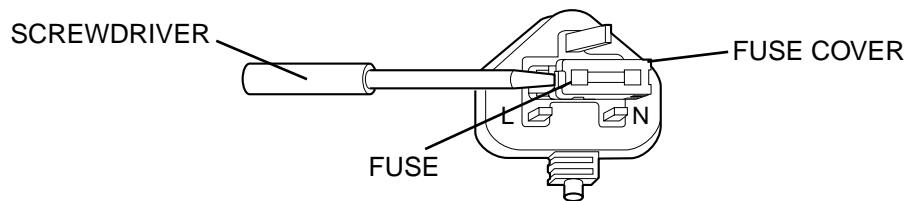
As the colours of the wire in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows.

The wire which is coloured GREEN-AND-YELLOW must be connected to the terminal in the plug which is marked with the letter E or by the Earth symbol , or coloured GREEN or GREEN-AND-YELLOW.

The wire which is coloured BLUE must be connected to the terminal in the plug which is marked with the letter N or coloured BLACK.

The wire which is coloured BROWN must be connected to the terminal in the plug which is marked with the letter L or coloured RED.

**How to replace the fuse:** Open the fuse compartment with a screwdriver and replace the fuse.



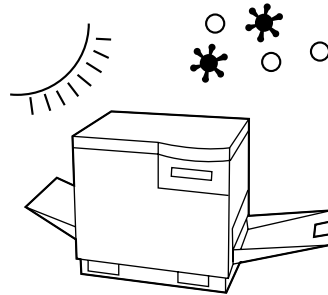
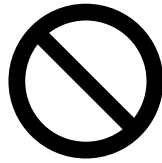
## Chapter 1 *Before You Start*

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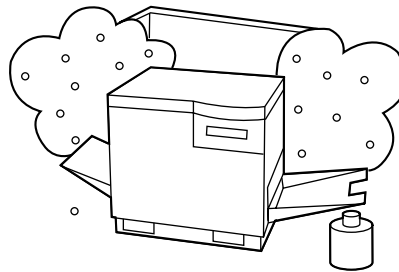
Before you set up your new printer, please read the following information.

### Cautions

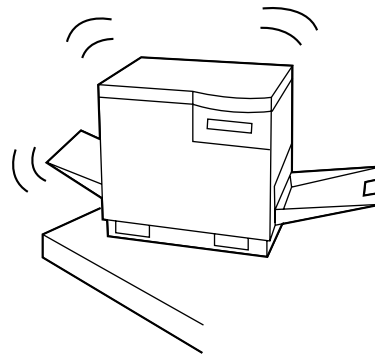
To avoid problems, do not use the equipment under the following conditions:



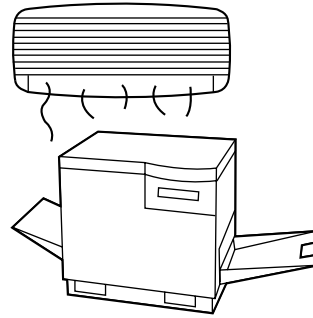
- Direct exposure to sunlight
- Extremely high or low temperature [temperature range: 10°C to 32.5°C (50°F to 90.5°F)]
- Extremely high or low humidity (humidity range: 20% to 80% RH)
- Condensation due to rapid change of temperature



- Areas of poor ventilation
- Areas of high dust or chemical fume concentration (solvent etc.)



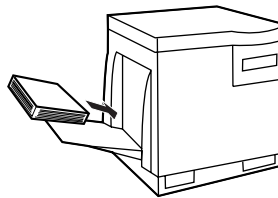
- Unstable or unlevel surfaces



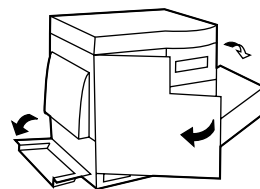
- Directly in front of air conditioning vents



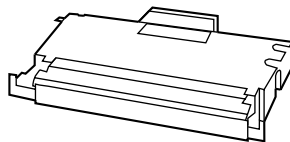
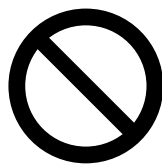
- Liquids near the equipment



- Too much media/document which exceeds the limit mark on the guide of the tray.



- Front/right/left doors opened while the printer is operating; it may cause a media jam.

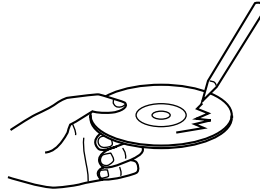


**Not genuine toner**

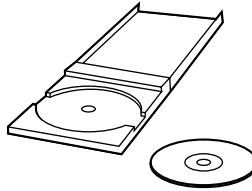
- Any toner other than genuine Panasonic toner. It may damage the printer.

**CD-ROM**

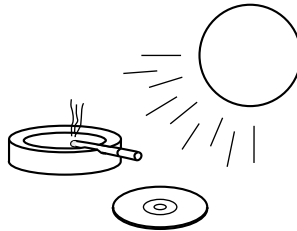
- To prevent accidental damage to the CD-ROMs:



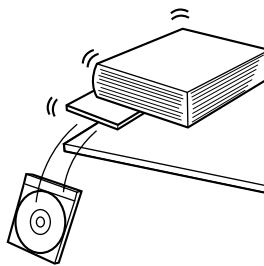
- Do not touch or write on the surface of the disc.



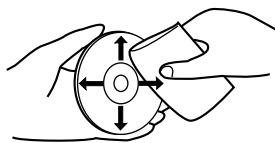
- Do not leave the disc out of the protective case.



- Do not leave the disc in direct sunlight or near heat sources.



- Do not place heavy objects on the disc case or drop the case.



- To clean the disc, hold the disc by its edges and wipe it from the center to the edges with a dry, soft cloth.

## ***Before You Start***

---

### ***Static electricity damage***

To prevent static electricity damage to any of the following components, touch a grounded metal surface, such as the printer's bare metal frame prior to touching the component.

- The interface connectors—parallel and optional network
- Electrical components, connectors inside the printer, any components on the optional board (hard disk drive, RAM DIMMs, Ethernet network card, or Token Ring network card)
- The connector pins on the optional 2nd cassette feeder for the printer

### ***Waste disposal method***

Waste material may be dumped or incinerated under conditions which meet all federal, state and local environmental regulations.



## Features of the KX-P8420

The KX-P8420 Color Printer provides fast, high-quality color printing on plain paper, plus the ease of operation and high performance you expect from a laser printer, including the following.

### *High quality*

- Resolution—maximum 1200 x 1200 dpi (with optional additional memory)

### *High speed*

- Continuous printing on Letter or A4 size paper
  - Full-color mode—Maximum 3.5 ppm (pages per minute)
  - Three color mode—Maximum 4.7 ppm
  - Monochrome mode—Maximum 14 ppm

### *Easy operation*

- Printer driver—easily prints full-color documents

### *Networking and client capabilities*

- Supports AppleTalk (EtherTalk), TCP/IP, and IPX (Novell) protocols simultaneously by installing optional Ethernet Card
- Supports thicknet, twisted pair, and thinnet (via transceiver) cabling
- Ethernet or Token Ring support by installing optional Ethernet or Token Ring Card
- SMB (Microsoft®)
- IEEE 1284 compliant, Mini-Centronics type-C parallel connection based on the IEEE P1284-C standard

**NOTE:**

- An ECP compatible parallel port is recommended for Windows® 95\*<sup>1</sup>. To turn on the ECP mode, use the computer's BIOS setup. Refer to the computer's documentation for details.

\*<sup>1</sup> Microsoft® Windows® 95 operating system (hereafter Windows 95)

### ***Color capabilities***

ColorWise™ CRDs (color rendering dictionaries) take full advantage of the colors available on your printer. PostScript 3 RGB files are converted to the printer's CMYK color space during processing—optimizing them for rendering and printing. CRDs available with the PostScript driver include:

- Photographic
- Presentation
- Transparency

Using the PostScript driver an image's RGB data can be also converted to the color space and gamut of the KX-P8420 printer using RGB source profiles. Profiles available include:

- EFIRGB
- sRGB (PC)
- Apple Standard

In addition, CMYK simulation settings can be used to simulate popular offset printing press standards. Simulation settings include:

- SWOP
- Euroscale
- DIC

### ***Color management***

ColorWise VisualCal™ allows experienced users to calibrate the KX-P8420 for excellent color output—eliminating out-of-calibration color most printers experience over time.

ColorWise Color Adjustment provides controls for globally modifying toner density and brightness.

ColorWise Business Color specifies the application of toner using a diffusion dither pattern, which is ideal for color fills and blends commonly found in charts and graphs used in business applications.

### Fiery WebTools

Fiery WebTools are utilities that enable users to manage the KX-P8420 from the Internet or your company's intranet:

- Fiery WebDownloader
- Status
- Fiery WebSetup
- Fiery WebLink
- Fiery WebSpooler

For additional information on KX-P8420 specifications, see "Specifications" on page 195.

#### The icons in this document indicate:



: You need to install hard disk drive (option).  
See "Installing a hard disk drive" on page 186.



: You need to install an additional memory (total 32 MB).  
See "Installing additional memory" on page 189.



: You need to use the printer in a networked environment.  
See "Chapter 3 Connecting the Printer to a Network".

# System requirements

You can use the printer in a networked environment and print from a PC compatible computer running Windows or from a Macintosh computer.

### ***With a Windows computer***

The minimum hardware configuration required to use the printer with an IBM PC or compatible includes:

- An IBM PC or compatible computer with a 386 processor or higher
- A mouse that is supported by Windows
- Windows 3.1<sup>\*1</sup> or later, Windows 95 or Windows NT® 4.0<sup>\*2\*3</sup> (Intel version) or later
- Appropriate interface cables for your network or printer connection
- Screen resolution more than or equal to 800 x 600 dpi to use Fiery WebTools
- Screen color more than 256 color to use Fiery WebTools

### ***With a Macintosh computer***

The minimum hardware configuration required to use the printer with a Macintosh computer is:

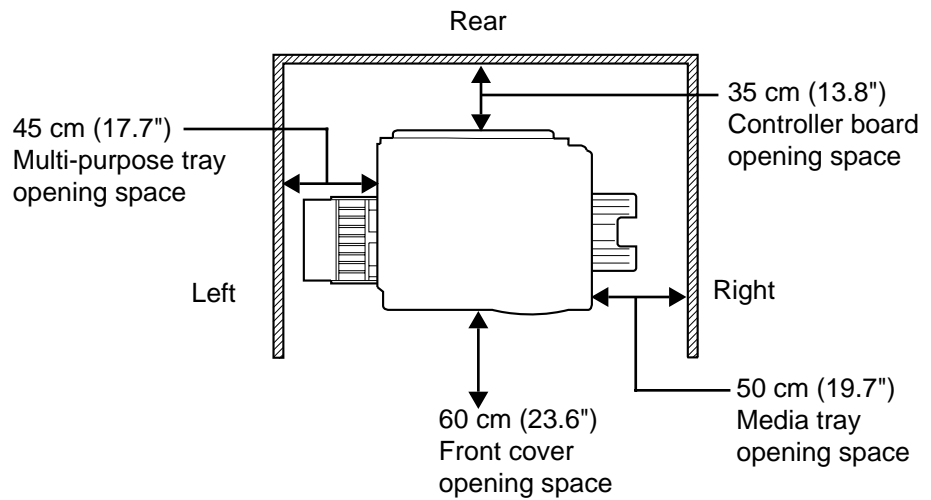
- Any Macintosh computer in the Macintosh II, Quadra, Centris, Performa, or Power Macintosh families with EtherTalk Phase 2 installed
- Apple system software version 7.5.x or 7.6.x
- Appropriate interface cables for your network and printer connection.
- Ethernet Card ([page 192](#))  
It does not enable to connect KX-P8420 to Macintosh computer directly. The data is printed through the Ethernet Card installed in the KX-P8420.

\*1 Microsoft® Windows® operating system Version 3.1 (hereafter Windows 3.1)

\*2 Microsoft® Windows NT® Workstation operating system, and Microsoft® Windows NT® Server network operating system Version 4.0 (hereafter Windows NT 4.0)

\*3 Service Pack 3 or later version is required.

## Minimum space requirements



## Power source

- The voltage level of the power source must not vary more than  $\pm 10\%$  from the voltage level marked on the nameplate (located on the back of the unit).
- Do not use an extension cord.
- Do not use a line conditioner, transient suppressor or surge protector as it may cause a machine error.

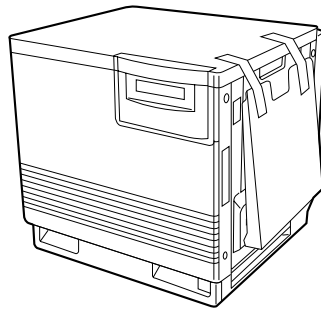
## Unpacking

Make sure that all of the items shown below were provided and have not been damaged. Report damage or shortages to the reseller from which the unit was purchased. [Page 2](#) includes an area for recording important information such as the name of reseller, serial number, and date of purchase.

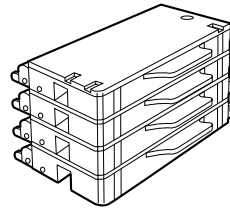
**NOTE:**

- Save the original carton and packing materials for future shipping and transporting of the unit. They have been specifically designed to protect the equipment during shipment.
1. Printer (Color imaging unit, Fuser unit, Paper tray and Output tray are included.)
  2. Toner cartridges (black, cyan, magenta, and yellow)
  3. Power cord
  4. KX-P8420 Driver & Utility CD-ROM
  5. KX-P8420 Operating Manuals CD-ROM (includes *Drivers and Utilities Reference Guide* and *Operating Instructions*)
  6. Color Calibration Card
  7. Setup Manual

1



2



3



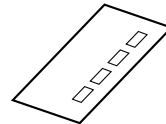
4



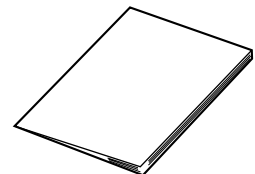
5



6

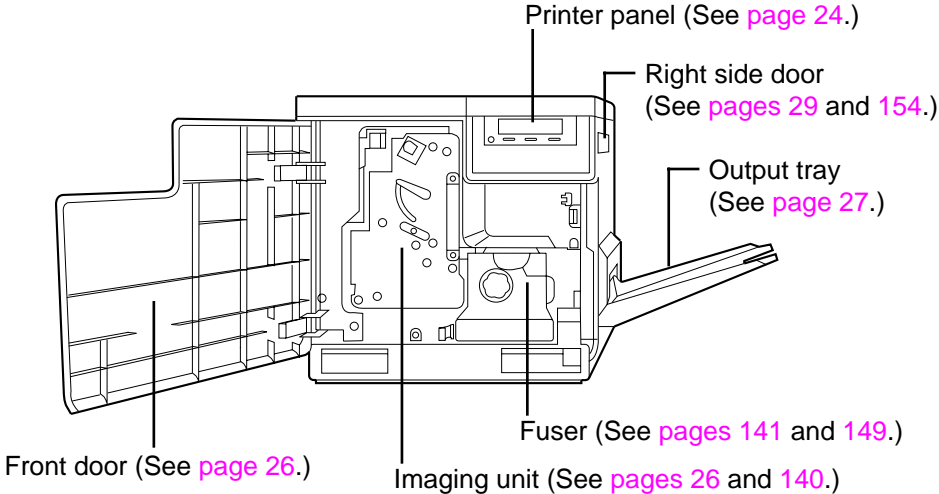


7

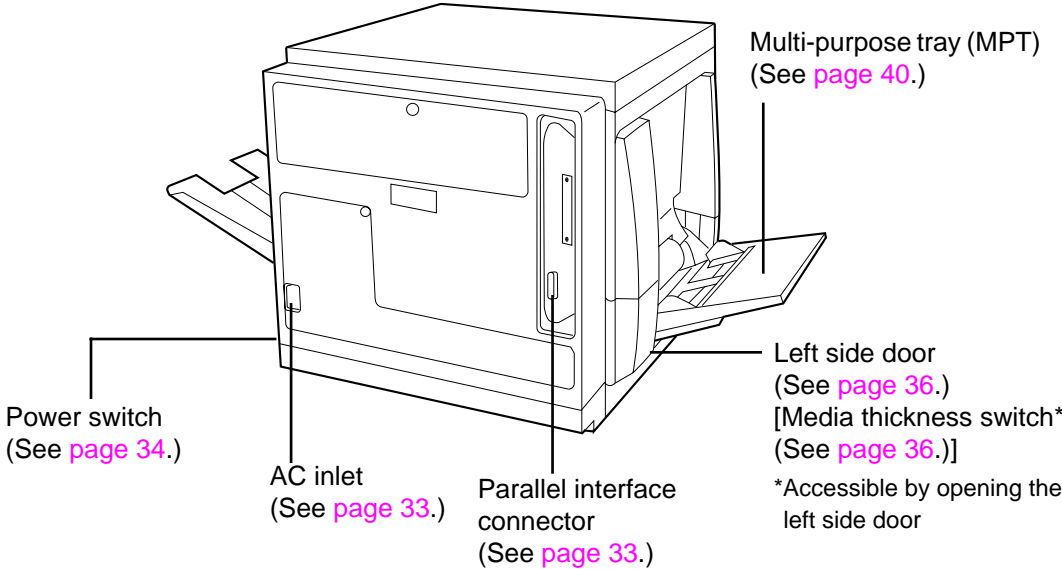


# Part names

## Front side view



## Rear side view

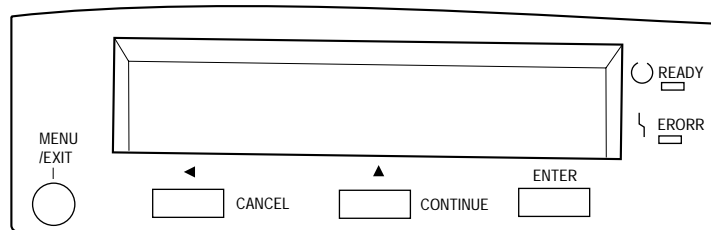


## Front panel overview

### LCD (Liquid Crystal Display) panel



This section describes the functions of the front panel, illustrated below:

The printer LCD has two 24-character lines to display the printer's status/error messages or menu settings.



### Activity lights





The activity lights indicate the status of the printer. They have the following meanings:

This light	Indicates
	<b>Ready indicator</b> —Lit when the printer is on line (ready to accept and process new jobs), blinking when in menu mode and when receiving, processing or printing data, and off when the printer is offline or the power is off. <b>NOTE:</b> <ul style="list-style-type: none"><li>• When the printer is off line, you cannot print or connect via a network.</li></ul>
	<b>Error indicator</b> —Blinking when the printer requires operator intervention (e.g., load paper); or when the printer requires a service call.



**Buttons**

The front panel's buttons have the following meanings:

This button	Indicates
	<p><b>Menu/Exit button</b>—From Ready (or Sleep), enters Menu mode. From Menu mode, exits menus entirely, returning to Ready.</p>
	<p><b>Cancel/Left button</b>—While printing, Cancel stops printing or processing the current job. In Menu mode, returns to the previous menu item. When entering numbers, decrements to the next number.</p>
	<p><b>Continue/Forward button</b>—Advances to the next selection in menu mode. When entering numbers, increments to the next number. When using the Semi Automatic Duplexing function in the printer driver, after odd pages are printed, even pages are printed by pressing this key.</p>
	<p><b>Enter button</b>—Accepts an option and advances to the next choice in menu mode.</p>

## Chapter 2 *Printer Setup*

---

This chapter describes setting up the KX-P8420 Color Printer, connecting it to a PC compatible computer, and powering on the printer. It also includes print area specifications, guidelines for using the multi-purpose tray (MPT), and instructions on using the front panel.

### Setting up the printer

The general steps for setting up the printer are:

- “Preparing the imaging unit” on page 26
- “Setting up the output tray” on page 27
- “Installing the toner cartridges” on page 28
- “Loading media” on page 30

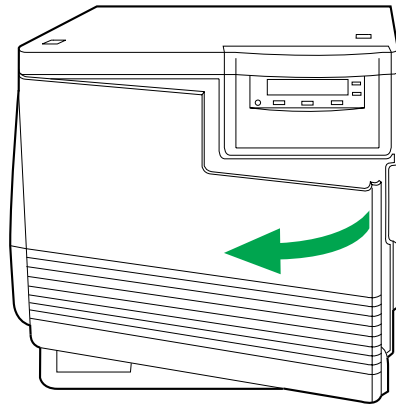
#### *Preparing the imaging unit*

After you have unpacked the printer and located it on a flat, stable surface, you need to set it up.

**To prepare the imaging unit:**

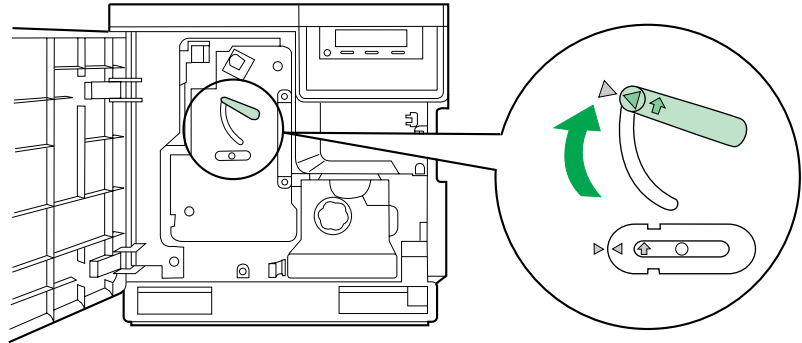
---

- 1** Open the front door.



- 2** Turn the upper green lever clockwise until it stops and the arrows are aligned.

This tightens the internal belts to ready the unit for printing.



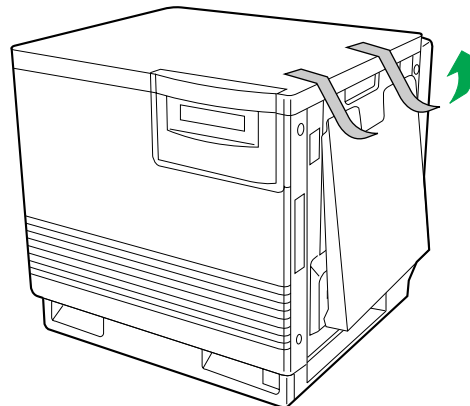
- 3** Close the front door.

### **Setting up the output tray**

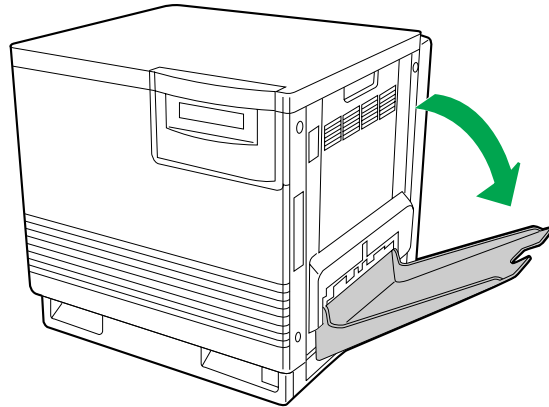
Make sure that you have enough room for the output tray and that it is easy to access.

#### **To set up the output tray:**

- 1** Remove the adhesive tape that holds the output tray against the printer.



- 2 Lower the tray to the operating position.



### Installing the toner cartridges

The toner cartridges that are shipped with the printer are starter cartridges. They are installed in exactly the same manner as the optional cartridges; the only difference is that the starter cartridges have less toner. The page life expectancy is 3,000 pages, based on a 5% image area.

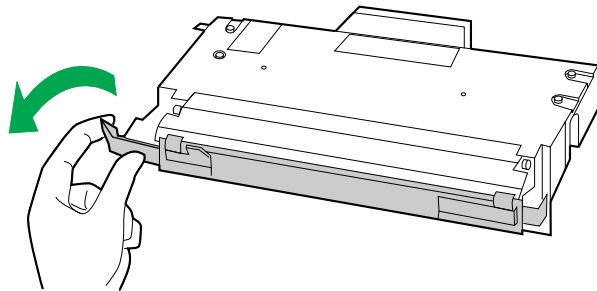
**NOTE:**

- Save all packing material for shipping purposes.

**To install the starter cartridges:**

---

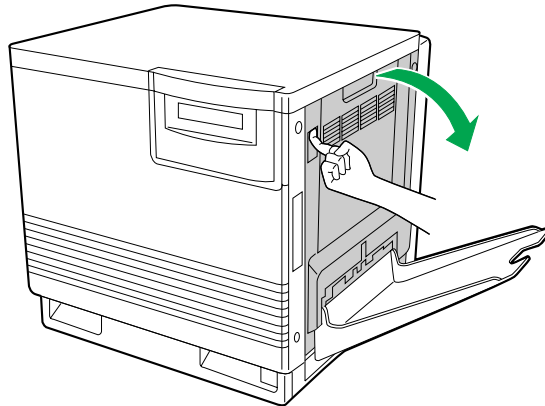
- 1 Remove the packaging from the toner cartridge.
- 2 Remove the shipping cover from the cartridge.



**CAUTION:**

- To avoid possible toner spillage, do not tilt cartridge.

**3** Open the right side door.

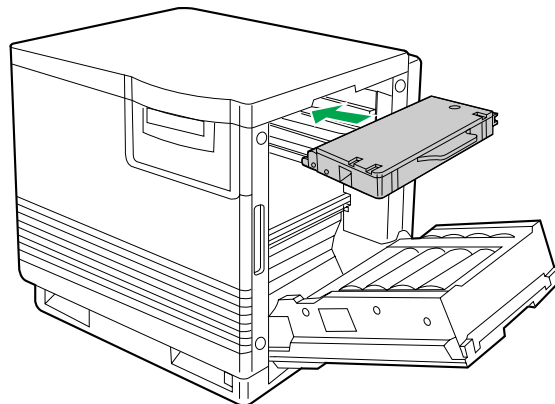


**CAUTION:**

- Do not leave the right side door open for more than 1 minute; the imaging unit will be exposed to light and could be damaged.

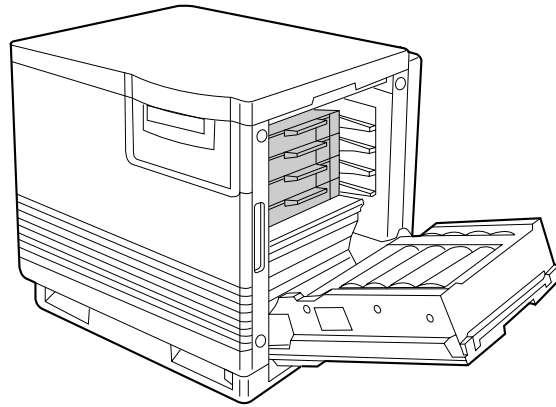
**4** Insert the toner cartridge in the appropriately labeled slot.

From top to bottom, the order of the color toner cartridges is black, cyan, magenta, and yellow.



**5** Repeat steps 1, 2, and 4 for each toner cartridge.

- 6** When you have installed all the toner cartridges, go to step 7.



- 7** Close the right side door.

### Loading media

The printer is shipped with one media tray (either Letter Paper or A4 Paper) installed—but it enables to use five different trays as shown in the following table.

Tray	Size
A4 Paper	210 mm x 297 mm (8.3" x 11.7")
A4 Transparency	210 mm x 297 mm (8.3" x 11.7")
Letter Paper	216 mm x 279 mm (8.5" x 11")
Letter Transparency	216 mm x 279 mm (8.5" x 11")
Legal Paper	216 mm x 356 mm (8.5" x 14")

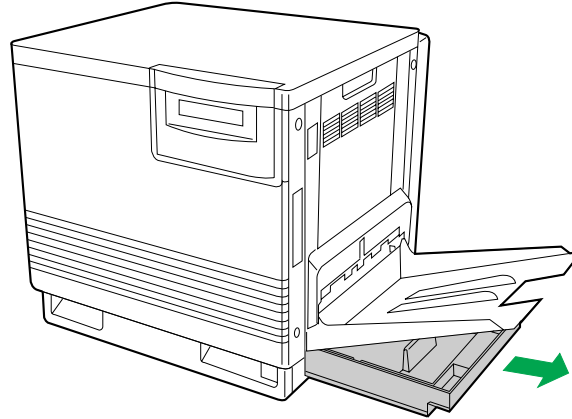
#### **NOTES:**

- Make sure that you load the correct media. Each tray is designed and labeled for **only** paper or transparency. If you load the incorrect media type in a tray, it may cause a jam.
- If you have the 2nd cassette feeder installed and you wish to use the automatic cassette-switching feature (for a large print job, for example), make sure that all trays in the printer are the **same** media type and size.
- The transparency tray should only be inserted in the upper or middle tray slots.

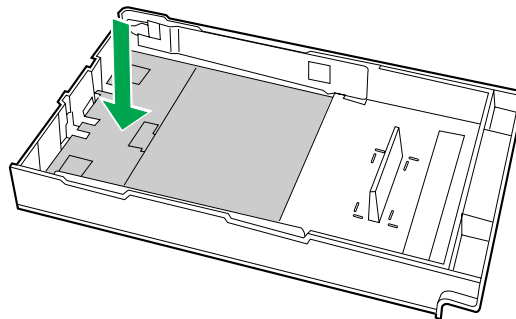
**To load paper or transparencies:**

---

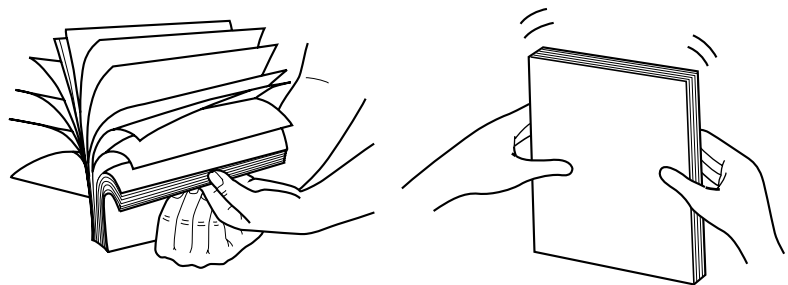
- 1** Pull the media tray out of the printer.



- 2** Remove all packaging materials from inside the media tray; refer to the instruction sheet attached to the tray.
- 3** Push down on the metal plate until it clicks, locking it in place.



- 4** Fan the media (paper or transparencies), and then tap it on a level surface to avoid media jams or skewed printing.

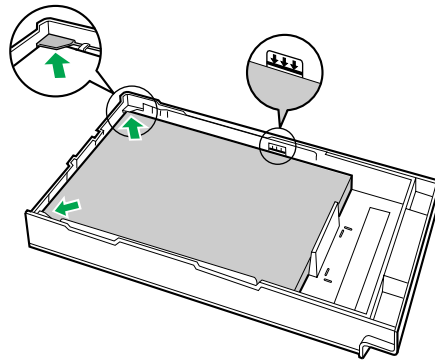


### NOTES:

- To optimize your printer's performance, always use clean, unused media.
- Be careful not to leave fingerprints on the media, which can result in a smudged print.
- Reusing media that has been fed through the printer once (for example, after jams) can reduce the life of the consumables and paper path components.
- The recommended transparency is 3M CG3700. If the print quality is poor, try printing on the other side.

## 5 Place the media in the tray under the hooks.

The height of media should not exceed the limit mark on the tray, or it may cause a jam.



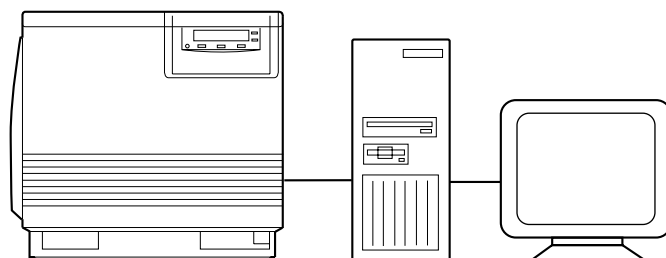
### NOTES:

- Load media with the print side down. Most media has instructions recommending the side to be printed first.
- Do not mix different types or thicknesses of media in the media tray at one time; this may cause a jam.

## 6 Slide the media tray completely into the slot.

## Connecting the printer to a computer

Only one PC compatible computer can be directly connected to your printer.



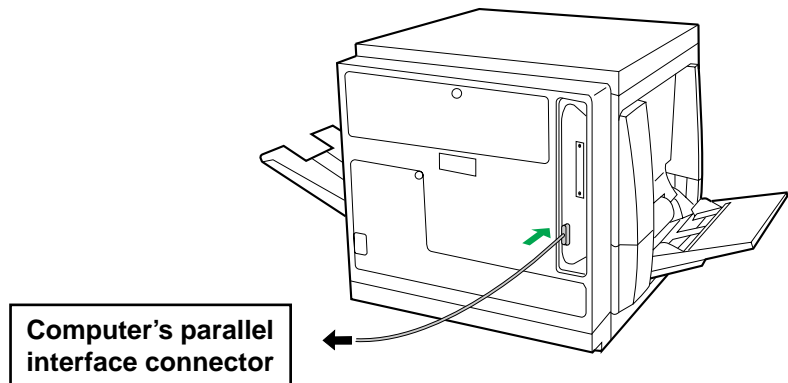


### Using a parallel interface cable

If you do not have a parallel interface cable, you will need to purchase one from your local computer store or dealer (see cross-ref to parallel interface cable spec).

#### To connect a parallel interface cable:

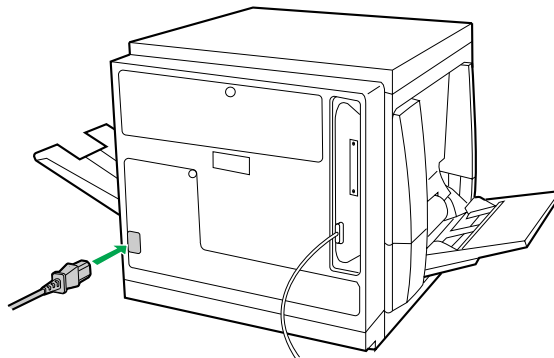
- 1** Make sure the computer, printer and the other connected peripheral devices are turned off.
- 2** Connect the parallel interface cable to the computer's parallel interface connector and the printer's parallel interface connector.



#### NOTES:

- The actual connector on the computer may differ depending on the manufacturer of the computer.
- If the cable is connected to the PC via a printer buffer or selector, the printer may not print.

- 3** Connect the power cord to the printer's AC inlet and to an AC outlet.

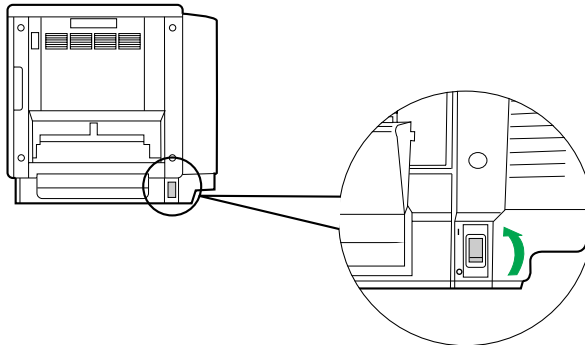


### Power on

#### To power on the printer:

---

Turn ON the printer, and then the computer.



The Ready indicator on the printer starts flashing and Initializing is displayed on the printer's front panel. After approximately 5 minutes, the printer's Ready indicator is lit and Ready is displayed on the printer's front panel. The printer is ready for printing.

**NOTE:**

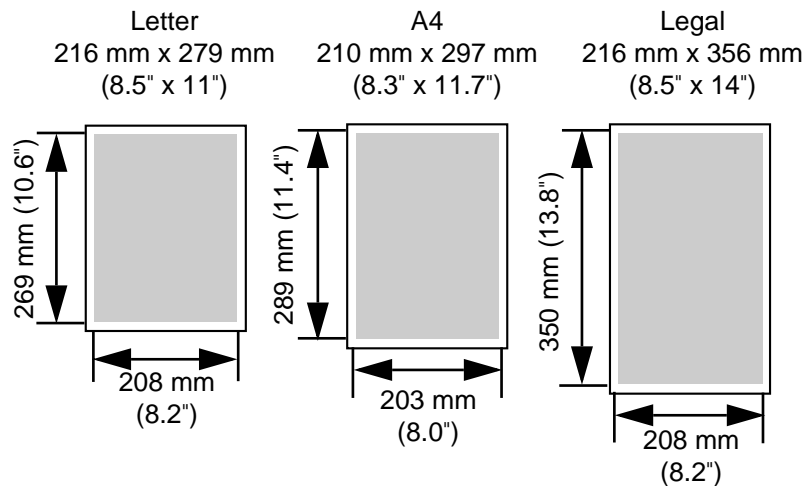
- When you power on your system for the first time, if New Hardware Found is displayed on the computer screen, close the dialog box, and install the printing software using the procedure described in "Installing the PostScript printer driver for Windows 95" on page 75.

**Margins and print area**

When the image is printed on the media, the image (print area) is a bit smaller than the media size. You may need to adjust the page margins in the application software to match the print area.

The following table and illustrations show the page sizes, the largest print areas, and the margins for the media sizes supported on this printer.

Media	Page Size	Print area	Margins		
			Top	Bottom	Sides
Letter	216 mm x 279 mm (8.5" x 11")	208 mm x 269 mm (8.2" x 10.6")	4.3 mm (0.17")	4.3 mm (0.17")	3.7 mm (0.15")
A4	210 mm x 297 mm (8.3" x 11.7")	203 mm x 289 mm (8.0" x 11.4")	3.6 mm (0.14")	3.6 mm (0.14")	4.1 mm (0.16")
Legal	216 mm x 356 mm (8.5" x 14")	208 mm x 350 mm (8.2" x 13.8")	3.1 mm (0.12")	3.1 mm (0.12")	3.7 mm (0.15")



### Loading media in the multi-purpose tray

The multi-purpose tray (MPT) serves as an additional tray for loading any type of media that ranges in size from 91 mm x 254 mm to 216 mm x 356 mm (3.6" x 10" to 8.5" x 14"). Use it to load a single sheet or a stack of media, depending on the media's type and thickness.

Use the multi-purpose tray to accomplish the following:

#### Print on standard and special media

- Standard media
  - Laser paper [75 to 165 g/m<sup>2</sup> (20 to 44 lbs.)]
- Special media
  - Labels
  - Envelope (#10 size) [Black Text only]
  - Transparency (The print quality may not be stable. Use the media tray for best reliability.)

#### Two-sided printing (doubles-sided) on laser paper

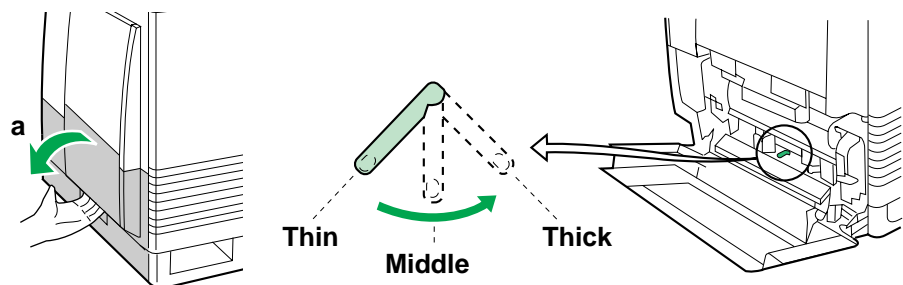
You should not expect the same print quality and reliability that you get with one-sided printing. For details, see "Two-sided printing" on [page 198](#).

#### Setting media thickness switch:

---

Because the printer accommodates various media weights from the multi-purpose tray, media thickness can be manually selected for the most reliable paper-picking. Follow these steps:

- 1** Open the left side door (**a**). The green media thickness switch is located on the paper feeder and has three settings:



**2** Move the switch to the desired setting.

Switch setting	Media
Thin (Default)	Laser paper 75 to 90 g/m <sup>2</sup> (20 to 24 lbs.)
Middle	Laser paper 91 to 123 g/m <sup>2</sup> (25 to 32 lbs.) Transparency, Label, Coated paper
Thick	Laser paper 124 to 165 g/m <sup>2</sup> (33 to 44 lbs.) Envelope

**3** Close the left side door.

**Loading Paper, Transparency, Coated Paper:**

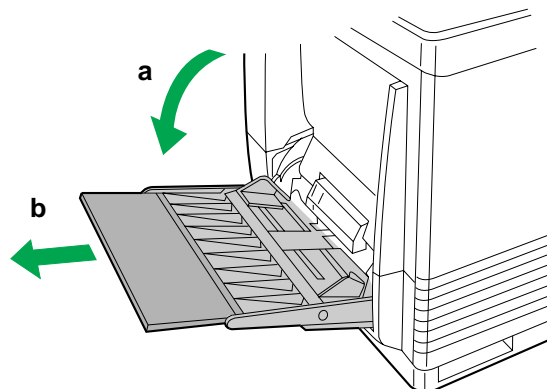
**NOTES:**

- Reusing media that has been fed through the printer (for example, after jams) can reduce the life of the consumables and paper path components.
- When printing legal size using the multi-purpose tray, backside marking may occur. If this occurs, use the legal cassette.

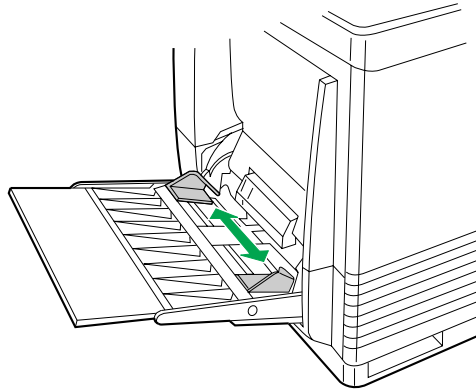
For detailed information on media, see “Media” on page 196.

**1** Set the media thickness switch ([page 36](#)).

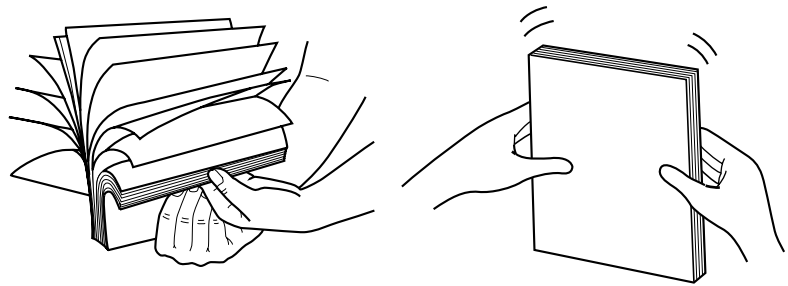
**2** Open the multi-purpose tray (a).  
Extend the media support by sliding it outward (b).



- 3** Separate the media guides to the approximate width of the media.

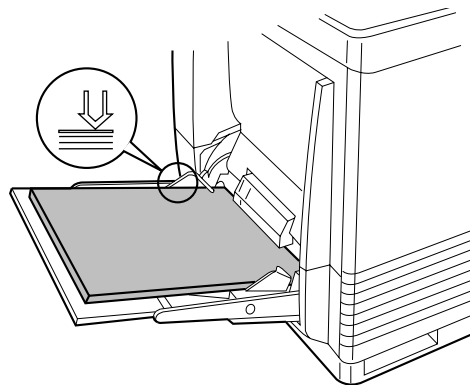


- 4** Fan the media, and then tap it on a level surface to avoid media jams or skewed printing.



- 5** Insert the media with the printing side up into the multi-purpose tray.

The height of media should not exceed the limit mark on the left guide, or it may cause a media jam.



- 6** Adjust the media guides to the media size.

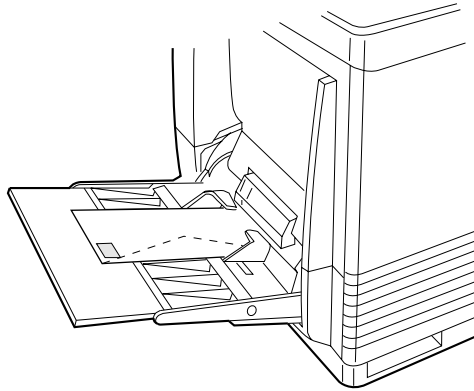
- 7** Use the printer driver to select the multi-purpose tray.

### To load an envelope in the multi-purpose tray:

---

Do not insert more than one envelope at a time. Only black text can be printed on envelopes. For more detailed information, see “Envelopes” on [page 200](#).

- 1** Set the media thickness switch ([page 36](#)).
- 2** Adjust the media guides to the width of the envelope.
- 3** Insert the envelope with the short end entering the printer first and the printing side facing up.  
The edge where the stamp will be located enters the printer last.



- 4** From your computer, use the printer driver to choose Envelope from the Paper Size menu and Paper Source menu.

### **To load labels in the multi-purpose tray:**

---

For detailed information on labels, see “Transparencies and labels” on [page 199](#).

- 1** Set the media thickness switch ([page 36](#)).
- 2** Adjust the media guides to the width of the label sheets.
- 3** Insert the label sheets in the multi-purpose tray with the printing side up and the top of the sheets enter first.  
The height of labels should not exceed the limit mark on the guide.
- 4** From your computer, use the printer driver to choose Label.

**NOTE:**

- Printing labels in high temperature condition may damage the consumables and should be avoided.

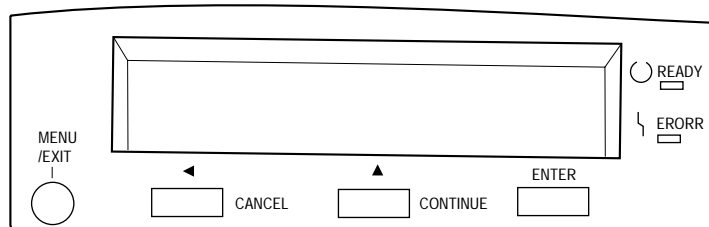


## Using the front panel

The printer's front panel enables you to set options and view the status of the printer and print jobs. This section provides information about:

- Status messages and error messages
- Top-level menus you can access from the front panel
- Printing printer information pages from the front panel

This section describes the functions of the front panel, illustrated below:



The 2 line, 24 character LCD window on the front panel displays status messages. When the printer is printing normally, status information about the current jobs appear in the display window.

For a detailed explanation of the activity lights and buttons on the front panel, see “Front panel overview” on page 24.

### Status messages

When the printer is printing normally, status information about current jobs appears in the display window. The messages are:

- Ready—Displays while the printer is ready to print but not processing or printing a job.
- Printing—Displays while a job is printing.
- Processing—Displays while the job is processing.
- Canceling Job—Appears when you cancel a print job.
- Ready(Sleep)—Appears when the printer is in an energy-saving mode. This mode can reduce the total power consumption of the printer to less than 35 watts. Full power mode is restored when the printer receives a job or when you press the Menu button and print a page at the printer

Before the printer can print after being in Ready(Sleep), it needs to warm up to heat up the fuser. The actual warm-up time depends on how long the printer has been in power saver mode. If the printer has been in Ready(Sleep) power saver mode for a long time, the warm-up period will be longer.

## Printer Setup

---

### Error messages

If there is a printing problem, the Error indicator will be on, and an error will appear in the display window. For information about error messages, see “Front panel status and error messages” on page 167.

### Top-level menus

The table below describes the printer’s top-level menus. To access the menus, press the Menu/Exit button. To scroll through the menus, press the Continue/Forward or Cancel/Left button on the front panel.

Some of these menus (Parallel Port Setup, Network Port Setup, and Network Protocol Setup) are used to configure the printer’s initial Setup, which must be completed before users can send jobs to the printer. For information on performing the initial Setup from the front panel, see [page 102](#).

Choose	To specify	See also
Test Page	Printing one of three sample pages, stored in the printer’s ROM: Font List, Test Print, and Configuration page.	<a href="#">Page 44</a>
Check And Print	Printing additional copies of a Check and Print job after the initial Check and Print copy has been printed. Specify the number of additional copies of the job to print using the Check and Print screens from the printer’s front panel.  <b>NOTE:</b> <ul style="list-style-type: none"><li>• Check and Print is available only on printers with a hard disk drive.</li></ul>	For Macintosh, see Chapter 2 of <i>Drivers and Utilities Reference Guide</i> .  For Windows, see Chapter 1 of <i>Drivers and Utilities Reference Guide</i> .
Bias Adjustment	Toner density.	See “Chapter 7 Color Calibration”.
Visual Calibration	Color calibration of the printer.	See “Chapter 7 Color Calibration”.
Color Adjustment	Toner density and brightness.	See “Chapter 7 Color Calibration”.
Maintenance	Display the remaining percentage of each consumables.	<a href="#">Page 143</a>
Image Area	The amount of the last printed page covered by toner, for all toner colors.  The average amount of the printed page covered by toner, for all toner colors since a toner cartridge replacement.	<a href="#">Page 143</a>

Choose	To specify	See also
ENERGY STAR	Enable entering ENERGY STAR mode which can reduce the total power consumption of the printer to less than 35 watts.	<a href="#">Page 103</a>
Parallel Port Setup	Enable printing through the parallel port, set parallel port timeout, specify data mode.	<a href="#">Page 103</a>
Network Port Setup	Specify Ethernet or Token Ring settings for network connections to the printer.	<a href="#">Page 103</a>
Network Protocol Setup	Specify settings for network protocols, including TCP/IP, AppleTalk, and IXP/SPX.	<a href="#">Page 105</a>
Language	Specify the language of the LCD text, and the language used in the Test, Configuration, and Calibration pages.	<a href="#">Page 107</a>
Reset Queues	Clear all jobs from queues and clear the Job Log.	<a href="#">Page 107</a>
Hard Disk	Initialize hard disk drive. This message does not appear if a hard disk drive is not installed.	<a href="#">Page 107</a>

**NOTE:**



- Network Port Setup and Network Protocol Setup appear only for networked printers.

### *Printing pages from the front panel*

There are several pages that you can print from the front panel. This section provides instructions for printing a Test page, a Configuration page, and PostScript Font List pages.

The Test page includes a color sample as well as the printer's name, enabled network protocols, memory configurations, and installed options.

The Configuration page lists information about the printer, the current Setup configuration, and the number of printer fonts. It's a good idea to print a Configuration page before you make Setup changes, in case you need to restore some settings later.

The PostScript Font List pages print out the list of available printer fonts.

You can print a Test page before you set up the KX-P8420—or at any other time from the Ready or the Ready(Sleep) screen.

#### **To print a Test page:**

---

- 1** Turn on the printer and allow it to warm up.  
Messages appear on the front panel as the KX-P8420 printer runs through its power-up tests.
- 2** From the **Ready** screen, press the **Menu/Exit** button on the printer's front panel.
- 3** Press the **Enter** button.
- 4** Press the **Continue/Forward** button until you see **Test Print** and then press the **Enter** button.
- 5** Examine the quality of the Test page.

**Test page**

### To print a Configuration page or PostScript Font List pages:

- 1** From the **Ready** screen, press the **Menu** button on the front panel twice.
- 2** Press the **Enter** button to display a list of available pages.
- 3** Press the **Continue/Forward** button until you see Configuration Page or PostScript Font List in the window and press the **Enter** button.

The KX-P8420 prints a Configuration page or PostScript Font List pages.

Or press the Continue/Forward button or Cancel/Left button to display the name of the page you would like to print and press the Enter button. The KX-P8420 prints the page you selected.

Configuration page

PostScript Font List pages

This chapter describes how to connect your printer to a network by installing the network card (option). You can connect the printer to your network with thicknet, twisted pair, or thinnet. You can also connect your printer directly to a PC compatible through the parallel port.

This chapter provides information about:

- “Ethernet network connections” on page 46
- “Token Ring network connections” on page 48
- “Parallel cable connection” on page 49
- “Setting up TCP/IP clients for printing” on page 56  
TCP/IP stands for Transmission Control Protocol/Internet Protocol.
- “Setting up IPX (Novell) printing” on page 58  
IPX stands for Internet Packet Exchange.
- “Setting up Windows 95 clients for WINS (SMB) printing” on pages 70
- “Setting up Windows NT 4.0 clients for WINS (SMB) printing” on page 73  
SMB stands for Server Message Block.

After you have connected the printer to the network, follow the setup instructions in “Chapter 6 Setup from the Front Panel and WebSetup”.

## Network connections



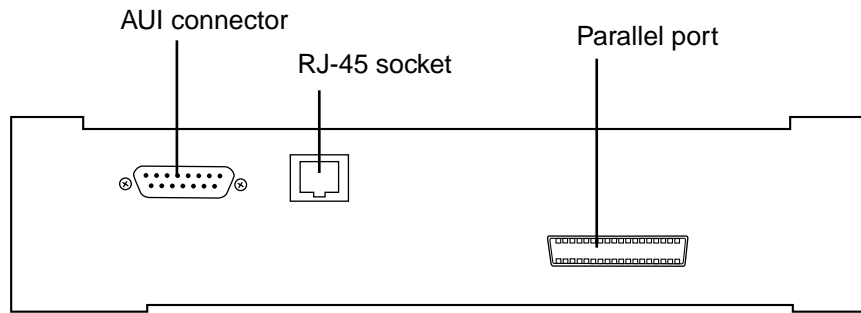
This section describes the types of network connections supported by the KX-P8420. Optional network cards are available from your Panasonic dealer. For more information on upgrade options, see “[Chapter 9 Options](#)”.

### *Ethernet network connections*

- Thinnet (thin coaxial cable or 10Base2)  
Uses an external transceiver (media access unit, or MAU) to attach to the AUI (attachment unit interface) connector on the printer.
- Thicknet (thick coaxial cable or 10Base5)  
Cable connects directly to the AUI connector on the printer.
- Twisted pair (Category 5 unshielded twisted pair cable or 100BaseTX)  
Uses 8-pin RJ-45 connector that plugs into the RJ-45 socket on the printer.

**NOTE:**

- Category 3, unshielded twisted pair cable is supported on 10BaseT networks.



**NOTE:**

- Shut off the printer before connecting it to any network device. Only one Ethernet connection should be made to the printer at a time.

**To connect a thinnet cable to the printer:**

---

- 1** With the printer turned off, connect the MAU transceiver to the AUI connector on the back of the printer. Secure the connection using the slide latch on the AUI connector.
- 2** Connect the thinnet cable to the BNC connector on the transceiver.
- 3** Turn on the printer and then the computer.

**To connect a thicknet cable to the printer:**

---

- 1** With the printer turned off, connect the thicknet cable connector to the AUI connector on the back of the printer.
- 2** Turn on the printer and then the computer.

## Connecting the Printer to a Network

---

### To connect a twisted pair cable to the printer:

---

- 1 With the printer turned off, connect the RJ-45 cable to the RJ-45 socket on the back of the printer.
- 2 Turn on the printer and then the computer.

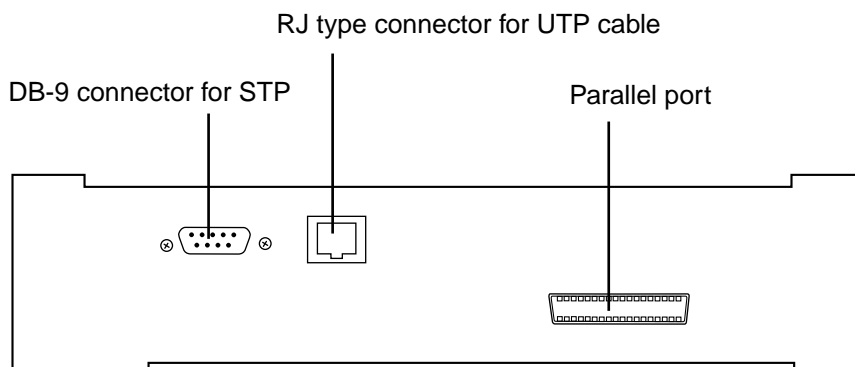
For Ethernet speed setting, see “Network Port Setup” on page 103.

## Token Ring network connections



The printer supports the following type of Token Ring connection:

- Unshielded twisted pair (Category 5 unshielded twisted pair cable or 100BaseTX) cable that plugs into the UTP socket on the printer.
- Shielded twisted pair (STP) cable that plugs into the DB 9-pin connector on the printer.



### To connect UTP (Unshielded Twisted Pair) cable to the printer:

---

With the printer turned off, connect the cable from the Token Ring MAU (Media Attachment Unit) to the Token Ring card.

**NOTE:**

- A Media Attachment Unit (MAU) is a network hub for a Token Ring Network.

### STP (Shielded Twisted Pair) cable to the printer:

---

With the printer turned off, connect the STP cable from the Token Ring MAU to the DB-9 STP connector on the Token Ring card.

For Token Ring settings, see “Network Port Setup” on page 103.



### Parallel cable connection

In addition to receiving print jobs over the network, the printer can accept print jobs directly from an IBM compatible computer through its high-speed, Centronics compatible parallel port. This connection is also advantageous for workstations on dedicated networks using protocols other than AppleTalk, TCP/IP, or IPX.

The parallel port connection can be used simultaneously with a network connection.

**CAUTION:**

- Always use a shielded interface cable. Use of an unshielded cable can result in radio interference with data.

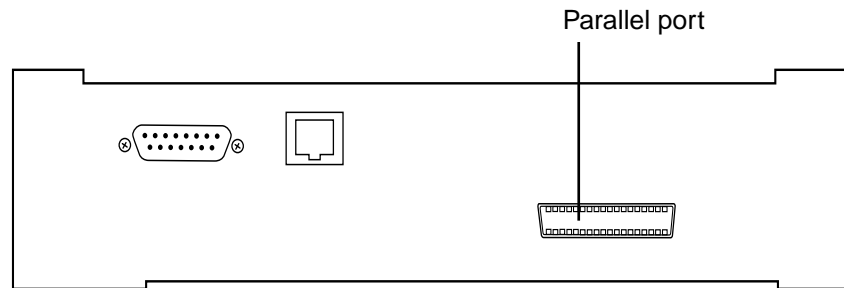
**NOTE:**

- Printing through a serial port is not supported on Macintosh computers.

**To connect a parallel cable to the printer:**

---

With the printer and the computer turned off, attach the Centronics Type C parallel cable (not included) to the parallel port.



- 1** Connect the other end of the cable to the parallel port on the computer.
- 2** Turn on the printer and turn on the computer.

For parallel port settings, see “Parallel Port Setup” on page 103.

### Setting up TCP/IP printing



TCP/IP provides network services for high-speed local and wide area networks and heterogeneous environments including PC compatibles, Macintosh computers, minicomputers, and mainframes running diverse operating systems. The printer supports the lpr protocol for printing over TCP/IP networks. Network users submit print jobs to a named printer. Workstations on a TCP/IP network can print directly to the printer, or can print to a Windows NT 4.0 server or UNIX workstation acting as a print server.

Before you install the printer on a TCP/IP network, you need to obtain a unique IP address. Contact your network administrator for this information.

### Setting up the printing environment

To set up printing on a TCP/IP network, the network administrator must follow these steps:

#### To set up IP Address/Subnet mask on the KX-P8420:

---

- 1** From the **Ready** screen, press the **Menu/Exit** button on the front panel to access the printer setup menus.
- 2** Press the **Continue/Forward** button until you see **Network Protocol Setup** on the LCD. Press the **Enter** button to access the **TCP/IP Setup** menus.  
In the next step you will enable TCP/IP network communication according to your network type.
- 3** Press **Enter** to advance to the **Enable TCP/IP?** screen. Press **Enter** to select **Yes** to enable Ethernet, and then press **Enter** again to advance to the **Ethernet IP Address** screen. Press **Enter**.
- 4** Use the **Continue/Forward** button to select a number in a valid, unique IP Address for the KX-P8420. Press **Cancel/Left** button to accept a number and move to the left—to the next number.

**NOTE:**

- On the KX-P8420 printer, numbers are entered from right to left. Press the **Continue /Forward** button to scroll through numbers from 0 to 9. Press the **Left/Cancel** button to accept a number and move to the next.

- 5** When you have finished entering all numbers in the address, press **Enter** to advance to the **Subnet Mask** screen.
- 6** Use the **Continue/Forward** button to select a number as the Subnet Mask value for the KX-P8420. Press **Cancel/Left** button to accept a number and move to the left—to the next number.
- 7** When you have finished entering all numbers, press **Menu/Exit** to return to Ready mode.
- 8** Specify the appropriate system and network settings in the printer's Setup menus.  
See "Network Protocol Setup" on page 105 for details.

### ■ Setting up NIS server

If the site is using NIS (Network Information Services), a superuser must add the printer name and IP address to the system's database of network printers.

- 1** Add the KX-P8420 to the network's IP host table.  
This step must be performed on the master NIS (server) machine. After adding the printer entry, the updated database must be released to network users.
- 2** For the printer name, specify the print server protocol, the print connection (queue), and the spool file.
- 3** Activate the printer connection.  
Depending on your system, you may restart the printer daemon or tell the printer to accept print requests.

### ■ Print Queues

Print spooling is the process of sending a print jobs to a defined location on a hard disk, in this case the Print or Hold queues. Printers without a hard disk drive can only receive print jobs over the Direct connection. Jobs sent to the Direct connection are transferred from the computer to the printer's RAM.

#### **NOTE:**



- If the printer has a hard disk drive and 32MB of memory installed, Direct, Print, and Hold print connections are automatically available. If the printer does not have a hard disk drive, only the Direct connection is available.

## Connecting the Printer to a Network

---

### UNIX server print queues



The lpr protocol is a printer spooling system. It is a set of programs that accepts printing requests from many users on a network, routes them to the proper print server (in this case, the KX-P8420), and accepts requests to display a queue's status or to remove jobs from a queue.

The lpr system is included in the standard installation of Berkeley-based UNIX systems, SunOS 4, and Solaris.

Use the examples that follow as a guide in helping you set up your network for printing to the printer.

#### **NOTE:**

- In these examples, KX-P8420 is used as the printer name (the IP host name), and KX-P8420q is used to indicate the KX-P8420 Print queue.

Since the printer supports only one TCP/IP (lpr) connection at a time, you can use the same name for the hostname and the queue name. However, the examples indicate where you should make a distinction if you want to use different names.

#### **To add the printer as a network printer to all UNIX systems:**

---

- 1** Log in to your UNIX host as the root user.
- 2** Edit your `/etc/hosts` file to include the printer as a network device.

The following is a sample entry for the printer:

```
192.9.228.1<TAB>KX-P8420<TAB>#comments
```

where <TAB> indicates that you press the tab key.

The IP address is followed by the official host name, and these are followed by aliases, if any. Type the entry exactly as shown, without a space before the IP address.

#### **NOTE:**

- For sites that use DNS (Domain Name System) or that use NIS, NIS+, consult the documentation or the network administrator for instructions on publishing the printer entry.

- 3** Save and exit the hosts file.
- 4** Confirm the connection using the **ping** command.  
See "Verifying the TCP/IP network connection" on page 55.

**5** If your UNIX system uses SunOS 4 or another BSD-based variant, go to the next section.

If your system uses Solaris 2, follow the steps on [page 54](#).

**To set up printing on a UNIX system running SunOS 4 or another BSD based variant:**

---

**1** On each workstation that will print to the printer, log in to your UNIX host as the root user.

**2** Create an entry for the printer in your `/etc/printcap` file. The following is a sample printcap entry for the printer. Note that the remote host name you enter in the `rm` line must exactly match the name you entered in the `/etc/hosts` file.

```
KX-P8420q:\
:lp=:\
:rm=KX-P8420:\
:rp=xjprint:\
:lf=/var/spool/lpd/KX-P8420q/log:\
:sd=/var/spool/lpd/KX-P8420q:\
:mx#0:sf:sb
```

The spool directory `KX-P8420q` is specified here, and the directory itself is created in step 3. Similarly, the log file is specified here and created in step 4. The spool directory is write-protected (from everyone but a daemon user and daemon group); users cannot modify or remove files other than their own.

It is possible to set up to two additional printer entries, one with the `rp` name `xjprint` and one with the name `xjhold`. The `rp` name indicates the `KX-P8420` queue to which jobs are sent when you print to the named printer.

A printer entry with the `rp` name `xjhold` routes all jobs to the `KX-P8420 Hold` queue. Therefore, to print those jobs, they must be moved to the Print queue or deleted using Fiery WebSpooler.

**NOTE:**

- Printers without a hard disk drive and 32MB of memory can not use Print or Hold queues (`rp` name: `xjprint` and `xjhold`), they can only receive print jobs over the Direct connection. Use the `rp` name `xjdirect` if your `KX-P8420` has no hard disk, or is configured with less than 32MB of memory.

## Connecting the Printer to a Network

---

- 3 Create a spool directory for the printer in the `/var/spool` directory.

For example, enter the following:

```
mkdir -p /var/spool/lpd/KX-P8420q
chown daemon /var/spool/lpd/KX-P8420q
```

- 4 Create the log files.

For example, enter the following:

```
cp /dev/null /var/spool/lpd/KX-P8420q/log
```

- 5 Reboot the machine.

---

### To set up printing on a UNIX system running Solaris 2:

---

- 1 On each workstation that will print to the printer, log into the UNIX system as the root user.

- 2 At the UNIX prompt, type **lpsystem -t bsd KX-P8420**

This tells your system that the printer is a print server of bsd (Berkeley Software Distribution) type.

- 3 Type **lpadmin -p KX-P8420q -s KX-P8420\!xjdirect**

This command creates an internal queue on the workstation and points it to the printer. The general format of this command is:

```
lpadmin -p <queuename> -s <hostname>\!xjdirect
```

**NOTE:**

- The name `xjdirect` after the exclamation point is for configuring the printer; it is an internal name that the printer requests. It must be `xjdirect`; it is not a user-selectable name. This is the only place where it is entered.

As with SunOS 4 or other BSD based systems, when printing to printers with a hard disk and a minimum of 32MB of memory it is possible to configure up to two additional printer entries, one with the `rp` name `xjprint` and one with the `rp` name `xjhold` (see [page 53](#)).

- 4 Type **accept KX-P8420q**

This command tells the printer to accept print requests from your workstation. You are now ready to print from the workstation to the printer.

- 5 Type **enable KX-P8420q**

### Verifying the TCP/IP network connection

Before a device on a TCP/IP network can send print jobs to the printer, the printer must be given a valid IP address and subnet mask, as well as a gateway address, if applicable. The printer is given these addresses in the printer's Network Protocol Setup. The IP address is used on all TCP/IP networks and must always be assigned before the printer can be verified across the network.

Because TCP/IP networks require some UNIX setup by the network administrator, you may not be able to send a test page from the driver across the network to the printer immediately after installation. The following procedure enables you to verify that there is a proper connection between the printer and the network without using the printer driver to print a test page. Before you begin this procedure, verify that the printer is functioning by printing a page from the printer's ROM.

For step by step instructions, see "Printing pages from the front panel" on page 44.

Once the printer's TCP/IP setup is complete, you can verify the availability of the printer using the ping command from the DOS prompt with Windows 95, from the Command prompt with Windows NT 4.0 or from UNIX.

#### To verify the TCP/IP connection:

---

To see if the printer responds to its address, use the **ping** command.

Use the format:

```
ping <IP address>
```

Use the printer IP address assigned in Network Protocol Setup. After the printer has been given a hostname by your network administrator, you can also ping the name you gave it:

```
ping <hostname>
```

The server should respond with a message such as:

```
<IP address> is alive.
```

Some systems will respond with a continuous display of output from the IP address. To stop the output, type Control-C

## Connecting the Printer to a Network

---

### Setting up TCP/IP clients for printing



If the printer is being added to an existing network, each TCP/IP client is already running TCP/IP client software.

The KX-P8420 supports TCP/IP client software on UNIX workstations, PC compatibles, and Macintosh computers. With Macintosh computers however, it is easiest to use the built-in AppleTalk protocol to communicate directly with the printer.

If the client workstation is a PC running Windows, set up the printer as a Windows PostScript printer by installing the PostScript printer driver, as described in [Chapter 4](#). For setting up your networking software, see the documentation for your networking environment.

### Setting up TCP/IP clients for running Fiery WebTools



Fiery WebTools software comes pre-installed on the KX-P8420. Fiery WebTools include: WebSpooler, Status, WebDownloader, WebSetup and WebLink.

When TCP/IP is enabled for the printer in Network Protocol Setup, Fiery WebTools are immediately available to clients that:

- Are connected to a TCP/IP network with a consistent set of IP addresses, one for the printer and one for each computer connect to the printer.
- Have an Internet connection and a Java enabled Web browser.

The recommended browsers are:

- Netscape Navigator 3.04 for Macintosh computers,
- Microsoft Internet Explorer 4.0.1 SP1 or Netscape Communicator 4.0.4 for Windows computers.

**NOTE:**

- Microsoft Internet Explorer 3.x does not support the WebDownloader.

Netscape and Microsoft continue to release frequent updates to their browsers. As support cannot be guaranteed for all versions, use the versions specified above for best results.

To access Fiery WebTools, enter the IP address or DNS name of the KX-P8420 as a URL in the Internet browser. For more information, see [page 67](#).



### Printing and administering print jobs

Once the printer has been properly installed on the TCP/IP network, users should be able to send print jobs to the KX-P8420 from most applications. UNIX clients also commonly use UNIX printing commands to print PostScript files and text files to the printer.

For information on printing PostScript files and text files using UNIX commands, see Chapter 3 of *Drivers and Utilities Reference Guide*.

If you have superuser privileges you can remove any lpd jobs from the printer queue; removing your own jobs doesn't require special privileges.

#### **To remove jobs from the printer queue:**

---

On a UNIX system running SunOS 4 or other BSD-based variant, use the **lprm** command to remove jobs from the queue.

To remove job number 123 from the print queue of your KX-P8420 named printer, you would type:

```
lprm -P<printername> <job #...>
```

or, for example: `lprm -PKX-P8420 123`

The `lprm` command reports the names of any files it removes.

To determine the job number, use the `lpq` command described below.

```
lpq -p<printername>
```

On a UNIX system running Solaris 2, use the **cancel** command to remove jobs from the queue.

Type:

```
cancel <job ID>
```

For example, to remove a job whose ID is printer-123 from the print queue of your KX-P8420, type:

```
cancel printer-123
```

To find out a print job's job ID, use the `lpstat` command described below:

On a UNIX system running Solaris 2, use the **lpstat** command to see printer jobs in the queue.

```
lpstat -o <queuename>
```

For example, if your printer queue is named KX-P8420q, type:

```
lpstat -o KX-P8420q
```

The returned list of jobs includes each job ID.

Once `lpr` print jobs are spooled to the printer's hard disk, you can use WebSpooler to monitor print jobs.

### Setting up IPX (Novell) printing



IPX, Novell's Internetwork Packet Exchange protocol, runs on networks that include a Novell NetWare server. The server, typically a dedicated PC, is usually configured to control workstation access to shared resources. In addition to other services, NetWare servers use IPX protocols to provide spooling, queue management, and print services to computers (including Macintosh, DOS, UNIX, and VAX) whose operating software is compatible with IPX protocols.

This section describes network setup for an IPX (Novell) network.

#### **Overview of IPX printing to the KX-P8420**

NetWare file servers support the creation of print queues, storage areas for print jobs. When a user on a network workstation prints a job, the job is sent to a print queue on the NetWare server. The job is spooled to the NetWare file server disk, freeing up the workstation.

The queues on the NetWare server must be named to match the Direct connection and Print queue on the KX-P8420. The NetWare queue names should be given an extension corresponding to the KX-P8420 printing connection, as follows:

```
_print  
_hold  
_direct
```

**NOTE:**

- The NetWare queues names must be given the above all lowercase English extension (`_print`, `_hold` or `_direct`), even if any language's NetWare server is used.

When the KX-P8420 is configured to connect to a NetWare server, it polls the NetWare server for jobs in each of its queues. If jobs are found, they are transferred over the network to the matching connection: Print to Print, Direct to Direct. While a job is processed and printed, a record of the job is being created. You can access the Job Log containing these records at any time.

When the printer is connected to a NetWare print queue that is defined on the NetWare server, the printer polls the queue for jobs and receives them over the network for immediate processing and printing. All printer jobs are sent from the printer queue on the NetWare server to the KX-P8420.

**NOTE:**

- It is not recommended to connect KX-P8420 directly to NetWare server via LPT port. It may cause unexpected print result.

To set up network printing, enable IPX/SPX Setup from the printer's front panel (see "Network Protocol Setup" on page 105), and set up the PServer using WebSetup after configuring the NetWare server (see "PServer Setup tab" on [page 116](#)).

### **Configuring the NetWare server**

This section explains how to set up the NetWare server so that networked users can print to the printer from their workstations. There are two stages to this setup:

- The network administrator must set up a print queue on the NetWare server so users can print to it, and the printer can receive print jobs from it.
- Optionally, the administrator can set up the server for network installation of PostScript printer drivers on client workstations.

Before configuring a NetWare file server for printing to the KX-P8420, make sure that it is connected to a functioning IPX network. Then, log in as the supervisor on a PC connected to the NetWare file server, and configure the file server as described in the following sections.

Before you begin, you'll need to determine the following names:

- The name of the NetWare file server on which you will define the printer as a new print server.
- The name of the NetWare print server. This name is used for communication between the printer and the NetWare file server.
- The name to assign to the KX-P8420 Direct, Print or Hold queue. If you are defining a Hold queue, the last five characters must be `_hold`. You need to set up at least one print queue on the NetWare server for jobs that will be printed by the printer. Users will see and print to the name you assign to the Print queue.

Names should be as brief and descriptive as possible. Server names cannot begin with a period and cannot include spaces or punctuation characters other than periods.

- To complete network setup, you will need to log in to the NetWare file server and the new print server from the printer. You will need a login name and, if access to the server is restricted, a login password.

### ■ Setting the NetWare 4.x bindery context

Novell 4.x servers use a different environment setup than Novell 3.1x servers. (If your server is using NetWare 3.x, proceed to “Setting up a KX-P8420 print queue” on page 63.) The native structure for Novell 4.x objects is known as Novell Directory Services (NDS). To provide backward compatibility with Novell 3.1x services, Novell 4.x servers use Bindery Emulation to “act” like a Novell 3.1x server.

To set up the NetWare 4.x server for printing to the printer, you must do the following:

- Determine the NDS path to the container in which the print server and the print queue for the printer will be created.

The container defines the bindery context for your network structure. Network devices that are not NetWare 4.x-aware need a bindery context to work with NetWare 4.x.

- Edit the network startup file to set the bindery context.
- Activate the new bindery context.

This section describes the second and third steps. Given the variety of possible network structures, we can't suggest a bindery context that applies to every network.

#### To set the bindery context:

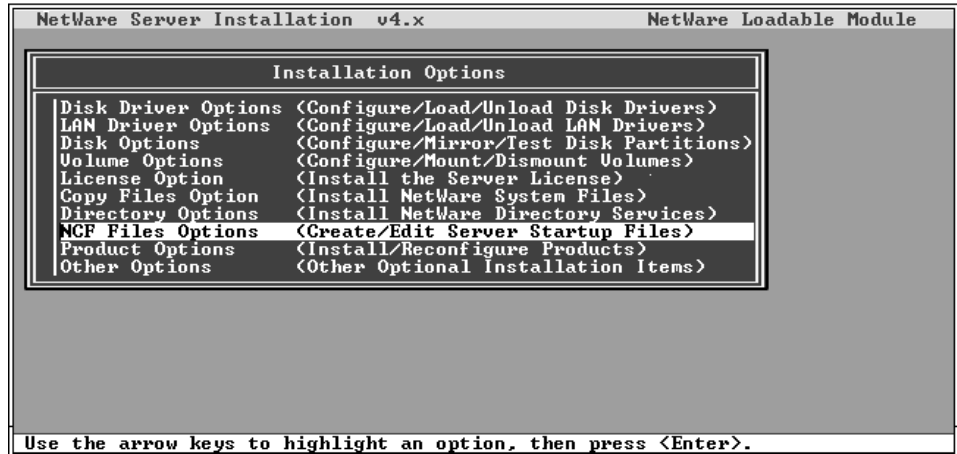
---

- 1** At the NetWare drive prompt, change directories to the System directory, and type **rconsole**
- 2** Establish a connection with the server that will have the printer queue.
- 3** At the NetWare prompt type **load install**  
The NetWare Server Installation window is displayed.



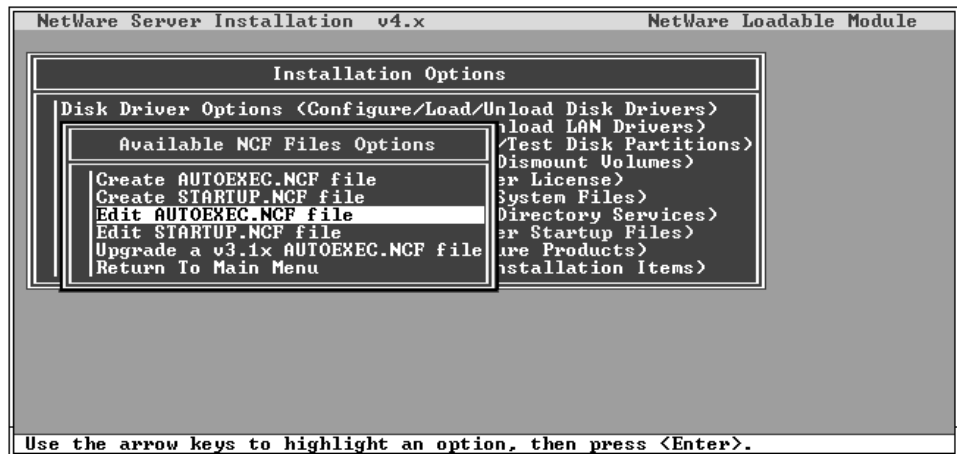
### 4 Use the down arrow key to select **Maintenance/ Selective Install**.

The Installation Options menu is displayed.



### 5 Select **NCF Files Options**.

### 6 In the menu of available NCF files, select **EDIT AUTOEXEC.NCF file**.

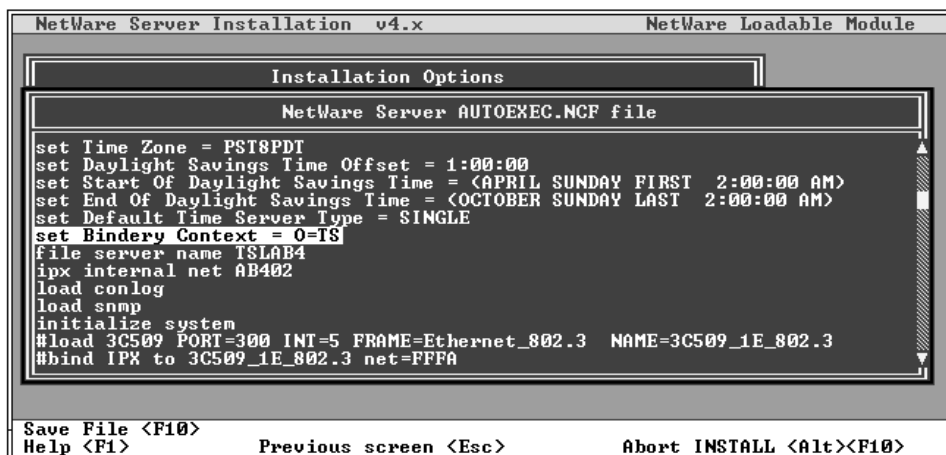


## Connecting the Printer to a Network

- 7 Type a new line anywhere in the file as follows:  
set Bindery Context = (Enter your bindery context here)

**NOTE:**

- To the right of the equals sign, type the bindery context obtained from the system administrator.



```
NetWare Server Installation v4.x                               NetWare Loadable Module
-----
Installation Options
-----
NetWare Server AUTOEXEC.NCF file
-----
set Time Zone = PST8PDT
set Daylight Savings Time Offset = 1:00:00
set Start Of Daylight Savings Time = <APRIL SUNDAY FIRST 2:00:00 AM>
set End Of Daylight Savings Time = <OCTOBER SUNDAY LAST 2:00:00 AM>
set Default Time Server Type = SINGLE
set Bindery Context = 0=IS
file server name TSLAB4
ipx internal net AB402
load conlog
load snmp
initialize system
#load 3C509 PORT=300 INT=5 FRAME=Ethernet_802.3 NAME=3C509_1E_802.3
#bind IPX to 3C509_1E_802.3 net=FFFA
-----
Save File <F10>
Help <F1>          Previous screen <Esc>          Abort INSTALL <Alt><F10>
```

- 8 Press **Esc** to close the window, and save changes.
- 9 Proceed to the next section.

**To activate the bindery context:**

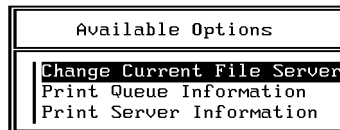
- 1 If you cannot reboot the NetWare server at this point, type the **set** command manually at the server's command prompt.  
Use the same command that you entered in the autoexec.ncf file (see step 7 in the previous procedure).
- 2 If you can reboot the NetWare server, the **set** command is loaded automatically.  
You are ready to set up the KX-P8420 print server and print queue. See the next section for details.

### Setting up a KX-P8420 print queue

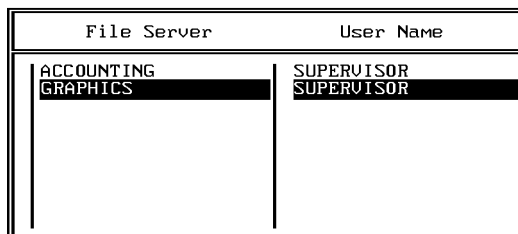
The NetWare print server and print queue are created and configured from NetWare Print Console, a NetWare utility that is stored in NetWare's PUBLIC directory.

**To set up the NetWare server for printing to the KX-P8420:**

- 1 Log in to the NetWare server as the Supervisor.
- 2 At the NetWare MS-DOS prompt, type **pconsole**  
The Available Options menu is displayed.



- 3 Select **Change Current File Server** and press the **Enter** key.
- 4 Using the arrow keys, select the file server name and press the **Enter** key.



You must select this file server later as the NetWare File Server in WebSetup>Network Setup.

- 5 Select **Print Server Information** from the **Available Options** menu.

## Connecting the Printer to a Network

---

- 6** Press the **Insert** key, type a name for the new print server, and press the **Enter** key. Then press the **Esc** key.

The screenshot shows a terminal window titled "Print Servers" with "PARALLEL" selected. A menu is open with options: "Available Options", "Change Current File Server", and "Print Queue Information". A dialog box is displayed with the text "New Print Server Name: Color\_Printer".

You must select this print server later as the NetWare Print Server in WebSetup>Network Setup.

- 7** Select **Print Queue Information** from the **Available Options** menu.

- 8** Press the **Insert** key and type a name for a new print queue. Press the **Enter** key.

The screenshot shows a terminal window titled "Print Queues" with "PARALLELQ" selected. A menu is open with options: "Available Options", "Change Current File Server", and "Print Queue Information". A dialog box is displayed with the text "New Print Queue Name: Color\_Printer\_print".

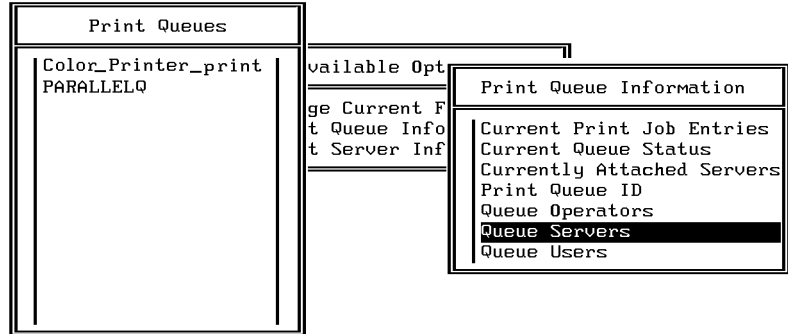
The print queue name you entered will be highlighted in the Print Queues list.

If the print server manages more than one print queue, you'll have to select this name later in WebSetup>Network Setup.



- 9** Make sure the print queue name you created is selected in the **Print Queues** menu, and press the **Enter** key.

The Print Queue Information menu is displayed.

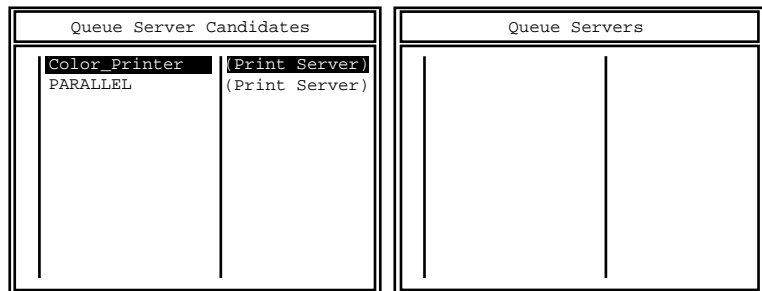


- 10** In the **Print Queue Information** menu, select **Queue Servers**, and press the **Enter** key.

A blank Queue Servers list is displayed.

- 11** Press the **Insert** key.

The Queue Server Candidates list is displayed.



- 12** Use the arrow keys to select the name of the print server you created in step 6 and press the **Enter** key.

The server name you select will appear in the Queue Servers list.

You have associated the selected printer queue with the print server you created in step 6.

- 13** Press the **Esc** key to exit all **PCONSOLE** windows.

- 14** Select **Yes** or press the **Return** key to save changes to **PCONSOLE**.

## Connecting the Printer to a Network

---

### Setting up NetWare Windows clients

Before setting up client workstations, make sure you perform Network Setup on the printer, and that the settings reflect the entities you created in PCONSOLE.

Client setup has two parts:

- Install the PS printer driver on each Windows workstation.
- Configure the printer driver to print to a print queue on a Novell file server.

For instructions on installing the appropriate printer driver for your system see “Chapter 4 Installing Software for Windows”.

For instructions on configuring the printer driver to print to a Novell file server print queue, see [page 77](#) for Windows 95, or [page 89](#) for Windows 3.1.

## Using AppleTalk with Macintosh computers on an IPX (Novell) network

Macintosh users on an IPX network can print to the printer in two ways:

- Directly, using AppleTalk and bypassing the NetWare server
- Through a NetWare server running NetWare for Macintosh

Since the printer supports both AppleTalk and IPX protocols at the same time, it's not necessary to use the second option. However, a network administrator may choose to route all print jobs through a server.

#### **NOTES:**

- The printer can be attached to only one NetWare server at a time.
- Printing via the AppleTalk port of Windows NT 4.0 is not recommended as it may cause additional, unnecessary pages to be printed.

#### **■ Printing directly to the printer**

Due to the layered design of networks, data can be transmitted using more than one network protocol. When Macintosh computers are connected to an IPX network, they can continue to transmit data over Ethernet cable using AppleTalk protocols. If the printer is on the same network, Macintosh computers can see and print to the printer, provided that AppleTalk is enabled on the Macintosh and in Network Protocol Setup.

### Setting up Fiery WebTools



Fiery WebTools allow you to manage your KX-P8420 remotely from the Internet or from your company's intranet. The KX-P8420 has its own home page, from which you are able to select from a variety of functions including Status, Fiery WebSpooler, WebLink, Fiery WebDownloader, and Fiery WebSetup.

**IMPORTANT:**

- Before you can send jobs to the printer, you must use Fiery WebSetup to complete the process of configuring Setup options, as described starting on [page 108](#). Therefore, you must complete the procedures described in this section and in "Completing setup from Fiery WebSetup" on page 108 before you can send jobs to the printer.

For information on using Fiery WebTools (other than Fiery WebSetup), see *Drivers and Utilities Reference Guide*.

In order for network users to access and use Fiery WebTools, you need to set network communication options in Network Protocol Setup on the front panel. See "Setting up the printing environment" on page 50. You also need to prepare each user's workstation to communicate with the KX-P8420 using Fiery WebTools over the Internet or intranet. Once the initial Setup has been performed from the printer's front panel, you must complete the Setup configuration from Fiery WebSetup.

In order for client workstations to access Fiery WebTools, they must use a Web browser. The recommended browser versions are:

- Netscape Navigator 3.04 for Macintosh computers,
- Microsoft Internet Explorer 4.0.1 SP1 or Netscape Communicator 4.0.4 for Windows computers.

**NOTES:**

- Microsoft Internet Explorer 3.x does not support the Fiery WebDownloader.
- Netscape and Microsoft continue to release frequent updates to their browsers. As support cannot be guaranteed for all versions, use the versions specified above for best results.
- Accessing to WebSetup via Netscape Navigator 3.04 for Macintosh Computers is slow and not recommended.
- It is not recommended to open WebTools at several locations simultaneously because it might adversely affect network printing.

## Connecting the Printer to a Network

---

- If Java Applet is not set to Enable, you can not access the Fiery WebTools. Follow the next steps:

### **Netscape 4.x**

1. Select Preferences in the Edit menu.  
The Preferences window appears.
2. Select Advanced in the Category.
3. Click the boxes next to Enable Java and Enable JavaScript.
4. Click OK.

### **Netscape 3.x**

1. Select Network Preferences in the Options menu.  
The Preferences window appears.
2. Click the Languages tab.
3. Click the boxes next to Enable Java, and Enable JavaScript.
4. Click OK.

### **Internet Explorer 4.x**

1. Select Internet Options in the View menu.
2. Click the Security tab.
3. Click the circle next to Custom (for expert users) in the Local Intranet zone.
4. Click Settings button.  
The Security Settings window appears.
5. Click Custom in Java permissions, and click Java Custom Settings button.  
The Local intranet zone window appears.
6. Click the Edit Permissions tab, and click Enable in Run Unsigned Content.
7. Click OK three times.

Instructions below apply to computers using Ethernet protocols.

### To use Fiery WebTools on each client workstation:

---

- 1** Enable TCP/IP on the KX-P8420.
- 2** Make sure the workstation has a valid, unique IP address.
- 3** Make sure the workstation is installed with an Internet browser.
- 4** Launch the Internet browser.
- 5** Enter the IP address or DNS name of the printer in the browser's URL line.

The printer's home page appears. For more information on using Fiery WebTools, see [page 108](#) and "Chapter 4 Managing Print Jobs" in *Drivers and Utilities Reference Guide*.

### Setting up Windows 95 clients for WINS (SMB) printing

The following instructions describe printing to a network port using the Details tab of the Printer Properties dialog. You must specify the option settings including Server Name in the Service Setup screen, before doing WINS (SMB) printing. See “Service Setup tab” on [page 117](#).

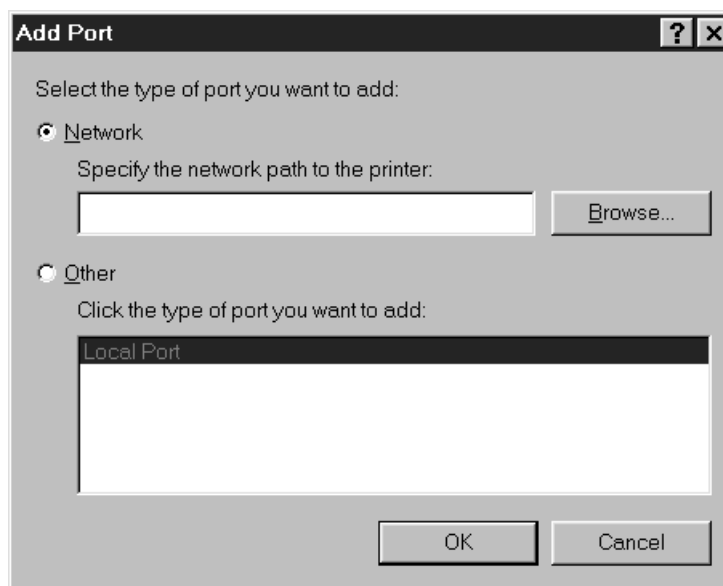
**NOTE:**

- The Details tab of the Printer Properties dialog is not available when the dialog is accessed using File>Print from within applications. This tab appears only when the Printer Properties dialog is accessed via the Printers folder.

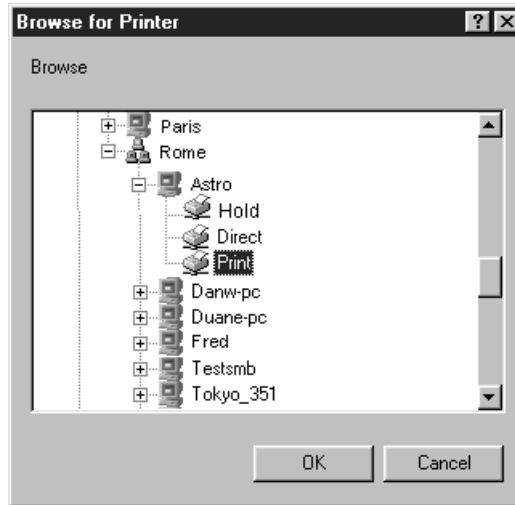
**To set up WINS (SMB) printing on Windows 95:**

---

- 1** From the **Start** menu, choose **Settings**, and click **Printers**.
- 2** Select the **Panasonic KX-P8420** printer icon, and choose **Properties** from the **File** menu.
- 3** Click the **Details** tab in the **Properties** window and click **Add Port**.
- 4** In the **Add Port** dialog box, click **Network**, and click **Browse** to display your network environment.



- 5 Expand the levels to locate your printer and the queue you want to print to.



If your printer has a hard disk drive and 32MB of memory, three connections will automatically be created when the KX-P8420 printer driver is installed. These connections are represented on the network by the Direct, Print and Hold printer icons. If your printer does not have a hard disk drive and 32MB of memory, only the Direct printer icon will be available.

If hold queue is specified, all jobs sent to your printer will be held on the printer's hard disk and will be visible in Windows spooler until they are released for printing, or deleted with Fiery WebSpooler.

The printer you are browsing for is the SMB Name Server. If you do not know the name of the SMB Name Server and SMB printing has been enabled on the printer, refer to the printer's Configuration page for this information.

For instructions on printing a Configuration page, see "Printing pages from the front panel" on page 44.

**NOTE:**

- If the local network does not include a WINS server, your printer may not be visible in Browse dialog box. In this case, you must type the correct path for the print connection to which you want to print in the box below "Specify the network path to the printer" of Add Port dialog box (ex\\KX-P8420\\direct).

- 6 Under the printer's name, select the queue you wish to print to and click **OK**.

## Connecting the Printer to a Network

---

- 7** In the **Add Port** dialog box, verify that the network path is correct and click **OK**.
- 8** To confirm the connection, click the **General** tab in the **Properties** dialog box.
- 9** Click **Print Test Page** and click **OK**.  
If the test page prints successfully, you are ready to print from the computer.



## Setting up Windows NT 4.0 clients for WINS (SMB) printing

The following instructions describe printing to a network port using the Details tab of the Printer Properties dialog.

The Details tab of the Printer Properties dialog is not available when the dialog is accessed using File>Print from within applications. This tab appears only when the Printer Properties dialog is accessed via the Printers folder.

### To set up WINS (SMB) printing on Windows NT 4.0:

---

- 1** From the **Start** menu, choose **Settings**, and click **Printers**.
- 2** Select the **Panasonic KX-P8420** printer icon, and choose **Properties** from the **File** menu.
- 3** Click the **Ports** tab in the **Properties** window and click **Add Port**.
- 4** In the **Printer Ports** dialog box, select **Local Port**, and then click **New Port**.  
The Port Name dialog box appears.
- 5** Enter the name of the printer port to print to, for example: \\KX-P8420\direct and then click **OK**.
- 6** To confirm the connection, click the **General** tab in the **Printer Properties** dialog box.
- 7** Click **Print Test Page** and click **OK**.  
If the test page prints successfully, you are ready to print from the computer.

## Chapter 4 *Installing Software for Windows*

---

This chapter describes installing software and setting up printing from a Windows-based computer running Windows 95, Windows 3.1, or Windows NT 4.0.

See the [Chapter 3](#) or instructions on how to connect the printer to a computer or to a network.

### General steps

The general steps for installing the KX-P8420 user software from the CD are:

- Install the PostScript printer driver.
- Set up the printer driver to communicate with the KX-P8420 over the network or through the parallel port.

Instructions for installing the PostScript printer driver for Windows 95 are given below. Instructions for installing the PostScript printer driver for Windows 3.1 and Windows NT 4.0 systems are given later in this chapter.

If you are setting up a printer that will be shared by many users, and you would like to make the printer drivers available to others, you can exit the installer program and manually copy the printer drivers and files from the KX-P8420 Driver & Utility CD-ROM to the location of your choice. Use this method, for example, to copy printer drivers to a server on your network, or to a floppy disk.

#### **NOTE:**

- Windows 95 Plug and Play specifies the automatic detection of any new hardware installed on your computer. If your printer is connected to the computer via the parallel port and it is powered on when your computer is restarted, a dialog box indicating new hardware has been detected will appear, prompting you to install the manufacturer's software. Install the printer driver for your printer by selecting Other Location, and navigating to the PostScript printer driver directory on the KX-P8420 Driver & Utility CD-ROM. When you have installed the printer driver of your choice, be sure to specify optional devices installed on your printer to enable features related to their use.

## Installing the PostScript printer driver for Windows

### Installing the PostScript printer driver for Windows 95

To set up the KX-P8420 as a PostScript printer you must install the PostScript printer driver v4.2 for Windows 95. This file is included on the KX-P8420 Driver & Utility CD-ROM.

If autorun is enabled on your computer, when the KX-P8420 Driver & Utility CD-ROM is inserted in the CD-ROM drive the installer runs automatically, allowing you to specify which files to install on your computer.

**NOTE:**

- If autorun is not enabled, you can run the installer by double-clicking the CD-ROM drive icon in My Computer (Windows 95), or by double-clicking the Setup.exe file in the installer folder on the KX-P8420 Driver & Utility CD-ROM.

**To install the PostScript printer driver:**

- 1** Insert the **KX-P8420 Driver & Utility CD-ROM** in your CD-ROM drive.

The installer is launched automatically.

- 2** In the installer screens, select the **Typical**, **Compact**, or **Custom** installation option.

Choose this	To install
Typical	The Adobe PostScript printer driver and the KX-P8420 PPD. Also copies the Adobe Type Manager installer (Windows 95 only) and Adobe PostScript 3 fonts to your hard disk.
Compact	The Adobe PostScript printer driver and the KX-P8420 PPD.
Custom	Only the files you select—copies them to your hard disk.

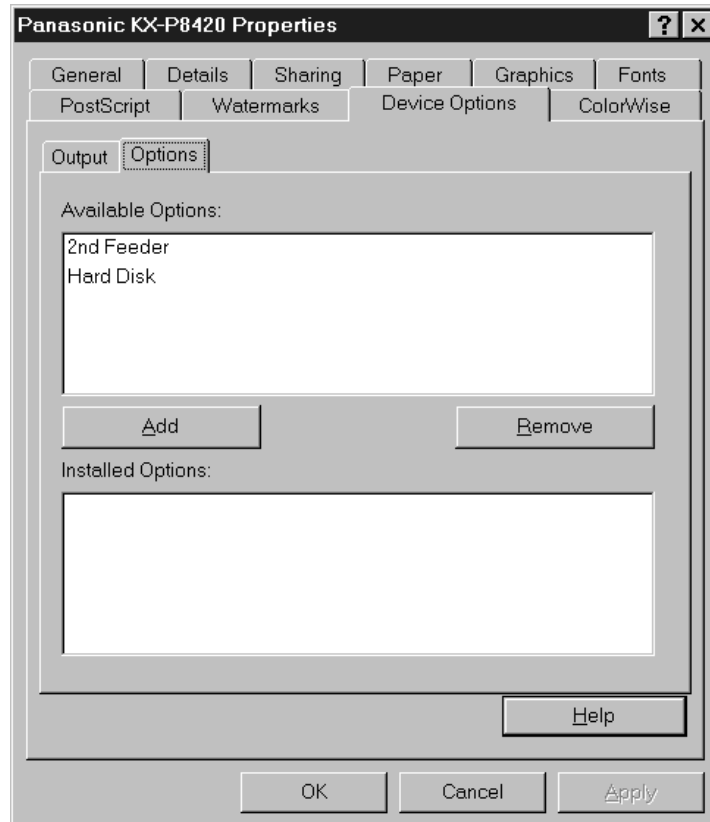
- 3** Follow the instructions that appears on the screen.  
A message appears on the screen to indicate installation is complete.

### Specifying installed devices

When the printer driver is installed, specify the optional devices installed on your printer to enable use of options relating to those devices.

#### To specify devices installed on the KX-P8420:

- 1 From the **Start** menu, choose **Settings > Printers**.
- 2 Select the **Panasonic KX-P8420** printer icon and select **Properties** from the **File** menu.
- 3 Click the **Device Options > Options** tab, and specify the devices installed on the printer.



**2nd Feeder**—Select if an optional 500 sheet feeder is installed.

**Hard Disk**—Select if an optional hard disk drive is installed.

- 4 For each, select from the **Available Options** list and click **Add** to move the option to the **Installed Options** list.
- 5 Click **Apply**.

### Completing the connection for Windows 95

To print from Windows 95 you need to:

- Set up the KX-P8420 to accept print jobs from your computer.
- Configure a port on each Windows 95 computer for the network or connection type.

#### ■ Setting up parallel printing with Windows 95

The following procedure describes how to prepare the computer for parallel printing.

##### To install the printer for parallel printing:

---

- 1** Click the **Start** button, select **Settings**, and click **Printers**.
- 2** Click the **Panasonic KX-P8420** printer icon and select **Properties** from the **File** menu.
- 3** Click the **Details** tab and make sure the box “Print to the following port:” reads as follows: **LPT 1 (Printer Port)** or **LPT1 (ECP Printer Port)**.
- 4** Click **Apply**.  
You are now ready to print from your applications to the KX-P8420 with the parallel port. To confirm the connection, print a test page.
- 5** Click the **General** tab.
- 6** Click the **Print Test Page** button to print a test page.

#### ■ Setting up IPX (Novell) printing with Windows 95

The following procedure describes how to prepare the computer for printing using IPX protocols.

##### Before you begin:

---

Verify the KX-P8420 has been configured for Novell printing in Network Protocol Setup.

For more information about setting up the printer for IPX (Novell) printing, see “Setting up IPX (Novell) printing” on page 58.

### To set up IPX (Novell) printing:

---

- 1** Click the **Start** button, select **Settings**, and click **Control Panel**.
- 2** Double-click the **Network** icon.  
Make sure that IPX/SPX-compatible Protocol is listed in the Installed Network Components section. For instructions, see your Windows 95 documentation.
- 3** Close the **Network** window and the **Control Panel** window.
- 4** Click the **Start** button, select **Settings**, and then click **Printers**.
- 5** Click the **Panasonic KX-P8420** printer icon, and select **Properties** from the **File** menu (or right-click the printer icon, and left-click **Properties**).
- 6** Click the **Details** tab, and click **Add Port**.  
A list of connection options is displayed.
- 7** In the **Add Port** dialog box, click **Network** and specify the network path, or click **Browse** for a display of your network environment.
- 8** If you are using a NetWare file server, double-click the icon of the server you want to use for printing to the KX-P8420 and click **OK**.
- 9** Click the printer icon labeled with the NetWare print queue you will use and click **OK**.
- 10** In the **Add Port** dialog box, verify that the network path is updated, and click **OK**.  
To confirm the connection, you can print a Windows 95 test page.
- 11** Click the **General** tab in the **Properties** dialog box, and click **Print Test Page**.  
You are ready to print to the KX-P8420 from Windows applications. When you select Print, jobs are routed to the print queue on the NetWare file server, and then sent to the KX-P8420.

### Setting up PostScript printing with Windows NT 4.0

PostScript printing with Windows NT 4.0 begins with installation of the PostScript printer driver for Windows NT 4.0 and the KX-P8420 printer PPD, and finishes by configuring a particular type of connection between the workstation and the KX-P8420. The PostScript printer driver for Windows NT 4.0 is not included on the KX-P8420 Driver & Utility CD-ROM, accordingly, if the KX-P8420 is the first PostScript printer to be used with your system, you will need to install this printer driver from your installation CD or disk for Windows NT 4.0. With this version of software, KX-P8420 files support Intel-based Windows NT 4.0.

Adding a printer to a local system requires that you log in to your local workstation (not the network server domain) for Windows NT 4.0 and that you are a member of the Administrators group. The instructions below describe installing a printer locally. The procedure for adding a network printer is similar to adding a port. For more information, see step 6 in the “Setting up TCP/IP and LPR printing with Windows NT 4.0” on [page 83](#).

If autorun is enabled on your computer, when the KX-P8420 Driver & Utility CD-ROM is inserted in the CD-ROM drive, the installer on the KX-P8420 Driver & Utility CD-ROM runs automatically, allowing you to specify the files to install on your computer.

**NOTE:**

- If autorun is not enabled, you can run the installer by double-clicking the CD-ROM drive icon in My Computer, or by double-clicking the Setup.exe file in the Installer folder on the KX-P8420 Driver & Utility CD-ROM. If optional devices are installed on your printer, follow the instructions in the next section as well.

## Installing Software for Windows

---

To install the KX-P8420 as a local PostScript printer:

---

- 1** Insert the **KX-P8420 Driver & Utility CD-ROM** in your CD-ROM drive.
- 2** Select the **Typical**, **Compact**, or **Custom** installation option.

Choose this	To install
Typical	The Adobe PostScript printer driver and the KX-P8420 PPD. Also copies the Adobe Type Manager installer (Windows 95 only) and Adobe PostScript 3 fonts to your hard disk.
Compact	The Adobe PostScript printer driver and the KX-P8420 PPD.
Custom	Only the files you select—copies them to your hard disk.

### Installing the PostScript printer driver for Windows NT 4.0

If this is the first PostScript printer installed on your computer and you attempt to install the KX-P8420 PPD, the Files Needed dialog box will appear, prompting you to locate the PostScript driver PSCRIPT.DLL for Windows NT 4.0.

To complete the installation if PostScript files are needed:

---

- 1** Eject the **KX-P8420 Driver & Utility CD-ROM** and insert the **Installation CD for Windows NT 4.0**.
- 2** In the text field, type the name of the CD-ROM drive (for example, D:\), and click **Browse**.
- 3** Browse to the i386 (the directory containing the PostScript driver).
- 4** Click **OK**, and then click **OK** in the **Files Needed** dialog box.

When installation is complete, the Printers window appears with an icon for the newly installed printer.

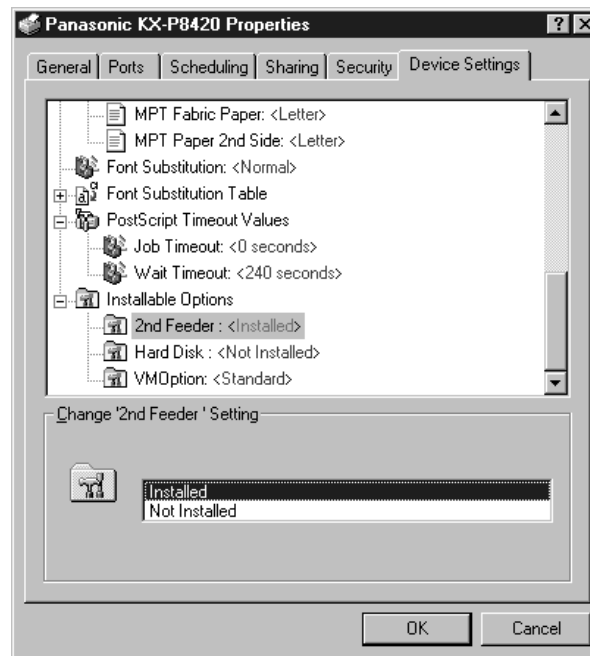


### Specifying installed devices

When the printer driver is installed, specify the optional devices installed on your printer to enable use of options relating to those devices.

#### To specify options installed on the KX-P8420:

- 1 Select **Settings > Printers** from the **Start** menu.
- 2 Click the **Panasonic KX-P8420** printer icon and select **Properties** from the **File** menu.
- 3 Click the **Device Settings** tab, and scroll down to **Installable Options**.
- 4 Configure the following options to correspond with the features installed on the printer:



**2nd Feeder**—Select if an optional 500 sheet feeder is installed.

**Hard Disk**—Select if an optional hard disk drive is installed.

- 5 To select an option click its name, and then select **Installed** in the “**Change ‘...’ Setting**” area at the bottom of the dialog box.
- 6 Click **OK**.

### Completing the connection for Windows NT 4.0

To print from Windows NT 4.0 you need to:

- Set up network servers, if any.
- Set up the KX-P8420 to accept print jobs from your computer.
- Configure a port on each computer with Windows NT 4.0 for the network or connection type.

#### ■ Setting up parallel printing on Windows NT 4.0

Once you have installed the PostScript printer driver for Windows NT 4.0 complete the setup for parallel printing as follows:

#### To set up parallel printing:

---

- 1** Click the **Start** button, select **Settings**, and then click **Printers**.
- 2** Double-click the **Panasonic KX-P8420** printer icon, and select **Properties** from the **Printer** menu.  
In the Ports tab, confirm that LPT1 (Local Port) is checked. The KX-P8420 is ready to accept parallel print jobs from your computer.
- 3** Select the **General** tab, and click **Print Test Page**.  
When you select Print, your files are sent over the parallel port connection to the KX-P8420.
- 4** Select the **Sharing** tab if you want to share the printer with network users. Click **Shared**, and enter a share name.  
Select the operating system or systems used by your network clients from the Alternate Drivers box if you want to install a printer driver that those clients can automatically download when they connect.
- 5** Click **OK**. In the dialog box that appears, navigate to the location of the alternate printer driver to install.
- 6** Click **OK** to exit the **Printer Properties** dialog box.

### ■ Setting up TCP/IP and LPR printing with Windows NT 4.0

Once you have installed the PostScript driver for Windows NT 4.0 complete the setup for the TCP/IP and lpr connection as follows:

- Prepare the KX-P8420 to accept print jobs using TCP/IP and lpr protocols.
- Configure the workstation for the TCP/IP connection.

Before you continue, ask the system administrator for the IP address assigned to the KX-P8420 and the subnet mask as well as gateway address, if they are used.

#### **To prepare the KX-P8420 for TCP/IP and LPR printing:**

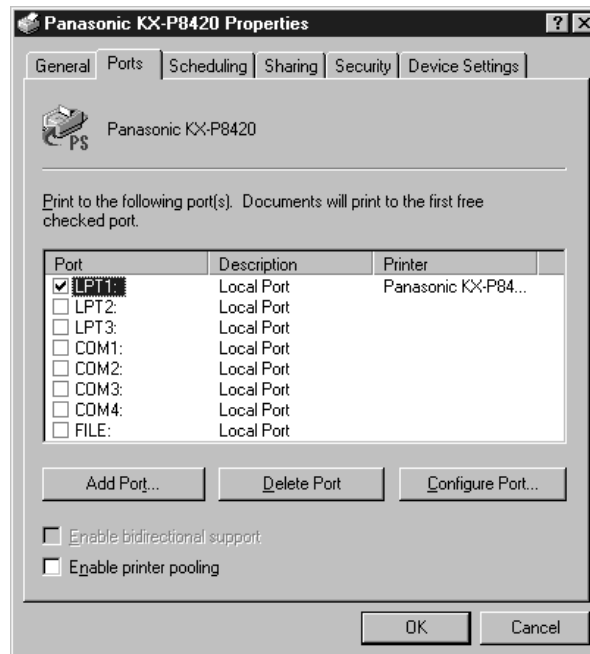
---

- 1** With the KX-P8420 turned off, connect it to the network.
- 2** Turn on the printer.  
Wait until Ready or Ready(Sleep) is displayed.
- 3** Press the **Menu/Exit** button of the printer's front panel.
- 4** Press the **Continue/Forward** or **Cancel/Left** button to advance to **Network Protocol Setup** menu.
- 5** Enable TCP/IP and enter the appropriate settings for IP address, subnet mask and gateway address.  
For details, see "Network Protocol Setup" on page 105.
- 6** Press the **Menu/Exit** button to exit the setup menus.

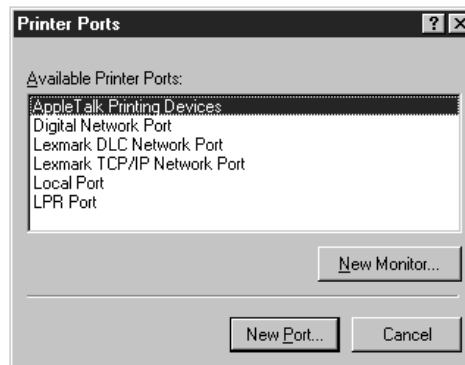
The TCP/IP Protocol and Microsoft TCP/IP Printing software should already be installed on the workstation for Windows NT 4.0.

### To set up TCP/IP and LPR printing for Windows NT 4.0:

- 1 Click the **Start** button, select **Settings**, and then click **Printers**.
- 2 Click the **Panasonic KX-P8420** printer icon, and select **Properties** from the **File** menu (or right-click the printer icon, and left-click **Properties**).
- 3 Click the **Ports** tab.



- 4 Click **Add Port**.  
The available port types are displayed.



### 5 Select **LPR Port** and click **New Port**.

If the LPR port is not listed, install the TCP/IP protocols and Microsoft TCP/IP Printing. For details, see your documentation for Windows NT 4.0.

### 6 In the Name or address of server providing lpd box of the **Add LPR compatible printer** dialog box, enter the IP address of the KX-P8420.

If your network uses Domain Name Services (DNS), enter the DNS name assigned to the KX-P8420 instead of the IP address.

### 7 Press **Tab** and type the internal name of the KX-P8420 in lowercase letters.

#### **NOTES:**

- Type this name exactly as shown; it is required for communication with the printer.

The name must be one of these:

xjdirect  
xjhold  
xjprint



- Use the last two internal names only if your printer has a hard disk drive and a minimum of 32MB of memory.

### 8 Click **OK**.

The workstation checks the address or DNS name that you entered and notifies you if it cannot resolve the address.

### 9 Click **Close** of the **Printer Ports** window.

The Ports property tab shows the new port configuration.

### 10 Click **OK** to close the **Panasonic KX-P8420 Properties** dialog box.

The new port has been configured. You should now print a test page to verify the connection.

### 11 Open the **Panasonic KX-P8420 Properties** dialog box. Click the **General** tab and click **Print Test Page**.

When you print, your files are sent over the LPR Port connection to the KX-P8420.

### 12 Click **OK** to exit.

### Installing the PostScript printer driver for Windows 3.1

The Adobe PostScript printer driver for Windows 3.1 is included on the KX-P8420 Driver & Utility CD-ROM.

#### To install the Adobe PostScript printer driver:

---

- 1** Start Windows and exit any applications that start automatically.
- 2** Insert the **KX-P8420 Driver & Utility CD-ROM** into the CD-ROM drive.
- 3** In the **Main** window, double-click the **Control Panel** icon and double-click the **Printers** icon.
- 4** In the **Printers** dialog box, click **Add**, and then click **Install**.
- 5** In the **Install Driver** dialog box, click **Browse**.
- 6** To install the Adobe PostScript printer driver navigate to: d:english\prntdrv\win3x. Click **OK**.
- 7** In the **Install Driver** dialog box that appears, verify the path and click **OK**.
- 8** Select the **Panasonic KX-P8420** from the **Add Unlisted or Updated Printer** dialog box and click **OK**.

The necessary files are installed from the KX-P8420 Driver & Utility CD-ROM to your hard disk. When installation is complete, the Panasonic KX-P8420 on LPT1: appears in the Installed Printers list.

#### **NOTE:**

- If you fail to install Windows 3.1 driver after the message “This driver cannot be updated because it is currently being used by Windows. Wait until Windows is finished, using the driver and then try again” is shown. Please remove the file ct13dv2.dll under \Windows\system directly from MS-DOS®\*1 prompt and try to install again.

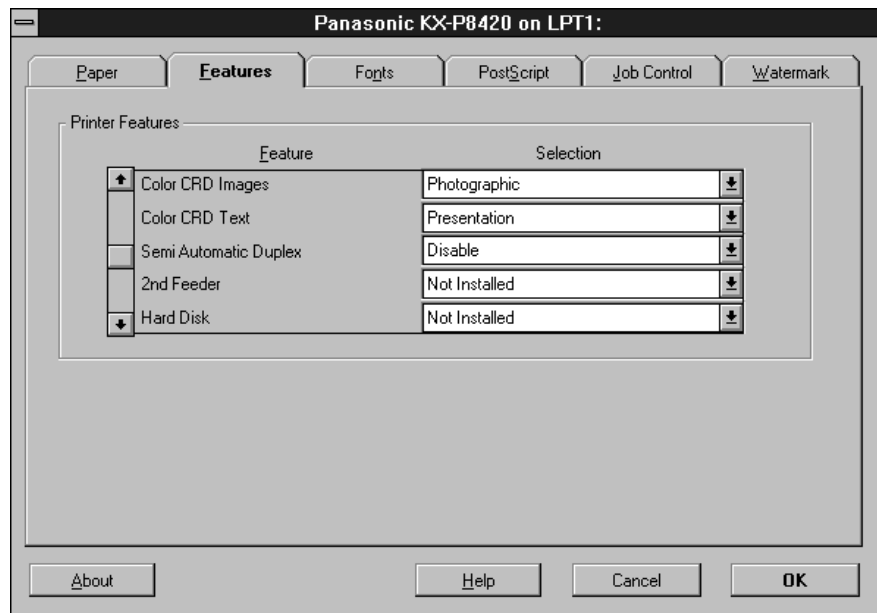
\*1 Microsoft® MS-DOS® operating system (hereafter MS-DOS)

### Specifying installed devices

When the printer driver is installed, specify the optional devices installed on your printer. This will enable use of options relating to those devices.

#### To specify options installed on the KX-P8420:

- 1** In the **Control Panel** window, double-click the **Printers** icon.
- 2** In the **Printers** dialog box, select the **Panasonic KX-P8420 on LPT1:** in the **Installed Printers** list, and click **Setup**.
- 3** In the **Panasonic KX-P8420 on LPT1:** dialog box, click the **Features** tab.
- 4** Specify the options that correspond to the devices installed on the printer.



- 5** For each option installed on the printer, select **Installed** from the corresponding menu.  
**2nd Feeder**—Select if an optional 500 sheet feeder is installed.  
**Hard Disk**—Select if an optional hard disk drive is installed.
- 6** Click **OK** to activate the current settings.

### Completing the connection for Windows 3.1

To print from Windows 3.1 you need to:

- Set up the KX-P8420 to accept print jobs from your computer.
- Configure a port on each Windows 3.1 computer for the network or connection type.

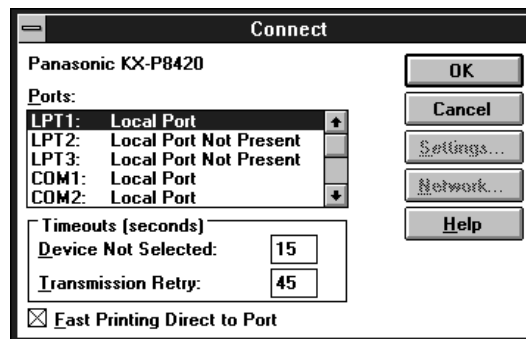
#### ■ Selecting a printer port

When you install a printer, Windows assigns it to a default parallel printer port. If the KX-P8420 printer is connected to your computer through a network or you want to assign it to a different port, you need to change the port assignment. For information on which port to use, see your system administrator.

To select a printer port:

---

- 1** In the **Control Panel** window, double-click the **Printers** icon.
- 2** In the **Printers** window, select the **Panasonic KX-P8420 on LPT1:** in the **Installed Printers** list box.
- 3** Click **Connect**.  
The Connect window appears.



- 4** Connect the KX-P8420 to the same port as your network.

To print to a file, select FILE.

Printing to a file is useful if the KX-P8420 is not at your site. However, if you select the FILE port, you cannot print to a printer until you select a network or printer port. (In some applications, you can select the FILE port from the application's Print dialog box; this is preferable for temporary use since it doesn't require resetting the port in the Control Panel.)



- 5 Click **OK**.  
The Printers window appears, with the selected port next to the highlighted printer name in the Installed Printers list box.
- 6 When you are finished, click **Close**.

### ■ Setting up IPX (Novell) printing with Windows 3.1

The following procedure describes how to prepare the computer for printing using IPX protocols.

#### Before you begin:

---

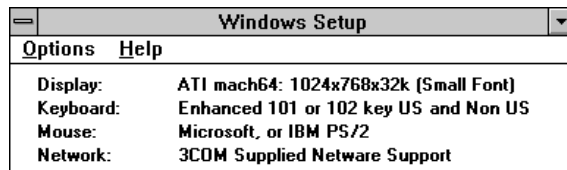
Verify the KX-P8420 has been configured for Novell printing in Network Protocol Setup.

For more information about setting up the printer for IPX (Novell) printing, see “Setting up IPX (Novell) printing” on page 58.

#### To set up IPX (Novell) printing:

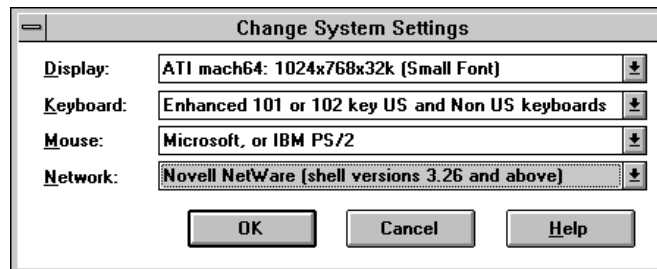
---

- 1 In the **Main** group of the **Program Manager**, double-click the **Windows Setup** icon.



- 2 Click **Change System Settings** from the **Options** menu.

- 3 Click **Novell NetWare (shell version 3.26 and above)** from the **Network** menu.



- 4** Click **OK**. When prompted, restart Windows.
- 5** In the **Control Panel** window, double-click the **Printers** icon.
- 6** In the **Printers Control Panel** window, click **Connect** to connect the **KX-P8420** to the appropriate port.
- 7** Select **Network**.

If you are printing to a file, select **FILE**. Printing to a file is useful if the printer is not at your site. However, if you select the **FILE** port, you cannot print to a printer until you select a network or printer port. If you select **Network**, the next window depends on the NetWare client driver version.
- 8** If the **Network Printer Connections** dialog box is displayed, select the port in the **Printer connections** box.
- 9** In the **Available** queues list box, select the server and queue name that correspond to the KX-P8420.
- 10** Click the **Connect** button, and then click the **Close** button.

The Connect dialog box is displayed with the network path to the KX-P8420.
- 11** Click **OK** in the **Connect** dialog box.
- 12** Click **Close** in the **Printers** dialog box.
- 13** Click **OK**.

The Printers window appears again, with the selected port next to the highlighted printer name in the Installed Printers list box. You are ready to print from the workstation.

### Installing additional software for Windows users

Additional software, including Adobe Type Manager (ATM), a PANTONE color reference file, a CMYK reference file, a KX-P8420 ICM profile, is included on the KX-P8420 Driver & Utility CD-ROM.

When a Typical installation is performed on Windows 95 or Windows NT 4.0 using the installer, ATM and fonts are automatically installed to a directory on your hard drive called KX-P8420. When a Compact installation is performed, only the printer drivers appropriate to your system are installed. You can also select which additional files to install during a Custom installation procedure, or you can copy the additional files from the KX-P8420 Driver & Utility CD-ROM to a directory of your choice as they are needed.

**NOTE:**

- Windows 3.1 users must manually copy the files on the KX-P8420 Driver & Utility CD-ROM to their hard drive.

Some files, such as fonts, will need to be moved to specific locations; others can be moved to a directory of your choice.

#### **PostScript and TrueType fonts**

Regular, bold, italic, and bold italic versions of PostScript Type 1 fonts, as well as TrueType fonts are provided in the PS3 Fonts folder on the KX-P8420 Driver & Utility CD-ROM. These fonts correspond to the PS3 fonts installed on your printer. To use these fonts in applications and to properly display them on your monitor, you will need to install them on your computer. For information on installing fonts, see the following section.

For a complete list of fonts included with the KX-P8420 printer, see Appendix A of *Drivers and Utilities Reference Guide*.

#### **ATM (Windows 95 and Windows 3.1)**

Adobe Type Manager (ATM) is included on the KX-P8420 Driver & Utility CD-ROM. This application can be used to transfer Type 1 fonts to the printer's memory or hard disk drive, or to manage fonts on the printer. Manual downloading of fonts not already provided on the printer eliminates the need for automatic downloading of fonts used by a document, which speeds printing. You can also:

- Install the PostScript Type 1 fonts that correspond to those installed on your printer
- Print using PostScript fonts on non-PostScript printers
- Improve the screen display of PostScript fonts

## Installing Software for Windows

---

When a Typical installation is performed all the files needed to install Adobe ATM for Windows 95 are copied to the KX-P8420 directory. Windows 3.1 users must manually copy the ATM files on the KX-P8420 Driver & Utility CD-ROM to their hard drive.

See the Help menu of ATM for information on how to use the correct version for your system.

**NOTE:**

- ATM cannot be used to install TrueType fonts, which are also included in the PS3 Fonts folder. These fonts can, however, be installed on Windows 95 and Windows NT 4.0 using the Control Panel > Fonts > File > Install New Font command. Windows 3.1 users can install TrueType fonts by double-clicking the Control Panel Fonts icon and selecting the fonts to be added. For additional information on installing TrueType fonts on Windows platforms, see the documentation that came with your system.

### Color reference pages

CMYK and PANTONE color reference pages are provided on the KX-P8420 Driver & Utility CD-ROM in the form of downloadable PostScript files.

#### ■ CMYK Color Reference

The CMYK Color Reference is a PostScript file (Cmyk\_ref.ps), which can be printed using a PostScript downloader utility, such as Fiery WebDownloader or from DOS prompt through parallel port by copy command (ex. copy cmyk\_ref.ps prn). If the file has not already been installed in the Panasonic KX-P8420 directory on your hard disk drive, you can copy it from the English>Clrfiles directory on the KX-P8420 Driver & Utility CD-ROM to a directory of your choice.

Each of the 11 pages display swatches in graduated combinations of yellow, magenta, and cyan, and smaller patches that include 25%, 50%, and 75% black. The process colors are shown in 10% increments. You can specify these colors, and colors in between, in any application that allows you to define colors as CMYK percentages—and use the pages to see how they will be printed on your particular printer.

For more information about color management using the CMYK Color Reference, see “Choosing colors in PostScript applications” in *Drivers and Utilities Reference Guide*.

### ■ PANTONE Coated Color Reference

The PANTONE Coated Color Reference is a PostScript file (Pantone.ps), which can be printed using a PostScript downloader utility, such as Fiery WebDownloader or from DOS prompt through parallel port by copy command (ex. copy cmyk\_ref.ps prn). If the file has not already been installed in the Panasonic KX-P8420 directory on your hard disk drive, you can copy it from the English>Clrfiles directory on the KX-P8420 Driver & Utility CD-ROM to a directory of your choice.

The PANTONE color matching system is a standard color system within the graphic arts and prepress industries. It specifies hundreds of spot colors, each identified with a unique number. Each PANTONE color is simulated on the printer by printing an appropriate combination of process (CMYK) colors. The ability to simulate PANTONE colors is a basic form of color management.

You can choose PANTONE colors in any application that allows you to define colors as named PANTONE colors—and use the pages to see how they will be printed on your particular printer.

For more information about color management using the PANTONE Coated Color Reference, see “Choosing colors in PostScript applications” in *Drivers and Utilities Reference Guide*.

### Removing the KX-P8420 software

Follow the instructions below to remove the KX-P8420 software from your Windows system:

#### To remove the KX-P8420 software with Windows 3.1:

---

- 1** From the **Program Manager**, double-click the **Main** icon.
- 2** Double-click the **Control Panel** icon.
- 3** Double-click the **Printers** icon.
- 4** Select **Panasonic KX-P8420 on LPT1** from **Installed Printers**.
- 5** Click **Remove** button.

**NOTE:**

- Additional files must be removed manually.

#### To remove the KX-P8420 software with Windows 95:

---

- 1** Click the **Start** button and select **Programs > Panasonic KX-P8420 > Uninstall Panasonic KX-P8420**.
- 2** In the dialog box that appears, click **Yes**.
- 3** Follow the instructions on your screen.

**NOTE:**

- To remove the Panasonic KX-P8420 printer icon from the Printers window, click the Panasonic KX-P8420 printer icon and select Delete from the File menu.

To remove the KX-P8420 software with Windows NT 4.0:

---

- 1** Click the **Start** button and select **Programs > Panasonic KX-P8420 > Uninstall Panasonic KX-P8420**.
- 2** In the dialog box that appears, click **Yes**.
- 3** Follow the instructions on your screen.

**NOTE:**

- To remove the Panasonic KX-P8420 printer icon from the Printers window, click the Panasonic KX-P8420 printer icon and select Delete from the File menu.

This chapter describes installing printer driver software and setting up printing on a Macintosh computer. Instructions for setting up additional software provided on the KX-P8420 Driver & Utility CD-ROM are included at the end of this chapter.

Serial port printing (LocalTalk) from Macintosh computers is not supported by the KX-P8420 Color Printer. For instructions on how to connect your printer to a network, see [page 66](#).

### General steps for installing Macintosh software



The general steps for installing the KX-P8420 software from the CD and setting up printing on a Macintosh computer are:

- Enable Ethernet and AppleTalk from the printer's front panel  
See "Network Port Setup" on page 103 and "Network Protocol Setup" on page 105 for details.
- Enable AppleTalk in the Chooser on the Macintosh
- Install the Adobe PostScript printer driver
- Setup the KX-P8420 in the Chooser
- Copy additional color reference files, sample files, and font files from the KX-P8420 Driver & Utility CD-ROM as needed

**NOTE:**

- Initial Printer Setup, specifically, setting the printer's IP address and subnet mask, as well as its gateway (if they are used), must be performed from the printer's front panel. Additional options may be specified using the front panel or Fiery WebSetup.



### Installing Macintosh printing software

To set up the KX-P8420 as a PostScript printer, you must install the PostScript printer description file (PPD) that corresponds to your printer and the Adobe PostScript printer driver (version 8.5.1 supports PostScript 3) provided on the KX-P8420 Driver & Utility CD-ROM. Printer drivers provide a way to communicate information on print jobs between your applications and the KX-P8420 (and any other PostScript printer connected to your computer).

#### *Installing the Adobe PostScript printer driver*

Printer drivers provide your applications with information about your KX-P8420, such as the fonts and paper sizes available. Printer description files give you access to all printing features of the printer driver and applications. When you use the Adobe PS Printer installer, the printer description file is installed automatically.

#### **To install the Adobe PostScript printer driver:**

---

- 1** Insert the **KX-P8420 Driver & Utility CD-ROM** in the CD-ROM drive and open the **English** folder, then the **Adobe PS** folder.
- 2** Double-click the **Installer** icon.
- 3** Click **Yes** in the dialog box that appears.  
The Adobe PostScript printer driver and the PPD that corresponds to your printer are installed.
- 4** Click **Restart** in the dialog box informing you that installation is complete.

**NOTE:**

- For best results any job sent to the KX-P8420 should be sent using the Adobe driver and the KX-P8420 PPD. Provide the installer to all users who send jobs.

### Setting up the KX-P8420 in the Chooser

After you install the printer driver and printer description file, you need to set up the KX-P8420 in the Chooser. This section describes how to set up the KX-P8420 with the Adobe PostScript printer driver.

#### To set up the KX-P8420 in the Chooser:

---

**1** In the **Chooser**, ensure **AppleTalk** is enabled.

**NOTE:**

- If necessary you may need to add the AppleTalk zone in which your printer is located.

**2** Click the **AdobePS** printer icon in the **Chooser**.

**3** Select the name of the KX-P8420 from the scroll list—Panasonic KX-P8420\_Direct, Panasonic KX-P8420\_Print, or Panasonic KX-P8420\_Hold.

**NOTES:**

- If the optional hard disk drive is not installed in the printer, only Panasonic KX-P8420\_Direct appears.
- The name of a printer corresponds to the system name you edited when you configured a connection to the printer. See “System Setup” on page 110.

**4** Click **Create** or **Setup**.

**5** Confirm an icon appeared on the left of the printer name you selected in step 3.

**6** Select the name of the KX-P8420.

**7** Click **Setup**.

**8** In the dialog box that appears, click **Configure**.

If your printer does not have additional devices installed, skip to step 12.

**9** From the pop-up menus, specify the device options installed on your printer. Click **OK**.

This step must be completed to enable features in the printer driver relating to devices installed on the printer.

**10** In the dialog box that appears, click **Select PPD**.  
The Adobe PostScript printer driver automatically selects the KX-P8420 printer description file for your printer.

**11** Click **Select**, and then click **OK**.

**12** Close the **Chooser**.

### **Installing the KX-P8420 ColorSync profile**

The Adobe PostScript 8.5.1 driver can convert RGB colors of a file to a specified CMYK device target using ColorSync Color Management. The KX-P8420 Driver & Utility CD-ROM includes a ColorSync profile for the KX-P8420. This profile is optimal for color conversions for the KX-P8420 printer.

The KX-P8420 ColorSync profile (KX-P8420 Color Printer.ICC) can be found in the ColorSync 2.0 directory. To install this file drag a copy to the System Folder/Preferences/ColorSync Profiles folder.

**NOTE:**

- Printer profiles selected with ColorSync affect ColorSync compliant applications only.

### To use the KX-P8420 ColorSync printer profile:

---

- 1** With a document open, select **Print** from the **File** menu.
- 2** Select **Color Matching** from the pop-up menu under the **Printer** pop-up menu in the Print dialog box.
- 3** Select **ColorSync Color Matching** or **PostScript Color Matching** from the **Print Color** pop-up menu.
- 4** Select **KX-P8420 Color Printer ICC** from the **Printer Profile** pop-up menu.
- 5** Click **Save Settings** to save the changes to the settings in the dialog box.

The changes you made will be the default settings until you make additional changes and click Save Settings again.
- 6** Click **OK**.

To close the Print dialog box, click Cancel.  
To print a document, click Print.

**NOTE:**

- PostScript Color Matching must be specified in the Color Matching section of the Print dialog box to enable the use of CRDs.

### Installing additional software for Macintosh users

Additional software, including Adobe Type Manager, PostScript screen fonts, a PANTONE color reference file and a CMYK reference files are included on the KX-P8420 Driver & Utility CD-ROM. Copy these files from each folder on the KX-P8420 Driver & Utility CD-ROM to your Macintosh hard drive. Note that some files, such as fonts, need to be moved to specific locations; others can be moved to a folder of your choice.

#### **Adobe Type Manager**

Adobe Type Manager (ATM) is included on the KX-P8420 Driver & Utility CD-ROM. This application can be used to transfer Type 1 fonts to the printer's RAM or hard disk, or to manage fonts on the printer. Manual downloading of fonts not already provided on the printer eliminates the need for automatic downloading of fonts used by a document, which speeds printing. You can also:

- Install the PostScript Type 1 fonts that correspond to those installed on your printer
- Print using PostScript fonts on non-PostScript printers
- Improve the screen display of PostScript fonts

#### **PostScript and TrueType fonts**

In addition to PostScript Type 1 fonts, TrueType fonts are included in the PS3 Fonts folder on the KX-P8420 Driver & Utility CD-ROM.

ATM cannot be used to install TrueType fonts. These fonts can, however, be installed by dragging a copy of each from the PS3 Fonts folder on the KX-P8420 Driver & Utility CD-ROM to your System folder.

For a complete list of fonts included with the KX-P8420, see Appendix A of the *Drivers and Utilities Reference Guide*.

This chapter describes how to configure the printer's Setup options. The settings you specify in Setup determine user access to the printer, printing defaults applied to jobs, and general system settings. Some Setup options are specified during an initial Setup from the printer's front panel; others must be set later from Fiery WebSetup.

### Initial Setup from the front panel

Initial Setup for network printing must be performed using the front panel. After the initial Setup is complete, you must finish configuring Setup options using Fiery WebSetup (see [page 108](#)). Some options set from the front panel can also be modified using Fiery WebSetup.

The general steps for performing Setup from the front panel are:

- Specify parallel port settings (page 103).
- Specify network port settings (page 103).
- Specify network protocol settings (page 105).

Before you change any Setup options, it's a good idea to print the current configuration settings, in case you need to restore these settings later. For information on printing a configuration page, see "Printing pages from the front panel" on page 44.

Use the following procedure to access the Parallel Port Setup, Network Port Setup, and Network Protocol Setup menus from the front panel.

#### **To access Setup menus from the front panel:**

---

- 1** Turn on the printer.  
Wait until Ready or Ready(Sleep) is displayed.
- 2** Press the **Menu/Exit** button.
- 3** To advance through the options, press the **Continue/Forward** button; to return to previous options, press the **Cancel/Left** button.
- 4** To select an option, press the **Enter** button.  
Repeat steps 3 and 4 to continue accessing other options.
- 5** To exit the **Setup** menus at any time, press the **Menu/Exit** button.

### **ENERGY STAR®**

If set to On, the printer automatically turns to energy saving mode when there are no print jobs received or access to the front panel for more than 30 minutes. This mode can reduce the total power consumption of the printer to less than 35 watts. Full power mode is restored when the printer receives a job or when you press the Menu button and print a page at the printer.

### **Parallel Port Setup**

In addition to receiving print jobs over Ethernet or Token Ring, the printer can receive print jobs from a computer through its high-speed parallel port. If no network card is installed, the printer is connected to a computer via the parallel port.

Parallel Port Setup

To advance to the next screen, press the Enter button.

Enable Parallel?

Yes/No [Yes\*]

Press the Enter button and select Yes to enable printing through the parallel port. Press the Enter button.

Time out

5 to 100 [15\*]

This screen appears only if Enable Parallel is set to Yes. Use this option to specify how long the printer waits without receiving data from the parallel port before deciding the current job is complete. Press the Enter button.

Data Mode

Binary/ASCII [ASCII\*]

(\* = Default setting)

### **Network Port**

The Network Port Setup menus allow you to specify and set up a printer port type, including: Ethernet (if optional Ethernet card is installed), Token Ring (if optional Token Ring card is installed), or parallel port.

#### **NOTES:**

- Ethernet and Token Ring options appear only if an optional Ethernet or Token Ring card is installed.
- The settings do not become effective until the printer reboots or the printer is turned off and on. So if you just change the settings in Network Port Setup and do not change the settings in Network Protocol Setup, you have to turn off and on the printer.

Before you set up the printer for a Novell IPX network, be sure you have set up the Novell servers as described in "Setting up IPX (Novell) printing" on page 58.

## Setup from the Front Panel and WebSetup

---

### Network Port Setup

To advance to the next screen, press the Enter button.

#### **A) When the Ethernet card is installed in the printer:**

### Ethernet Setup

Press the Enter button to enable advance to the Ethernet Speed screen.  
Press the Enter button.

### Ethernet Speed

Auto-Detect/10Mbps/100Mbps [Auto-Detect\*]

Select the speed at which data can be transferred over the Ethernet network or select Auto-Detect to automatically detect the speed at which data can be transferred over the Ethernet network. In some cases, Auto-Detect may not correctly detect. If it happens, specify the correct speed in this menu or from WebSetup.

#### **B) When the Token Ring card is installed in the printer:**

### Token Ring Setup

Press the Enter button to view Token Ring network options.

#### **NOTE:**

- Token Ring options appear only if an optional Token Ring card is installed.

### Token Ring Speed

Auto-Detect/4 Mbps/16 Mbps [Auto-Detect\*]

Select a speed at which data can be transferred over the Token Ring network, or select Auto-Detect to automatically detect the speed at which data can be transferred over the Token Ring network.

### Max. Frame Size

632/1130/2154/4202 [4202\*]

Select a frame size for Token Ring communication.

### Source Routing

Yes/No [No\*]

Select YES to allow the packet to travel to its destination through routers on the network. The packet's source, specified using the routing options listed below, dictate the route that the packet will take. Select No for transparent (no source) routing.

#### **NOTE:**

- Req. All Route and Resp. All Route are displayed only when YES is selected in Source Routing.

(\* = Default setting)



Req. All Route  
Yes/No [No\*]

If source routing is enabled, select Yes to allow all routers on the network to broadcast the presence of the printer to clients, enabling packets from clients on the network to travel to the printer by any route.

Resp. All Route  
Yes/No [No\*]

If source routing is enabled, and Req. All Route is set to No, select Yes to allow all routers on the network to broadcast the presence of clients to the printer, enabling packets from clients on the network to travel to the printer by any route.

(\* = Default setting)

### Network Protocol Setup



Network protocol setup screens are used to specify and setup TCP/IP Ethernet, TCP/IP Token Ring, AppleTalk and IPX (Novell) network protocols.

#### **NOTE:**

- When exiting Setup menus, the printer will automatically restart if changes have been made to Network Protocol settings.

Network Protocol Setup

To advance to the next screen, press the Enter button. Select TCP/IP Setup, AppleTalk Setup, or IPX/SPX Setup, depending on your network connections.

#### **A) When you select TCP/IP Setup:**

TCP/IP Setup

Press the Enter button to view TCP/IP options.

Enable TCP/IP?  
Yes/No [No\*]

Select Yes if you have a TCP/IP network connected to the printer over Ethernet cabling.

Ethernet IP Address    or    Token Ring IP Address  
[127.000.000.001\*]

Use this option to assign the printer an Ethernet or Token Ring IP address. Press the Continue/Forward button to increment a value. Press the Cancel/Left button to accept a value and move to the next number to be entered. Numbers are entered from right to left. When all values have been entered, press the Enter button to accept your selection.

(\* = Default setting)

## Setup from the Front Panel and WebSetup

---

Ethernet Subnet Mask    or    Token Ring IP Address  
[255.255.255.0\*]

Use this option to specify the subnet mask for printing with TCP/IP over Ethernet or Token Ring. Press the Continue/Forward button to increment a value. Press the Cancel/Left button to accept a value and move to the next number to be entered. Numbers are entered from right to left. When all values have been entered, press the Enter button to accept your selection.

Use the arrow buttons to select numbers in the address. Press the Enter button to accept your selection.

Gateway Address  
[127.0.0.1\*]

Use this option to specify the gateway address for printing with TCP/IP. By default, no gateway address is set. If your TCP/IP network has a gateway and you plan to print using TCP/IP, you must enter the gateway address.

(\* = Default setting)

### **B) When you select AppleTalk Setup:**

AppleTalk Setup

To advance to the next screen, press the Enter button.

Enable AppleTalk?  
Yes/No [No\*]

Select YES if you have an AppleTalk network connected to the printer. Note that you can enable AppleTalk, TCP/IP, and IPX (Novell) communication simultaneously.

#### **NOTE:**

- The following option is displayed only if AppleTalk is enabled.

AppleTalk Zone

Select the AppleTalk zone in which you want the printer to appear. If you do not select a zone, the printer is assigned to the default AppleTalk zone.

(\* = Default setting)

### **C) When you select IPX/SPX Setup:**

IPX/SPX Setup

To advance to the next screen, press the Enter button.

Enable IPX/SPX?

Yes/No [No\*]

Select Yes if you have an IPX (Novell) network connected to the printer.  
Note that you can enable AppleTalk, TCP/IP, and IPX (Novell) communication simultaneously.

(\* = Default setting)

### **Language Setup**

The panel language setup menus are used to select a language for the front panel.

Language

Press the Enter button to view language options.

Menu Mode

English/Français/Deutsch/Español/Italiano [English\*]

Select a language for the printer's front panel and Configuration page.

(\* = Default setting)

### **Reset Queues**

This screen appears only if an optional hard disk drive is installed. Resetting the queues clears all jobs from the Hold and Print queues, all Check and Print jobs, and the Job Log. It does not affect print option settings specified in Setup from the front panel or from Fiery WebSetup.

Reset Queues

Yes/No [No\*]

(\* = Default setting)

### **Hard Disk**

This screen appears only if an optional hard disk drive is installed. If you select Yes, all data on the hard disk drive is deleted, including jobs in the Hold and Print queues, Check and Print jobs, and the Job Log.

Format?

Yes/No [No\*]

(\* = Default setting)

### Completing setup from Fiery WebSetup

After you have performed an initial Setup from the printer's front panel (see [page 102](#)), you must complete the process of configuring Setup options using Fiery WebSetup, one of the Fiery WebTools. You can also use Fiery WebSetup to remotely view and modify Setup options later.

Before you can access the Fiery WebTools, you must complete the following:

- Initial Setup, specifically, setting the printer's IP address, and subnet mask as well as its gateway from the front panel; see [page 102](#).
- The procedures described in "Setting up Fiery WebTools" on page 67.

### Accessing Fiery WebSetup

To use the Fiery WebTools via the Internet or your site's intranet, you need an Internet browser and the IP address or DNS name of the KX-P8420.

#### To access Fiery WebSetup:

---

- 1** Start up your Internet browser application.
- 2** Enter the IP address or the DNS name of the KX-P8420 in the URL line of your browser.

Get the IP address or DNS name from your network administrator.



The KX-P8420 home page appears. The individual Fiery WebTools are listed on the left. To display information about a particular tool, click the question mark next to its name.

### 3 Click WebSetup.

If a password has been set on the printer, you are prompted to enter it before you can access Fiery WebSetup.



The options that you can specify from Fiery WebSetup are grouped into three categories: System Setup, Network Setup, and Printer Setup. These are described in the following sections.

If you change a Setup option, the Cancel and Save buttons flash when you click to select another Setup category.

- Click Save to save a change made to a setting.
- Click Cancel to cancel a change.

**NOTE:**

- You must click either Save or Cancel before you can proceed to another Setup category or exit Fiery WebSetup.

When you have finished specifying settings from Fiery WebSetup, click Save to save your settings, and then close the Fiery WebSetup window.

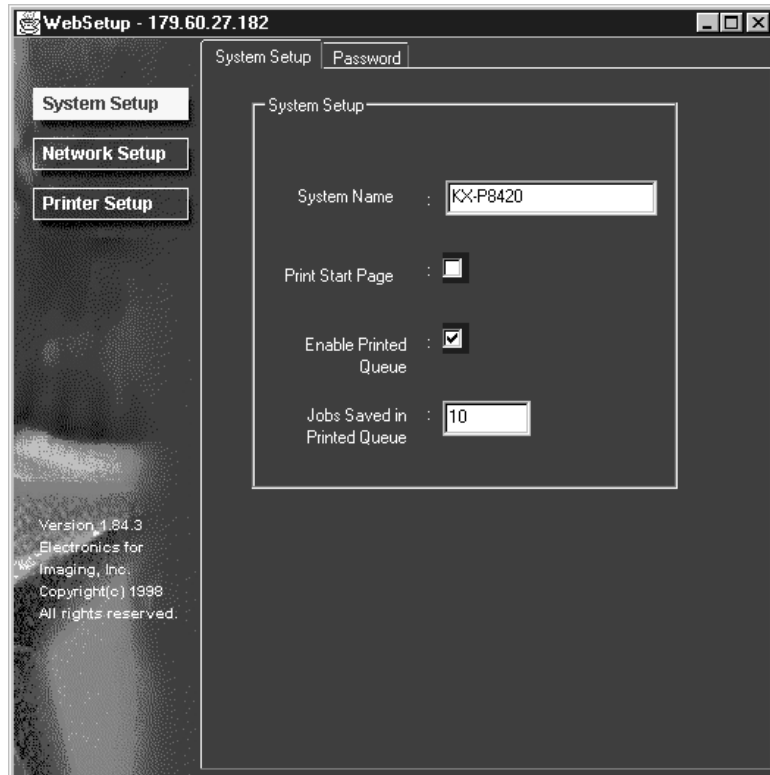
## Setup from the Front Panel and WebSetup

### System Setup

In System Setup, you specify settings from two tabs: the System Setup tab and the Password tab.

#### To set System Setup options:

Click the **System Setup** button.



#### ■ System Setup tab

The options that you can set from the System Setup tab are described below.

**System Name**—The default name of the printer appears in this text field. Edit the default name here. This is the name you should enter when you configure a connection to the printer over AppleTalk.

**Print Start Page**—The KX-P8420 does not have Start Page. So please ignore this setting.

**Enable Printed Queue**—If your printer has a hard disk drive installed, select this option to create a storage location on the hard disk for the most recent print jobs. Users with Administrator privileges can use the WebSpooler to reprint jobs in the printed queue without sending those jobs to the printer again.

**Jobs Saved in Printed Queue**—Specify the number of jobs (from 1-99) to be saved in the Printed Queue.

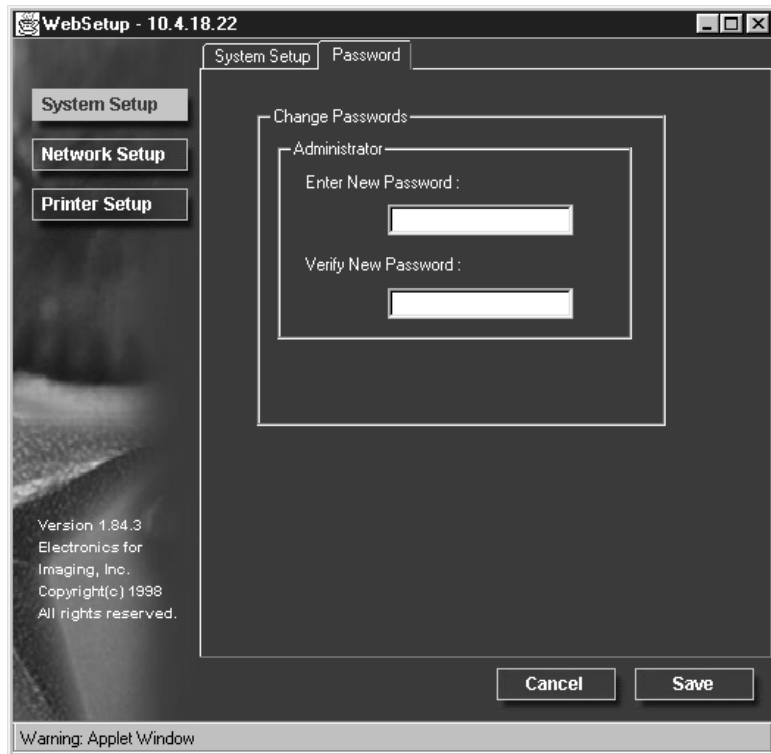
### ■ Password tab

From the Password tab you can set an Administrator password or change the existing one. Once an Administrator password has been set, users will be prompted for this password when they attempt to access Fiery WebSetup or Fiery WebSpooler.

**To set or change the Administrator password:**

---

Click the **Password** tab.



**Enter New Password**—To set a new password, enter a password in the Enter New Password text field.

**Verify Password**—To verify a new password, enter the same password in the Verify New Password text field as you have entered in the Enter New Password text field.

**NOTE:**

- By default no password is set on the KX-P8420. It is recommended that a password be set to protect the printer from accidental or incorrect changes to printer Setup settings.

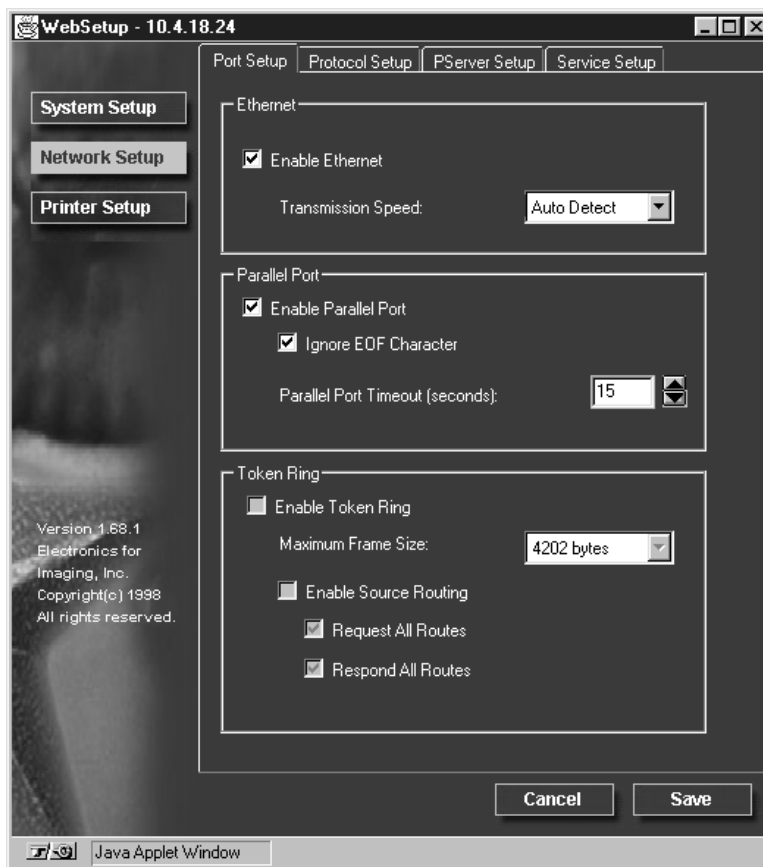
## Setup from the Front Panel and WebSetup

### Network Setup

In Network Setup, you specify settings from four tabs: Port Setup, Protocol Setup, PServer Setup, and Service Setup.

#### To set Network Setup options:

Click the **Network Setup** button.



The Port Setup tab is the first tab displayed in Network Setup. You can also access Protocol Setup, PServer Setup, and Service Setup tabs from this window. After setting all the options in the Port Setup tab, click the next tab and continue to specify settings until you have made settings for all relevant options in the Network Setup category.

#### ■ Port Setup tab

The options that you can set from the Port Setup tab are described below.

**Enable Ethernet**—Enable this option if the KX-P8420 is to be connected to an Ethernet network.

**Transmission Speed**—Select Auto Detect if your network environment is mixed, or select the speed (10 Mbps or 100 Mbps) of the network to which the KX-P8420 is attached.



**Enable Parallel Port**—Enable this option if you want to print through the parallel port. You can connect a single Windows computer to the parallel port and print directly to the KX-P8420.

**NOTE:**

- Enabling the parallel port does not conflict with Ethernet or Token Ring communication with the KX-P8420.

**Ignore EOF Character**—Available only if Enable Parallel Port is enabled, this option specifies that the KX-P8420 should ignore end-of-file (EOF) messages.

Enabling this option is required to print PostScript files in binary format (not ASCII); under normal circumstances, this option should not be enabled. When this option is enabled, the KX-P8420 uses the parallel port timeout value to determine when the end of the file has been reached.

**Parallel Port Timeout (seconds)**—Available only if Enable Parallel Port is enabled, this option's setting determines how long the KX-P8420 waits without receiving data from the parallel port before deciding that the current job is complete. Until the timeout, the KX-P8420 cannot receive new jobs through the parallel port, but it can continue to receive network print jobs.

**Enable Token Ring**—Enable this option if the KX-P8420 is to be connected to a Token Ring network.

**Maximum Frame Size**—Select the maximum frame size recommended by the network administrator at your site. If you are uncertain of the setting to use, select the default value (4202 bytes).

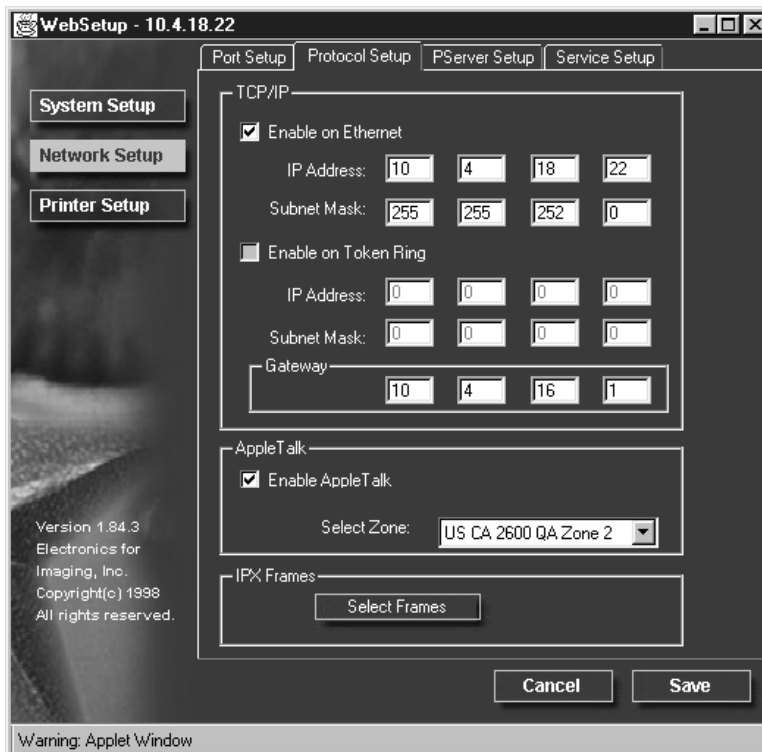
**Enable Source Routing**—Enable this option if your network supports source routing.

**Request All Routes**—This option is active only if you enabled Source Routing. Enable this option if you want the Request packet to travel to its destination by all routes.

**Respond All Routes**—This option is active only if you did not enable the previous option (Request All Routes). Enable this option if you want the Response packet to return by all routes to the originating computer.

### ■ Protocol Setup tab

The options that you can set from the Protocol Setup tab are described below.



The KX-P8420 can accept jobs via TCP/IP (over either Ethernet or Token Ring), AppleTalk, and IPX/SPX simultaneously. To configure the KX-P8420, choose each protocol and enter the settings for that protocol.

Enable Ethernet or, if you have enabled and installed the Token Ring option, enable Token Ring. If your network uses a gateway, enter the gateway address.

**Enable on Ethernet**—Enable this option if you have a TCP/IP network connected to the KX-P8420 over Ethernet cabling.

You must enable TCP/IP for Ethernet to use the Fiery WebTools over Ethernet.

**IP Address**—Enter the KX-P8420 IP address for Ethernet. The KX-P8420 is shipped with the IP address set to the loopback address (127.0.0.1), which is an internal address used for network checking. If you plan to print with TCP/IP, you must first assign the KX-P8420 a unique network IP address. For information about setting up printing with TCP/IP, see “Setting up TCP/IP printing” on page 50.

**Subnet Mask**— If you need to set the subnet mask, enter one of the following values:

- 255.0.0.0 if the IP address starts with a number less than 128
- 255.255.0.0 if the IP address starts with a number from 128 through 191
- 255.255.255.0 if the IP address starts with a number greater than 191

Be sure to confirm the subnet mask setting with your network administrator before proceeding. In some cases the required setting may be different from those listed.

**Enable on Token Ring**—Enable this option if you have a TCP/IP network connected to the KX-P8420 over Token Ring. If you use Token Ring, enabling TCP/IP for Token Ring is required for enabling the Fiery WebTools.

**IP Address**—Enter the KX-P8420 IP address for Token Ring. The KX-P8420 is shipped with the IP address set to the loopback address, (127.0.0.1) which is an internal address used for network checking. If you plan to print with TCP/IP, you must first assign the KX-P8420 a unique network IP address. For information about setting up printing with TCP/IP, see “Setting up TCP/IP printing” on page 50.

**Subnet Mask**—If you need to set the subnet mask, enter one of the following values:

- 255.0.0.0 if the IP address starts with a number less than 128
- 255.255.0.0 if the IP address starts with a number from 128 through 191
- 255.255.255.0 if the IP address starts with a number greater than 191

Be sure to confirm the subnet mask setting with your network administrator before proceeding. In some cases the required setting may be different from those listed.

**Gateway**—If your TCP/IP network has a gateway, and users outside the gateway plan to print to the KX-P8420 using TCP/IP, enter the gateway address here. By default, the loopback address, 127.0.0.1, is set. Obtain the correct gateway address from your network administrator.

**Enable AppleTalk**—Enable this option if you have an AppleTalk network connected to the KX-P8420. This setting enables the KX-P8420 to communicate over AppleTalk networks.

## Setup from the Front Panel and WebSetup

**Select Zone**— The KX-P8420 searches the network for AppleTalk zones in your network segment. Scroll through the list to select the AppleTalk zone in which you want the KX-P8420 to appear. If your segment has only one zone, the KX-P8420 is assigned to that zone automatically.

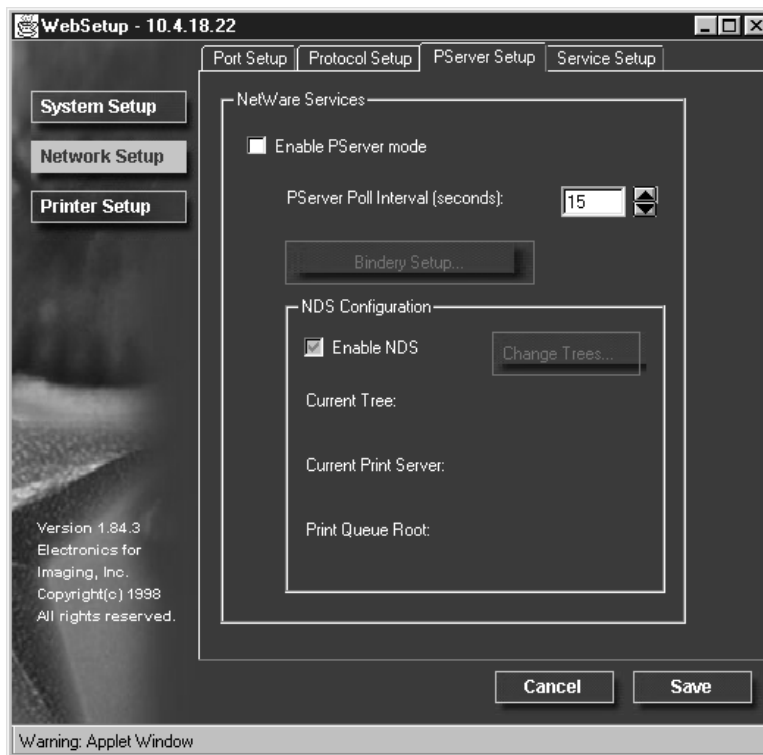
If no AppleTalk zone can be found, your network may have no defined zones, or else the network cable has not been connected (see [page 46](#)). Choose OK.

**Select Frames**—Click the Select Frames button to specify IPX frames used with NetWare. See your network administrator to verify which frame type to choose.

In the IPX Frames dialog box, select frames and use the Add and Remove buttons to specify the selected frames.

### ■ PServer Setup tab

IPX (Novell NetWare) options are set in the PServer Setup tab.



You can modify both NetWare 3.x (Bindery) and NetWare 4.x (NDS) configurations from Fiery WebSetup. Turn on the Enable NDS option if your network uses NetWare 4.x in native mode. Click Bindery Setup if your network uses NetWare 3.x or uses NetWare 4.x in bindery emulation mode.

**NOTE:**

- If your network uses **both** NDS and Bindery, set up NDS first. Setting up NDS after Bindery will overwrite Bindery Setup. If your network uses both NDS and Bindery, including using NetWare 4.x servers in bindery emulation, the KX-P8420 cannot service NDS and bindery emulation servers on the same NDS tree.

### **PServer Setup (NetWare Services)**

The Enable PServer mode option must be turned on if you have a Novell server connected. You can change the PServer Poll Interval and modify either Bindery Setup or NDS Configuration.

**NOTE:**

- To set Enable PServer mode to be active, first you must select one more than Frame Type. See “Select Frames” on page 116.

### **A) PServer Setup (NDS Configuration)**

In initial setup, the KX-P8420 was connected to the network and an NDS directory tree, with a Printer, a Print Server, and one or more Print Queue objects for KX-P8420 jobs was configured (see [page 63](#)). You can make any changes to that setup through WebSetup. To modify NDS Setup you may need permission to browse the NDS tree. If access to the Print Server is restricted, you'll need a login password.

Note that the terms NetWare server, Novell server, and IPX server are in common use and are used here interchangeably to mean the server on an IPX network running Novell NetWare networking software.

### **To set up the NDS configuration:**

---

- 1** Check on **Enable NDS** check box.  
NDS has already been enabled. Uncheck this box only to remove NDS support.
- 2** Click **Change Trees** to open the **Add NDS Tree** window.  
You can have only one NDS tree, so the following process is required to change trees.
- 3** Select the current NDS tree and click **Remove**.

- 4** Select the new NDS tree and click **Add**.  
Your new NDS tree selection automatically overwrites any previous tree selection. If you change the NDS tree selection and there are also current Bindery settings, you are alerted that they will be deleted. If you continue with NDS Setup, you can replace Bindery settings afterwards. To exit NDS Setup, choose Cancel.
- 5** Click **OK**.  
The Select login user window appears.
- 6** Select the User Login object from the display in the **Select Login User** window.
- 7** Enter a password if necessary.
- 8** Click **Next**.  
The Select Print Server window appears.
- 9** Select the print server from the display in the **Select Print Server** window.
- 10** Enter a password if necessary.
- 11** Click **OK**.  
The Select Print Queue root window appears.
- 12** Select the print queue root from the display in the **Select Print Queue Root** window.
- 13** Enter a password if necessary.
- 14** Click **Finish**.  
The NDS Configuration window reappears, showing the new settings.
- 15** Click **OK**.  
You return to WebSetup window.
- 16** Click **Save**.

### **B) PServer Setup (Bindery Setup)**

Use Bindery Setup if you have already configured one or more bindery servers (file servers running NetWare 3.x or NetWare 4.x in bindery emulation) with a Print Server and a Print Queue for KX-P8420 jobs (see [page 63](#)). Before entering bindery settings, be sure the KX-P8420 is connected to the network and the NetWare file server is running. You'll need a login name, and, if access to the file server or print server is restricted, you'll need a login password.

#### **NOTE:**

- The terms NetWare server, Novell server, and IPX file server are in common use and are used here interchangeably to mean the server on an IPX network running Novell NetWare networking software.

Because you can set up more than one Novell server to handle KX-P8420 print jobs, Bindery Setup allows you to add or delete new file server connections and view the connections you have selected.

## Setup from the Front Panel and WebSetup

---

### To set up the Bindary Setup:

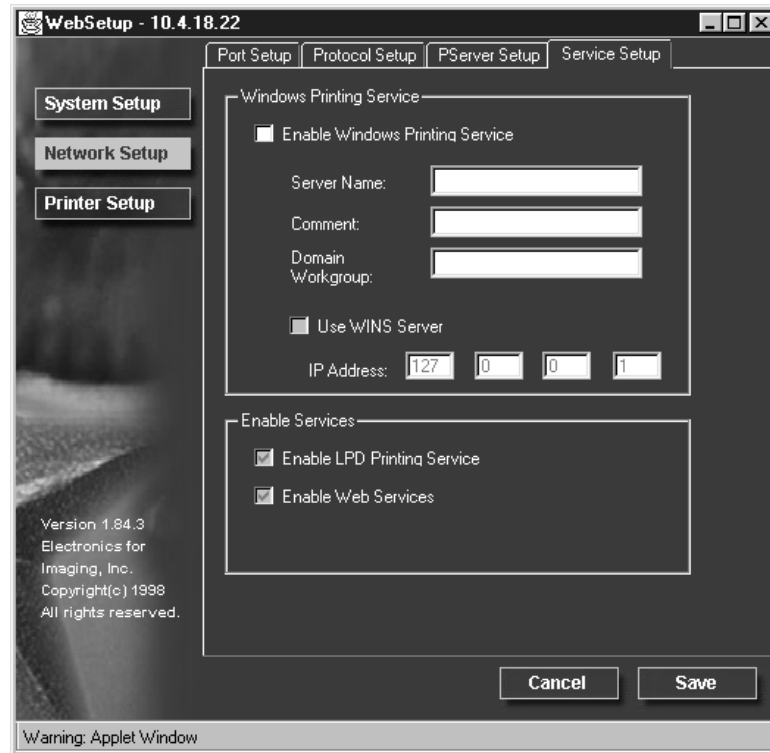
---

- 1** Click the **Bindery Setup** button to display the **Add Connections** window.  
The Novell Setup window appears.
- 2** Click the server you want to add.
- 3** Click **Add**.  
The Add Server window appears.
- 4** Enter your user name and password.
- 5** Click **Next**.  
The Add Server window shows a list of print servers you can add.
- 6** Select a print server from the list on the left.
- 7** Enter a password if a password is required.
- 8** Click **Finish**.  
You return to the main Novell Setup dialog box.  
The print server you selected in the step 6 appears.
- 9** Click **OK**.  
You return to WebSetup window.
- 10** Click **Save**.



### ■ Service Setup tab

The Service Setup tab is used to set Windows Printing Service options. Windows Printing Service enables the Microsoft SMB protocol, which supports peer-to-peer printing, also known as Windows (WINS) or SMB printing.



The screenshot shows the 'Service Setup' tab in the 'WebSetup - 10.4.18.22' application. On the left, there are navigation buttons for 'System Setup', 'Network Setup', and 'Printer Setup'. The main area is titled 'Windows Printing Service' and contains the following options:

- Enable Windows Printing Service
- Server Name:
- Comment:
- Domain/Workgroup:
- Use WINS Server
- IP Address:

Below this, there is a section titled 'Enable Services' with the following options:

- Enable LPD Printing Service
- Enable Web Services

At the bottom right, there are 'Cancel' and 'Save' buttons. In the bottom left corner, there is a warning: 'Warning: Applet Window'. On the left side of the window, there is a small text box containing: 'Version 1.84.3', 'Electronics for Imaging, Inc.', 'Copyright(c) 1998', 'All rights reserved.'

**Enable Windows Printing Service**— Enable this option to enable SMB (Server Message Block), the file and printer sharing protocol built into Windows. Enabling SMB allows the KX-P8420 to be listed on the network so that Windows clients can print to a particular print connection (Hold, Print, or Direct) on the KX-P8420 without any other networking software. For information on how to set up a Windows client for Windows printing, see [pages 70 and 73](#).

Windows (SMB) printing runs over TCP/IP, so TCP/IP must be configured on all the KX-P8420 and on workstations that use Windows printing.

**Server Name**—The server name is the name that will appear on the network.

**NOTE:**

- Lowercase characters are not allowed to enter.

**Comment**—Server comments (optional) can contain information about the printer.

## Setup from the Front Panel and WebSetup

---

**Domain Workgroup**—Enter the workgroup or domain you want the KX-P8420 to appear in.

**NOTE:**

- Lowercase characters are not allowed to enter.

**Use WINS Server**—Select to use a WINS name server. Broadcasts from SMB devices cannot be routed beyond their original network segment without a WINS name server. Setting up the WINS name server is outside the scope of this manual. To find out if a name server is available, contact your network administrator.

**IP Address**—Enter the IP address of the WINS Server.

**NOTE:**

- The Enable LPD Printing Service and Enable Web Services options are not in effect for the KX-P8420.

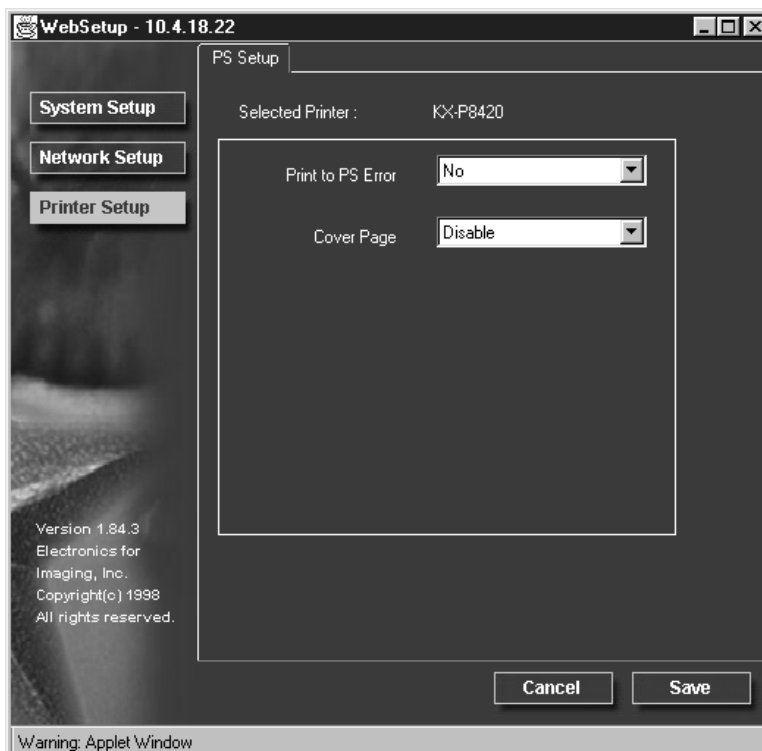
## Printer Setup

In Printer Setup, you specify PostScript printing option settings from the PS Setup tab.

### To set PostScript printing options:

---

Click the **Printer Setup** Button.



### ■ PS Setup tab

The options that you can set from the PS Setup tab are described below.

**Print to PS Error**—Specify whether the KX-P8420 should print the available portion of a print job when it encounters a PostScript error. Select Yes to print an extra page with PostScript error messages. Select No to cancel the job entirely whenever a PostScript error is encountered.

**NOTE:**

- In some cases, the extra page may not be printed even when No is selected.

**Cover Page**—Specify whether the KX-P8420 prints a cover (job summary) page at the end of each print job. If you select Yes, each print job is followed by a page containing the name of the user who sent the job, the document name, the server name, the time the job was printed, the number of pages printed, and the status of the job. If a PostScript error occurs, and the Print to PS Error option is set to Yes, an error message takes the place of the job status.

**NOTE:**

- Some information may not be printed depending on the operating system on which a job is printed.

### ***Saving your settings and exiting Fiery WebSetup***

When you have finished specifying settings from Fiery WebSetup, click Save, and then close the Fiery WebSetup window by clicking the X in the top right corner of the window. The Reboot window appears, and you are asked whether you reboot the computer or not. Select Yes, and the setting becomes active.

Output from color print devices is subject to changes in temperature and humidity, and is prone to drift over time, with a resulting loss in color predictability. Where color accuracy and consistency are crucial, regular calibration of the KX-P8420 and print device is necessary. The color production of your KX-P8420 color printer can be adjusted using three different methods: Bias Adjustment, VisualCal, and ColorWise Color Adjustment.

There are 3 types of Color Calibration method.

- **Bias Adjustment:**

It is for adjusting the overall color density. If you feel color output has become too dark or too bright, please execute Bias Adjustment first.

- **Visual Calibration:**

This is to take the most advantage of the range of color density and to adjust gray balance. Please execute Visual Calibration after you execute Bias Adjustment or if you feel the gray color in image does not look as a pure gray.

- **Color Adjustment:**

By this menu you can adjust the overall brightness of color output and saturation of each color. If you wish to adjust color output to your preference, execute this after executing Bias Adjustment and Visual Calibration.

The following sections describe how to use these methods to adjust the color production of you printer.

### Bias adjustment

The printer's bias adjustment feature provides basic control over the printer's color production. The bias adjustment screens, accessible via the front panel, allow you to override the printer's current toner density and brightness settings.

Using the bias adjustment and calibration offset controls, you can increase or decrease the density of cyan, magenta, yellow or black, and increase or decrease the overall brightness of all toner colors.

To perform the Bias Adjustment, do the following:

1. Print a Color calibration page to confirm the current bias adjustment. (See below.)
2. Compare the color calibration page with the provided color calibration card. (See [page 127](#).)
3. Perform bias adjustment. (See [page 128](#).)

**NOTE:**

- Visual Calibration and Color Adjustment settings may affect the settings of Bias Adjustment.
  - Please restore the settings in Color Adjustment to the default values (all 0) before using Bias Adjustment.
  - Please reset the Visual Calibration before Bias Adjustment.

**To print a color calibration page:**

---

- 1** Press the **Menu/Exit** button on the printer panel.  
Test Page is displayed in the LCD panel.
- 2** Press the **Continue/Forward** button.  
Bias Adjustment is displayed in the LCD panel.
- 3** Press the **Enter** button.  
Calibration Offset is displayed in the LCD panel.
- 4** Press the **Continue/Forward** button 5 times.  
Calibration Test Print is displayed in the LCD panel.
- 5** Press the **Enter** button.  
A Color Calibration Page will be printed. (See next page.)

## Color Calibration

---

The current density setting for each color is indicated by the line enclosure on the Color Calibration Page.

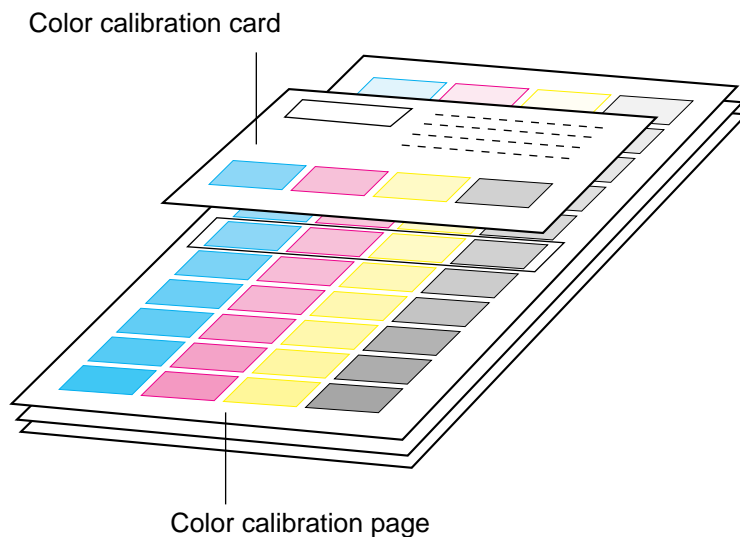
### Color Calibration Page:



### To compare current setting with the color density samples:

- 1** Compare the current color density settings on the Color Calibration Page with the color density samples on the Color Calibration Card to see if they match.

Place the Color Calibration Page on at least 2 sheets of clean white paper in a well-lighted area.



- If they match, then you do not need to adjust the color density and you may proceed with any operation you wish to perform.
- If they do not match, proceed to “To perform bias adjustment:” on page 128.

- 2** Determine which block on the Color Calibration Page most closely matches the density of the cyan sample on the Color Calibration Card.

Repeat step 2 for each color.

### To perform bias adjustment:

---

**1a** If you wish to adjust the density for all colors simultaneously, perform the following, then go to step 2.

1) Repeat instructions steps 1 through 3 in “To print a color calibration page:” on page 125.

Calibration Offset is displayed in the LCD panel.

2) Press the **Enter** button.

0\* (-5 to 5) is displayed in the LCD panel.

3) Press the **Continue/Forward** or **Cancel/Left** button to darken/lighten all the colors.

Press the Continue/Forward or Cancel/Left button twice selects the next or previous level settings.

For example:

- If you wish to make the density setting darker by 2 levels:  
—Press the Continue/Forward button 4 times.
- If you wish to make the density setting lighter by 1 level:  
—Press the Cancel/Left button 2 times.

4) Press the **Enter** button.

CYAN is displayed in the LCD panel.

5) Press the **Continue/Forward** button 4 times.

Calibration Test Print is displayed in the LCD panel.

**1b** If you wish to adjust the density for each color independently, perform the following, then go to step 2.

1) Repeat instructions steps 1 through 3 in “To print a color calibration page”.

2) Press the **Continue/Forward** button.

CYAN is displayed in the LCD panel.

3) Press the **Enter** button.

0\* (-10 to 10) is displayed in the LCD panel.

4) Press the **Continue/Forward** or **Cancel/Left** button to darken/lighten the cyan color.

Pressing the Continue/Forward or Cancel/Left button twice selects the next or previous level setting.

For example:

- If you wish to make the density setting darker by 4 levels:  
—Press the Continue/Forward button 8 times.



- If you wish to make the density setting lighter by 2 levels:  
—Press the Cancel/Left button 4 times.

5) Press the **Enter** button.

MAGENTA is displayed in the LCD panel.

6) Repeat instructions 3) through 5) for each color (MAGENTA, YELLOW, BLACK).

- To skip a color, press the Continue/Forward button.
- To return to a previous color, press the Cancel/Left button.
- Before going to step 2, make sure the following is displayed.  
Calibration Test Print is displayed in the LCD panel.

## 2 Press the **Enter** button to reprint the Color Calibration Page.

- The line enclosure reflects the changes made to the settings.
- If you are not satisfied with the current color density settings, repeat the steps above.

### **NOTES:**

- Changes made using Bias Adjustment are retained until the printer is recalibrated.
- The color density setting affects the average life of toner.
- Save the Color Calibration Card for future calibrations.

### VisualCal, 30% match calibration

VisualCal™ is a calibration method that allows you to recalibrate your printer to an ideal color output standard defined by the printer's manufacturer.

The calibration calculations performed by the controller software are based on a series of values entered through the front panel. The values used in the calculations are determined by evaluating toner densities and color combinations produced on two specially designed calibration pages printed from the front panel.

The first VisualCal page, Limits, 30% Match, provides the basis for calculating the most acceptable luminosity (brightness) of the toners. This page contains rows of CMYK dots in a graduated range of toner densities.

The variables needed to recalculate the **density** of the colored toners are determined by identifying the leftmost dots that can be fully distinguished against their fields in each row, and sequentially entering their corresponding numeric values via the front panel. The variable needed to recalculate the **luminosity** of the toners is determined in a slightly different way- the user is required to identify the black dot which best matches a 30% dot gain field. When all values have been entered, the printer's toner density and luminosity settings are recalculated.

The second VisualCal page, Gray Balance, provides the basis for calculating a neutral gray balance, that is, a CMY gray that as closely as possible matches a pure K (Black) gray produced by the printer's engine. This page consists of rows of CMY gray patches on a field of gray produced solely from black. The variables needed to calculate the printer's most neutral gray balance are determined by identifying the CMY patch that best matches this field, and entering its row and column location on the front panel. When the values have been entered, the printer's gray balance is recalculated.

#### **NOTES:**

- Cannot print the Gray Balance page before the Limits calculations are made, because the gray field on which the CMY patches appear (on the Limits page) reflect the new density and luminosity calibration settings.
- Visual Color Calibration/Color Adjustment
  1. You cannot execute visual color calibration or color adjustment menu if the printer shows error or warning messages. If you encounter this, please troubleshoot them in advance.
  2. If you enter the incorrect value intentionally in visual color calibration, it might cause the worst output. If it happens, try to do the procedure again as precise as possible.

### Calibrating the printer using VisualCal

The following procedure outlines how to calibrate the printer using VisualCal.

#### To perform VisualCal calibration:

---

**1** From **Ready** or **Ready(Sleep)**, press the **Menu** button and then press the **Continue/Forward** button repeatedly to advance to the **Visual Calibration** menu. Press the **Enter** button.

**2** When the screen displays **Endpoint Page** on the first line and **Print** on the second line, press the **Enter** button.

Wait for the VisualCal Limits and 30% Match page to be printed. You will use this page to reset the printer's toner density and luminosity settings.

**3** When the screen displays **Black Low**, begin the process of specifying **Low** and **High** values for each of the four toner colors, and a value for the 30% Match.

Follow the instructions provided on the Limits and 30% Match page. Note that the term **Low** displayed on the front panel corresponds to the term **Start** on the Limits and 30% Match page; for example, to enter the Black Low value, check the Black Start row on the Limits and 30% Match page.

Use the Cancel/Left button or the Continue/Forward button to access lower or higher values (numbers). Accept a value by pressing the Enter button.

**NOTE:**

- Zero (0) and 9 are unacceptable values for color calibration. If any of the entered values for any colors are 0 or 9, the Limits and 30% Match page is reprinted automatically. Reenter values for all color rows starting with Black Start (Black Low).

When you have finished entering all values, the Gray Balance menu appears.

**4** To print the **Gray Balance** page, press the **Enter** button.

Best Patch (Row) appears.

To reset the printer's gray balance, follow the instructions on the Gray Balance page.

**NOTE:**

- You can skip printing Gray Balance page by selecting Skip.

**5** Select the row number of the most acceptable patch. Use the **Cancel/Left** button or the **Continue/Forward** button to select a value (+4 to -4). Accept a value by pressing the **Enter** button.

Best Patch (Col) appears.

**6** Select the column number of the most acceptable patch. Use the **Cancel/Left** button or the **Continue/Forward** button to select the column. Accept a value by pressing the **Enter** button.

When you have finished entering all values, the Color Test menu appears.

**7** To print a **Color Test** that uses the original values and a **Color Test** that uses the new values, press the **Enter** button.

**NOTE:**

- You can skip printing Color Test page by selecting Skip.

Before applying the calibration changes compare the Color Test that uses the original calibration values against the Color Test that uses the new values. If you are satisfied with the printer's calibration based on the new values, select Yes from the Apply Changes screen that appears, and press the Enter button to recalibrate the printer based on the previously entered values. If you are not satisfied with the printer's calibration based on the new values, select No from the Apply Changes screen that appears. Or if you want to reset the calibration, select Default.

### Color adjustment

The printer's color adjustment feature provides additional creative control over printer's color production. The color adjustment screens, accessible via the front panel, allow you to override the printer's current toner density and brightness settings.

Using the color adjustment controls, you can also increase or decrease the brightness of an image, or you can increase or decrease the density of each the following colors: red, yellow, green, cyan, blue or magenta.

For example, you may choose to make the blues in an image look surreal by increasing the density of the blue and the cyan in the image, and increasing the brightness setting.

**NOTE:**

- You can adjust only one color at a time.

**To perform color adjustment:**

---

- 1** From **Ready** or **Ready(Sleep)**, press the **Menu** button and then press the **Continue/Forward** button repeatedly to advance to the Color Adjustment screen. Press the **Enter** button.

The Adjust Brightness menu appears.

- 2** Use the **Cancel/Left** button or the **Continue/Forward** button to select a value\*<sup>1</sup> (+5 to -5) that will increase or decrease in the overall brightness of printed documents. Press the **Enter** button.

The Adjust Color menu appears.

\*<sup>1</sup> Negative values are darker, positive values are lighter.

- 3** Use the **Cancel/Left** button or the **Continue/Forward** buttons to select a color to be adjusted, and press the **Enter** button.

- 4** Use the **Cancel/Left** button or the **Continue/Forward** button to select a value\*<sup>2</sup> (+5 to -5) that will increase or decrease in the density of the color to be adjusted. Press the **Enter** button.

The Color Test menu appears.

\*<sup>2</sup> Negative values are lighter, positive values are darker.

**5** To print a **Color Test** that uses the new values, press the **Enter** button.

Color Test pages that uses the new values are printed.

**6** To apply the new color and brightness values use the **Cancel/Left** button or the **Continue/Forward** button to select **Yes**. Press the **Enter** button.

**NOTE:**

- Changes made using Color Adjustment are retained until the printer is recalibrated. Or reset the adjusted colors to the last calibration made using the Reset All to 0 option in the Adjust Color screen; or recalibrate the printer using VisualCal.

### Cleaning

Periodic cleaning of the printer is recommended, depending on the environment in which the printer is used. You should clean the printer:

- At least once a month
- When the printer experiences frequent media jams
- When print quality starts to deteriorate

#### To clean the outside of the printer:

---

- 1** Turn the power OFF.
- 2** Clean all the covers with a soft cloth, using any mild commercial cleaner.

#### **CAUTION:**

- Do not use benzine, thinner, aerosol cleaners, or any abrasive powder.

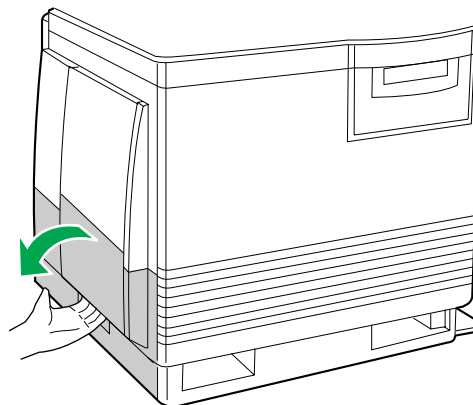
#### **NOTE:**

- When using isopropyl alcohol with a lint-free cloth, make sure that the alcohol is at least 90% pure, obtainable from your local pharmacy. (Do not use rubbing alcohol; it can damage the printer.)

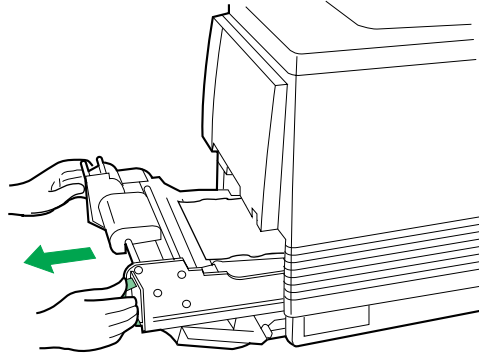
#### To clean the paper-pick rollers:

---

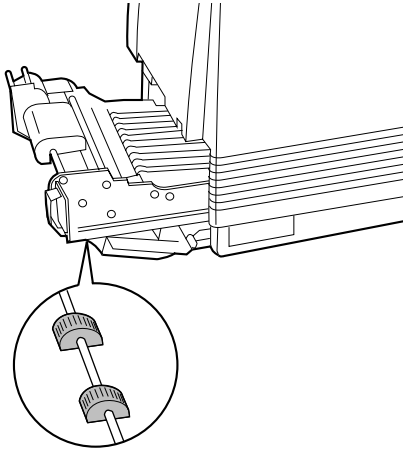
- 1** Slide the media tray out (you do not have to remove it) to allow access to the paper-pick rollers.
- 2** Open the left side door:



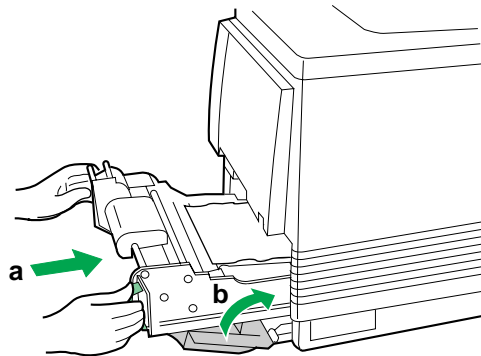
- 3** Use the green handles to pull out the paper feeder.



- 4** Gently rotate the paper-pick rollers 180° (the paper-pick rollers are D-shaped) and wipe them with a lint-free cloth moistened with isopropyl alcohol.



- 5** Reinsert the paper feeder (a) and close the left side door (b).

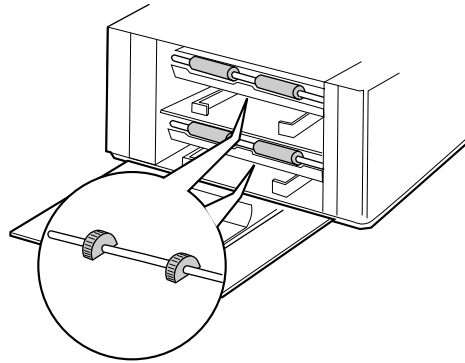




**6** Slide the media tray back into place.

**NOTE:**

- If you have a 2nd Cassette Feeder, you may also need to clean the rollers for the middle and lower media trays, which are accessed through the **lower** left side door.

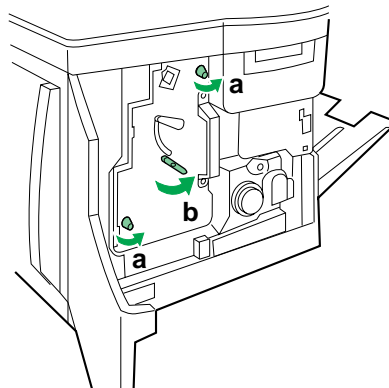


**To clean the home sensor:**

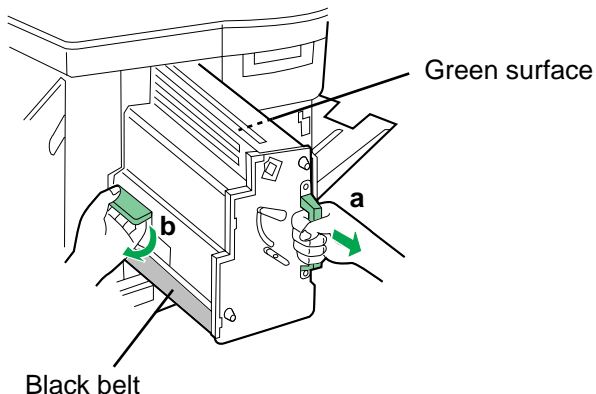
If your printer panel displays PRINTER ERROR 30, clean the home sensor inside the printer.

**1** Open the printer's front door.

- 2** Remove the imaging unit.  
Loosen the two thumbscrews by turning them counterclockwise (a).  
Turn the lower green lever 180° counterclockwise (b).



- 3** Grasping the front green handle, slide the imaging unit out until it catches (a). Lift up the left green handle. Pull the imaging unit out of the printer and cover it to protect it from light exposure (b).



**IMPORTANT:**

- Do not touch the green surface (the right side) or the black belt (the underside). Finger prints may affect the print quality.

**SAFETY CAUTION:**

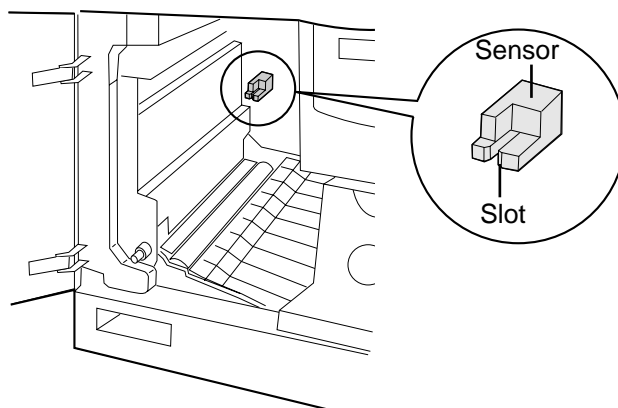


- The imaging unit weighs approximately 6.5 kg {14.3 lbs.}. Always use the handles when lifting it.

**CAUTIONS:**

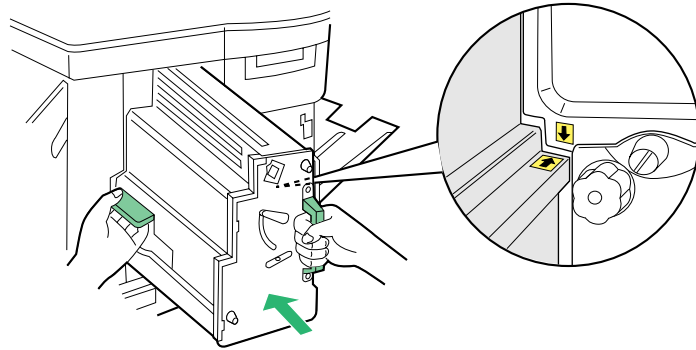
- Do not expose the imaging unit to artificial light for more than 45 seconds; or you may damage the unit. Never expose it to direct sunlight.
- Do not leave the printer's front door open for an extended period of time (for example, several hours).

- 4** Use a dry, lint-free cloth to wipe the slot of the sensor.



### 5 Reinsert the imaging unit into the printer, holding it by its green handles.

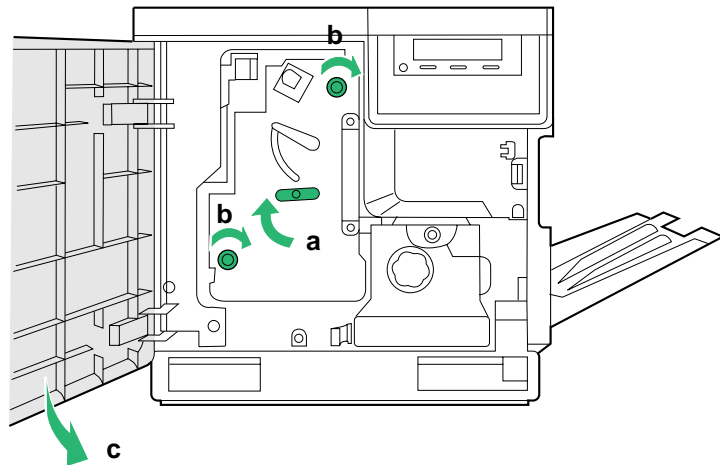
Match the arrow on the right side of the imaging unit with the arrow on the printer, and slightly push the imaging unit into the printer. Then release the left handle and push the unit in until it stops.



### 6 Turn the lower green lever clockwise 180° to insert the unit completely and to lock it (a).

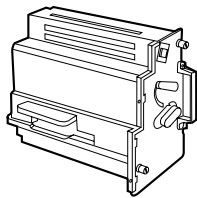
Tighten the two green thumbscrews by turning them clockwise (b).

Close the front door (c).



## User replaceable components

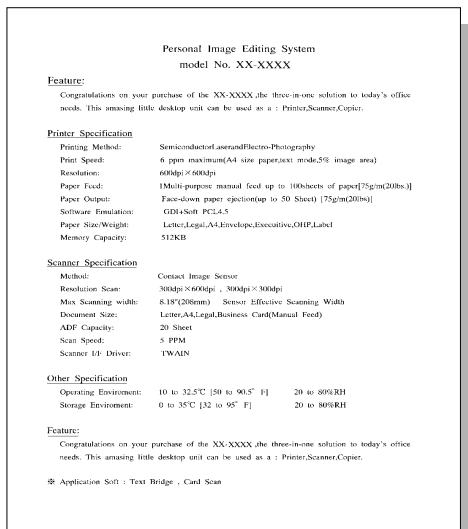
When the printer panel indicates that a supply needs to be replaced, make sure that you have replacement supplies on hand. The printer may continue to print until the supply is completely used up; but then it stops until you replace the indicated supply.

Printer component	Printer panel message	Average life
	<p><b>Image Unit wearing out</b></p> <p>Change the imaging unit soon.</p>	<p>Monochrome 57,000 pages or Color 14,250 pages</p>
	<p><b>Imaging Unit Worn out</b></p> <p>Change the imaging unit now.</p>	<p>Monochrome 60,000 pages or Color 15,000 pages</p>

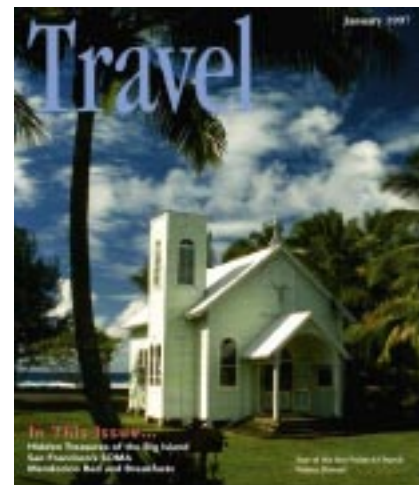
\*1 These figures are based on an average of 5% coverage of the printable area and standard density for any one color (refer to Example A below left: Monochrome 5% coverage). 4 colors (Cyan, Magenta, Yellow and Black) are used for full color print. The frequency of replacement will vary, depending on the complexity of the prints and the percentage of coverage of each color and print density.

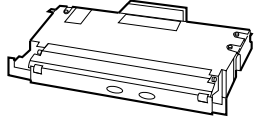
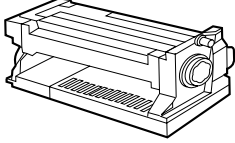
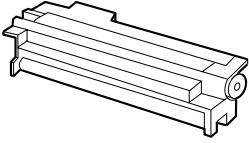
Example B below right is the case of full color print. The percentage of coverage of each color is as follows. Cyan: 40%, Magenta: 22%, Yellow: 35%, Black: 20% If you continuously print with this setting, the average life of the Color Imaging Unit will be shortened to about 2,500 pages.

Example A



Example B



Printer component	Printer panel message	Average life
Toner cartridges*1*2 	Low <Color> Toner Change the color toner cartridge soon.	12,000 pages (Black) or 10,000 pages (CMY)
	<Color> Toner Empty Change the color toner cartridge now.	
Fuser unit*3 (oil supply roll installed) 	Fuser Unit wearing out <i>alternates with</i> Oil Roll wearing out Change the Fuser unit soon.	28,500 pages
	Fuser Unit and Oil Roll Worn out Change the Fuser unit now.	31,000 pages
Oil supply roll*3 	Oil Roll wearing out Change the Oil supply roll now.	15,000 pages
	Oil Roll Worn out Change the Oil supply roll now.	15,500 pages

\*1 Refer to \*1 on [page 140](#).

\*2 The starter cartridges that ship with the printer have an average life of approximately 3,000 pages, based on an average of 5% coverage.

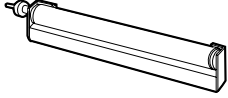
\*3 Specialty media (Transparencies, coated paper, etc.) will result in shortening the life of a consumable to maintain better print quality. When replacing the fuser unit, replace the oil supply roll as well. **Do not insert the used oil supply roll into the new fuser unit; it may damage the new fuser unit.**

## Care and Maintenance

---

**NOTE:**

- If you print with high density when Low <Color> Toner is displayed, you may get faded printout before <Color> Toner Empty is displayed.

Printer component	Printer panel message	Average life
Transfer unit* <sup>4</sup> 	<div style="border: 1px solid black; background-color: #cccccc; padding: 2px;">Transfer wearing out</div> Change the Transfer unit soon.	80,000 pages

\*<sup>4</sup>When you have just replaced Transfer unit, you must select Yes in the New Transfer Unit menu. See "Maintenance" on page 143.

## Displaying the life of supplies and coverage of toner

### Maintenance

This menu shows how much percentage of each consumable life remains to be used. Please note that the values shown here is just the approximate value and are not always correct. So the consumable wearing warning message might occur regardless of the displayed values.

**Page Count**—It shows the pages your KX-P8420 has printed since your purchase of the printer.

**Toner Cartridge**—It shows the percentage of CYAN, MAGENTA, YELLOW and BLACK toner cartridges remaining.

- CYAN : ###%Remaining
- MAGENTA : ###%Remaining
- YELLOW : ###%Remaining
- BLACK : ###%Remaining

**Imaging Unit**—###% remaining shows the percentage of the life of Imaging unit remaining.

**Transfer Unit**—It shows the percentage of the Transfer unit remaining.

- ###% remaining  
It shows the percentage of the Transfer unit remaining.
- New Transfer Unit (No/Yes)  
You must select Yes when you have just replaced Transfer unit.  
The life will be reset to 100% remaining by selecting Yes.

**Fuser Unit**—###% remaining shows the percentage of the Fuser unit remaining.

**Oil Roll**—###% remaining shows the percentage of the Oil roll remaining.

### Image Area

**Last**—It shows the percentage of the whole printable area covered by each toner in the previously printed page. This menu cannot show the value correctly just after the printer was turned on.

- CYAN: ###%
- MAGENTA: ###%
- YELLOW: ###%
- BLACK: ###%

**Average**—It shows the average percentage of the printable area of all pages printed covered by each toner.

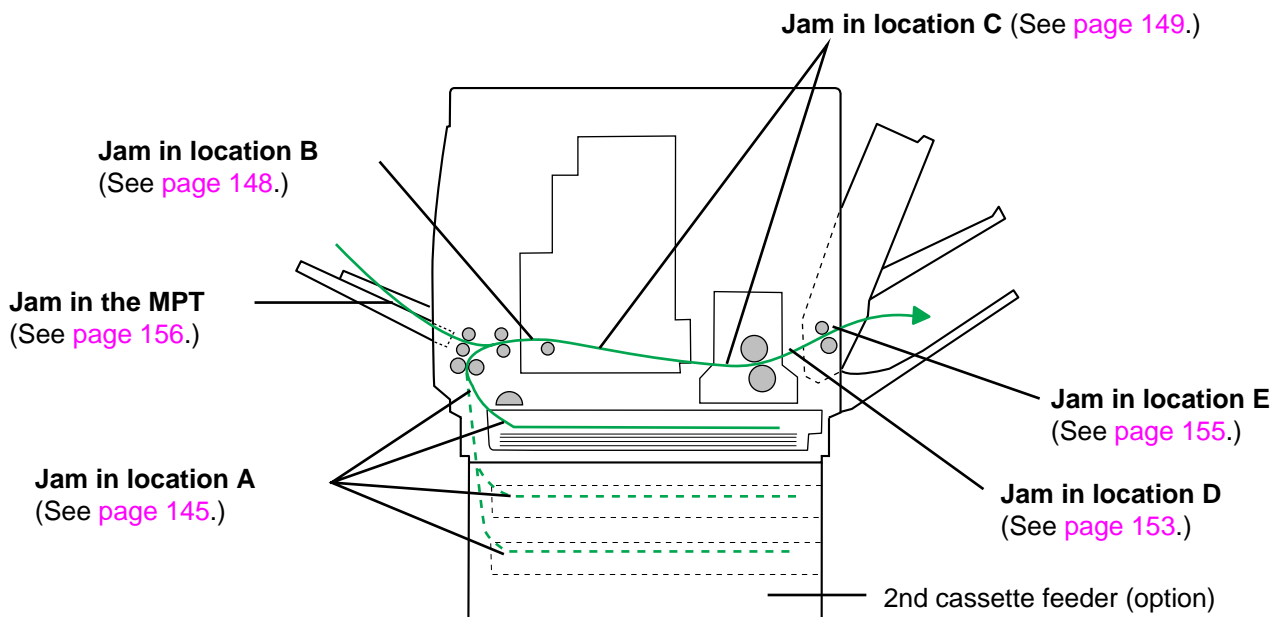
- CYAN: ###%
- MAGENTA: ###%
- YELLOW: ###%
- BLACK: ###%

### Clearing media jams

If the printer has frequent media jams, make sure that you follow these guidelines:

- Always use high-quality laser paper and transparencies. See [page 197](#) and [199](#).
- Make sure that you load specialty media only in the multi-purpose tray and that you set the media thickness switch to the correct setting for the media used.

If a media jam occurs, the printer panel reports JAM AT <LOCATION>, where <LOCATIONS> are the various sensors throughout the paper path, shown as A through E in the illustration below.

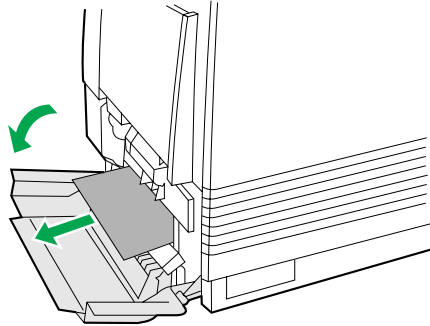




### To clear media jams in location A:

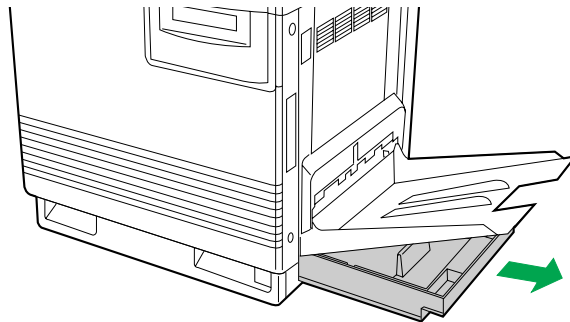
---

- 1** Open the left side door corresponding to the selected media tray and remove the jammed media.

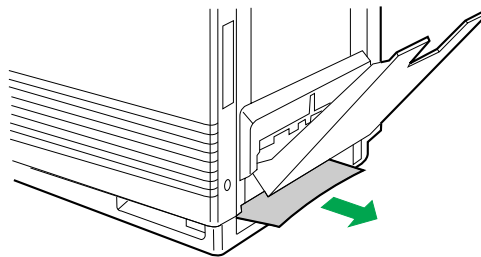


- 2** Close the left side door.  
**OR**

- 1** Remove the media tray.



- 2** Remove the jammed media from inside the printer.

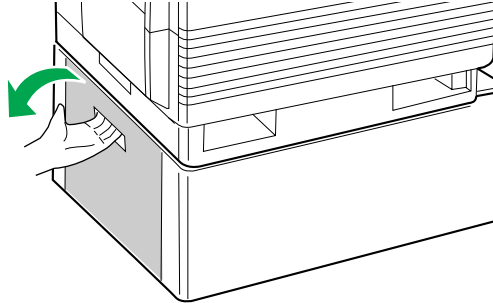


- 3** Reinsert the media tray.
- 4** Open and close the front door to clear the error message from the LCD.

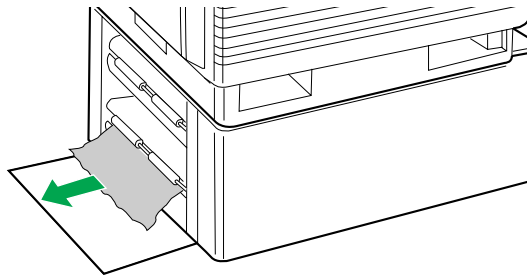
### To clear media jams in the 2nd cassette feeder:

---

- 1** Open the lower left side door.



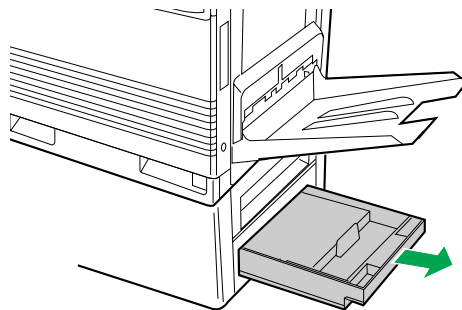
- 2** Remove the jammed media.



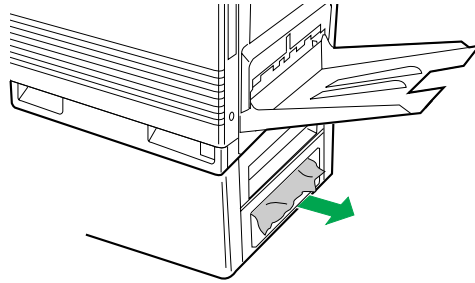
- 3** Close the lower left side door.

OR

- 1** Remove the selected media tray (middle or lower media tray).



- 2** Remove the jammed media from inside the printer.

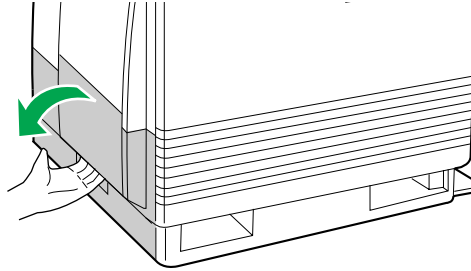


- 3** Reinsert the media tray.
- 4** Open and close the front door to clear the error message from the LCD.

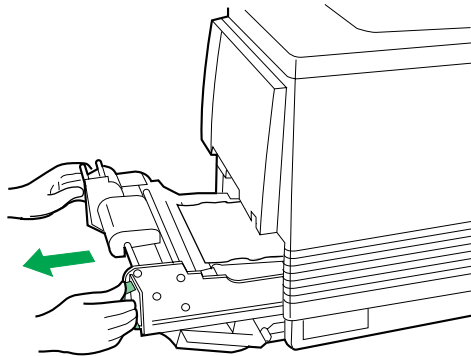
### To clear media jams in location B:

---

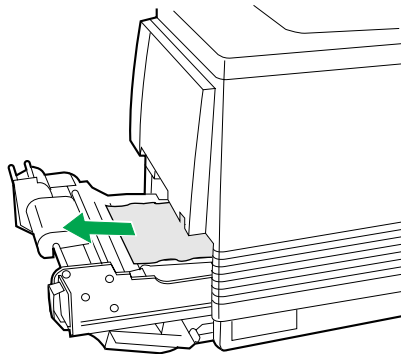
- 1** Open the left side door.



- 2** Use the green handles to pull out the paper feeder.



- 3** Remove the jammed media on the paper feeder.



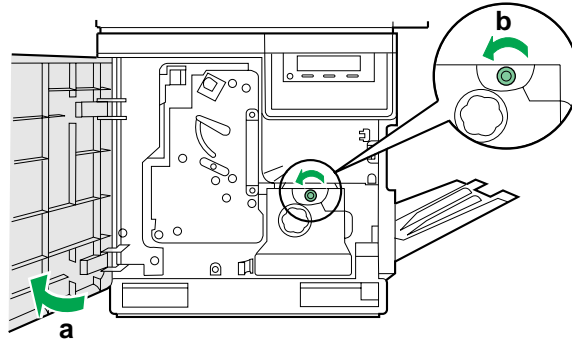
- 4** Reinsert the paper feeder and close the left side door.

### To clear media jams in location C:

#### 1 Remove the fuser.

Open the printer front door (a).

Turn the small green thumbscrew counterclockwise to unlock the fuser (b).



#### **SAFETY CAUTION:**

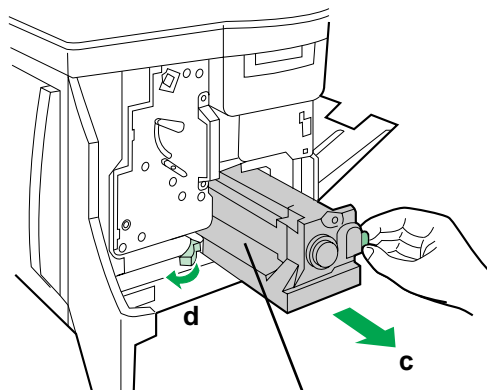


- The fuser is hot; to avoid personal injury, turn off the printer and wait 10 minutes (after opening the front door) for the fuser to cool before touching it.

#### 2

Holding the green tab on the right, slide the fuser out until the safety catch stops it (a).

Press the green lever on the left to release the safety catch (b).



**CAUTION:  
HOT SURFACE INSIDE**

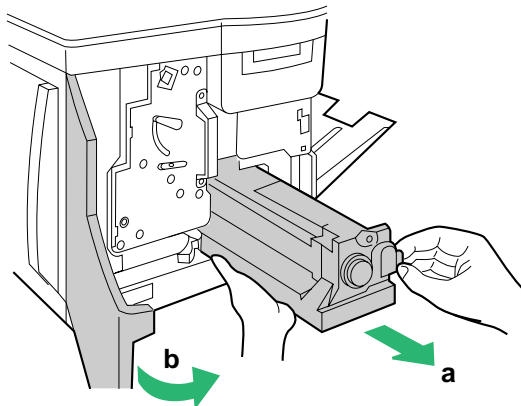
- 3** Hold the fuser as shown below, and slide it out of the printer (a).

Close the front door (b).

**SAFETY CAUTION:**

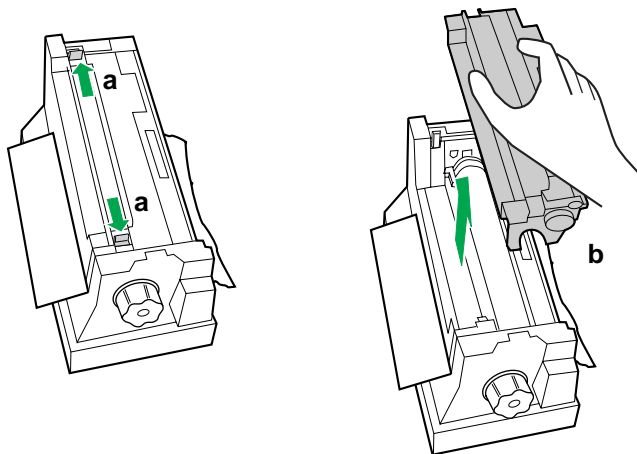


- The fuser unit weighs approximately 3.1 kg {6.8 lbs.}. Take care when handling it.



- 4** Remove the oil supply roll.

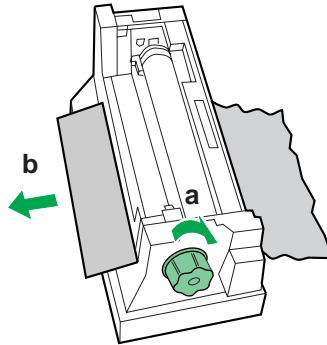
Press out on tabs to unlock the oil supply roll (a).  
Remove the oil supply roll out of the fuser (b).



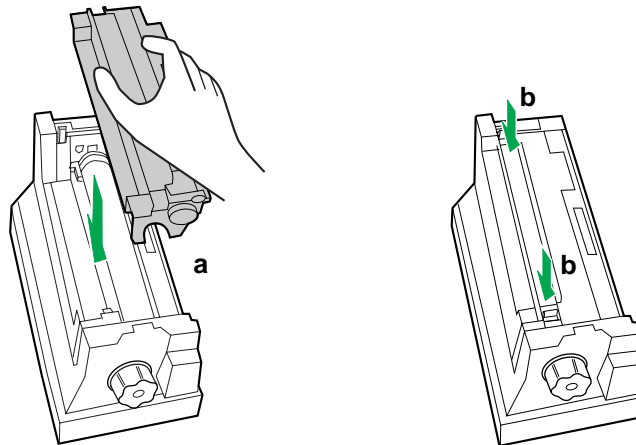
**NOTE:**

- If the paper is not jammed in the fuser unit, perform the following.
  1. @Repeat steps 1 to 4 of the procedure on [page 148](#).
  2. @Skip the next step and go to step 6.

- 5** Turn the fuser's large green knob clockwise (a).  
Remove the jammed media (b).



- 6** Replace the oil supply roll into the fuser (a).  
Press down firmly on the oil supply roll to snap both sides into place (b).



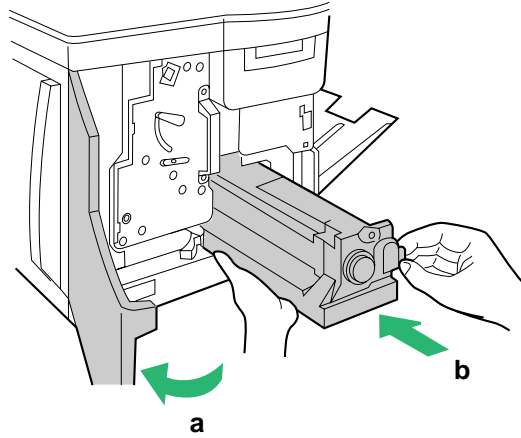
**NOTE:**

- If the oiled cloth is loose, rotate the gear (a) clockwise until it is tight. Do not touch the oiled cloth.

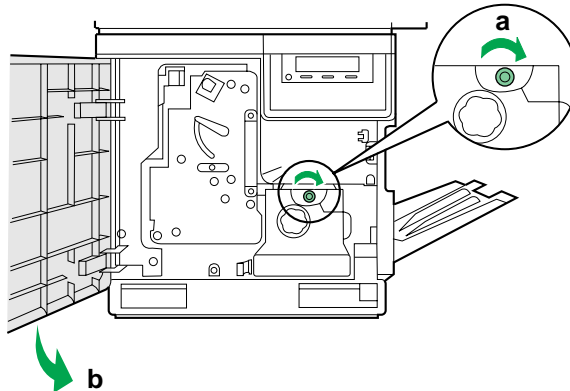
**CAUTION:**

- If the oil supply roll is not installed correctly, print quality will be diminished.

- 7** Open the front door (a).  
Slide the fuser back into the printer (b).



- 8** Turn the small green thumbscrew clockwise to lock the fuser (a).  
Close the front door (b).





### To clear media jams in location D with face down printing:

#### **SAFETY CAUTION:**

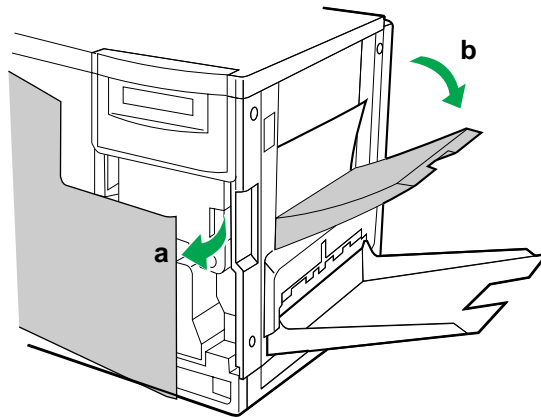


- The fuser is hot; to avoid personal injury, turn off the printer and wait 10 minutes (after opening the front door) for the fuser to cool before touching it.

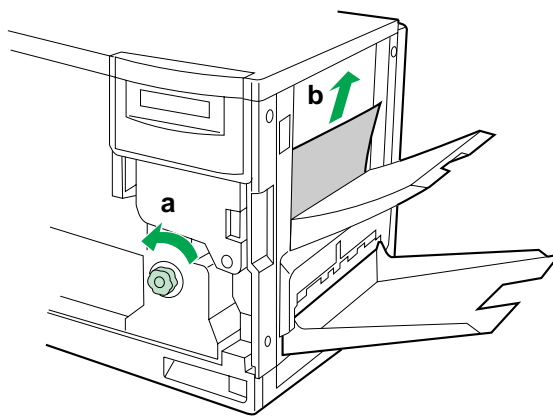
#### **NOTE:**

- First check the exit opening for media that has jammed and folded like an accordion. It is especially difficult to see if the media is transparency film.

- 1** Open the front door (a).  
Pull open the access door (above the plastic output tray); see if the media is visible (b).



- 2** Turn the large green knob on the fuser counterclockwise (a).  
Remove the media from inside the access door (b).



**CAUTION:**

- If the fuser knob will not turn, do not force it, or you may damage the fuser. Instead, follow these steps:
  - a) Unlock the fuser by turning the small green thumbscrew counterclockwise.
  - b) Pull the fuser out. The media will probably tear.
  - c) Remove the oil supply roll.
  - d) Turn the fuser's large green knob to release the jammed media.
  - e) Remove the jammed media from the fuser and the printer.

**SAFETY CAUTION:**



- The fuser is hot; to avoid personal injury, turn off the printer and wait 10 minutes for the fuser to cool before touching it.

**3**

Close the front door.

---

**To clear media jams in location D with face up printing:**

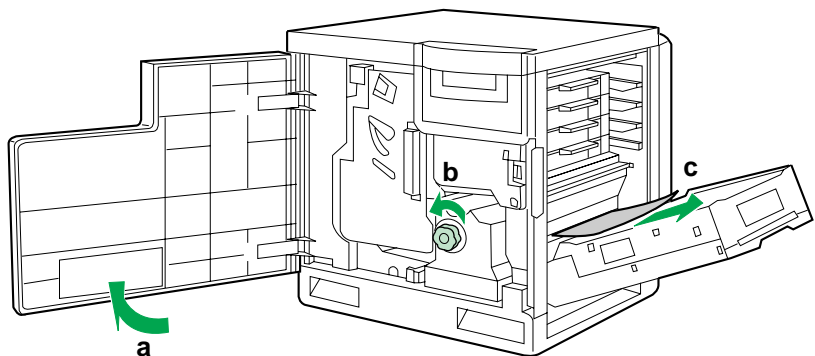
---

**1**

Open the front door and the right side door (a).

Turn the fuser's large green knob counterclockwise to release the jammed media (b).

Remove the jammed media from the right side of the printer (c).



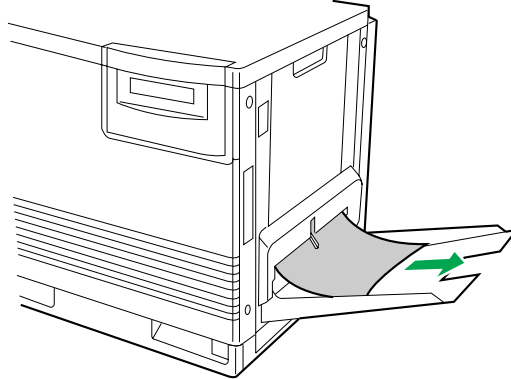
**2**

Close the front door and the right side door.

### To clear media jams in location E:

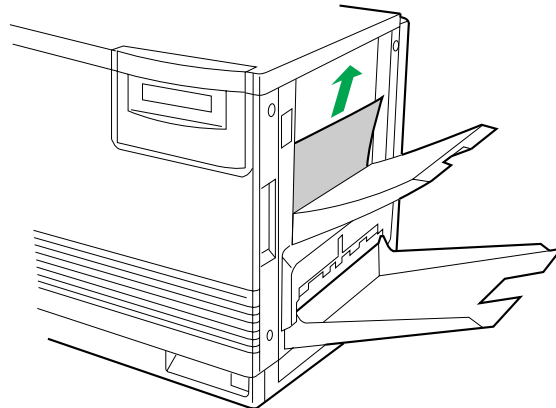
---

- 1** Remove the jammed media from the output tray.



**OR**

Pull open the access door (above the plastic output tray) and remove the media.

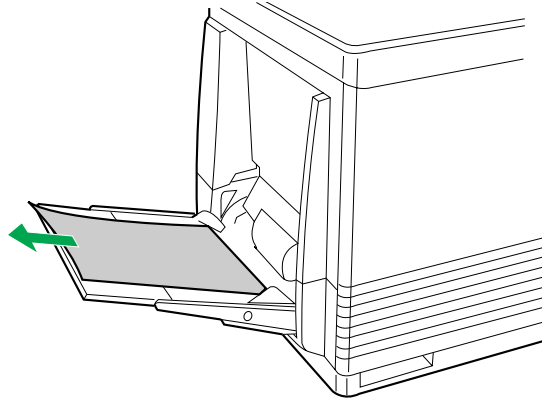


- 2** Open and close the front door to clear the error message from the front panel.

To clear jams with the multi-purpose tray:

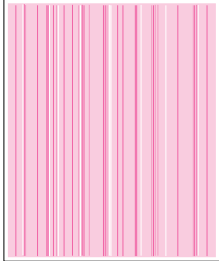
---

- 1** Remove the jammed media from the multi-purpose tray.


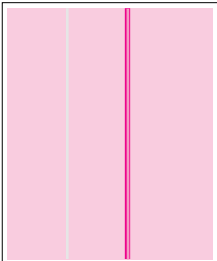
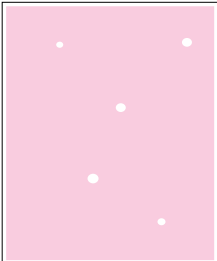


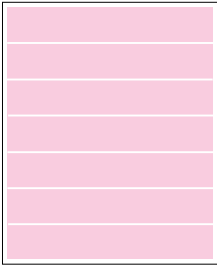
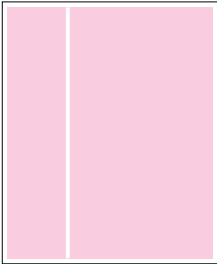
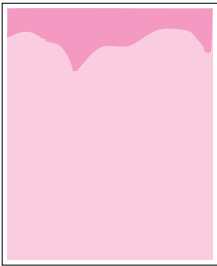
- 2** Open and close the front door to clear the error message from the front panel.

## Troubleshooting

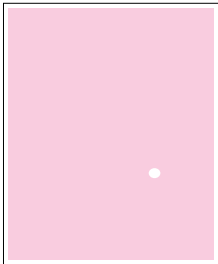
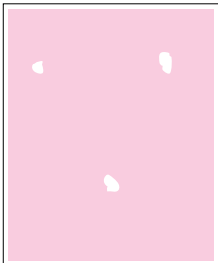
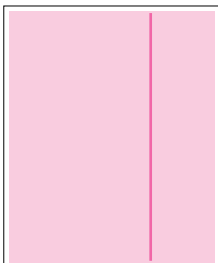
Trouble	Possible Cause	Corrective Action
Ready indicator is blinking.	The printer is receiving, processing or printing job.	Wait for the job to be completed or cancel the job.
	You have entered the Menu mode in the printer panel.	Exit the Menu mode by pressing the Menu/Exit button.
	The printer is networked and WebTools are being accessed.	Wait for the job to be completed.
Ready indicator is off.	The printer is not ready, is disabled, or has detected an error.	Read the printer panel message to determine the printer status.
Error indicator is on.	Error occurred that is not user-correctable.	Turn the printer off and back on again. If the indicator is still on, the printer requires service.
Error indicator is blinking.	The printer has stopped because it detected a user-correctable error such as an open door or a media jam.	Correct the condition displayed on the printer panel (e.g., close the door or clear the media jam).
<p>A single color is not uniform or many vertical streaks (both light and dark) of slightly different density and non-uniform color.</p> 	The toner is almost depleted.	Replace the color toner cartridge.

## Care and Maintenance

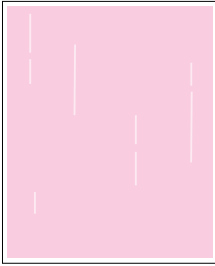
Trouble	Possible Cause	Corrective Action
<p>Half tone area has areas of weak color.</p> 	<p>Paper doesn't match the environmental conditions, or it has too much moisture.</p>	<p>Try fresh paper, or another type of paper.</p> <p>Store media in the original, dust-free package in the same environmental conditions as the printer.</p>
<p>A single color appears faded.</p>	<p>The color density is set incorrectly in the printer panel.</p>	<p>See "Chapter 7 Color Calibration".</p>
	<p>The toner is almost depleted.</p>	<p>Replace the color toner cartridge soon (depending on the complexity of your prints, you can continue to print up to 100 more pages).</p>
<p>A single color has a sharp, dark or light vertical streak.</p> 	<p>The toner cartridge is almost depleted and is not properly applying toner.</p>	<p>Replace the color toner cartridge.</p>
<p>Small white spots appear on OHP transparency.</p> 	<p>OHP transparency has dust on its surface.</p>	<p>Remove dust or stain from OHP transparency.</p>

Trouble	Possible Cause	Corrective Action
<p>A single color shows a light, repeating horizontal line.</p> 	<p>The roller in the toner cartridge has a slight impression after a long period of storage.</p>	<p>Run 20-30 prints. The impression will disappear with continued time and use.</p>
<p>Prints are missing fine-line detail.</p>	<p>The imaging unit has reached its useful life.</p>	<p>Replace the imaging unit.</p>
<p>Dark color spots and dark or light streaks appear in all colors.</p>	<p>The imaging unit has reached its useful life.</p>	<p>Replace the imaging unit.</p>
<p>Straight, thin light vertical line in colors.</p> 	<p>The photosensitive belt inside the imaging unit is scratched.</p>	<p>Replace the imaging unit.</p>
<p>Each color "bleeds" into the color band.</p> 	<p>The imaging unit's internal waste toner box is full.</p>	<p>Replace the imaging unit.</p>

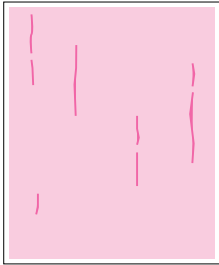

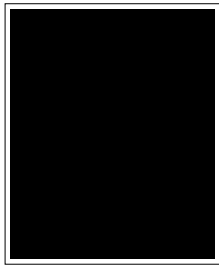
## Care and Maintenance

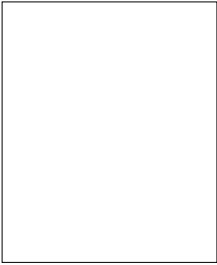
Trouble	Possible Cause	Corrective Action
<p>A single white spot appears in approximately the same vertical place on the page.</p> 	<p>The imaging unit is damaged.</p>	<p>Replace the imaging unit.</p>
<p>Large light spot(s) appear randomly.</p> 	<p>Fingerprint(s) on the underside belt or photosensitive belt (inside) of the imaging unit.</p>	<p>Print several pages until the spots fade.</p>
<p>One or more dark vertical lines appear on the print in all colors.</p> 	<p>The imaging unit is scratched.</p>	<p>Replace the imaging unit; make sure that the old imaging unit is not exposed to light for more than 45 seconds. If a new imaging unit does not correct the problem:</p> <ul style="list-style-type: none"> <li>• Put the old imaging unit back into the printer.</li> <li>• Repack the new imaging unit.</li> </ul>
	<p>The fuser is damaged.</p>	<p>Replace the fuser.</p>



Trouble	Possible Cause	Corrective Action
<p>A piece of the printed image is missing and reappears out of place, approximately 129 mm (5") down the page.</p>	<p>The fuser's internal roller is not being consistently oiled or The fuser's internal roller is contaminated with toner particles.</p>	<p>Print 5-10 pages of blank pages to clean the roller. If you still see the problem:</p> <ul style="list-style-type: none"> <li>• Replace the oil supply roll.</li> </ul> <p>If you still see the problem:</p> <ul style="list-style-type: none"> <li>• Replace the fuser.</li> </ul>
<p>The surface of the printed image appears to have vertical scratches (visible by holding the print at an angle and observing the "shine" of the image). At first, the scratches appear only on the printed image; eventually, dark vertical scratches appear on the imprinted portion of the page.</p>	<p>The fuser is near its useful life.</p>	<p>Replace the fuser (depending on your quality needs, you can continue to print until the dark vertical lines appear).</p>
<p>Media frequently wraps around the fuser.</p>	<p>The oil supply roll has reached its useful life.</p>	<p>Replace the oil supply roll.</p>
<p>Light vertical streaks appear in all colors.</p> 	<p>The main charge grid is dirty.</p>	<p>Replace the imaging unit.</p>

## Care and Maintenance

Trouble	Possible Cause	Corrective Action
<p>Dark and wavy vertical streaks appear in all colors.</p> 	<p>The main charge grid is dirty.</p>	<p>Replace the imaging unit.</p>
<p>The entire page prints in black, including the borders.</p> 	<p>Bad electrical contact for the main charge grid.</p>	<p>Reinsert the imaging unit to correct the contact for the main charge grid.</p>
	<p>The main charge grid is broken.</p>	<p>Replace the imaging unit.</p>
<p>Toner spots appear on the back of the media.</p>	<p>The transfer unit is worn out.</p>	<p>Replace the transfer unit.</p>
<p>The page prints in black in the image area only. (The borders are clear.)</p> 	<p>Either the image processor board or engine control board is not functioning properly.</p>	<p>Turn the printer off and back on again. If the problem persists, call for service on your printer.</p>

Trouble	Possible Cause	Corrective Action
<p>The page is completely blank.</p> 	<p>The problem could be with one of the following:</p> <ul style="list-style-type: none"> <li>• Engine control board.</li> <li>• Developer voltage.</li> <li>• Laser scanning unit mirror.</li> </ul>	<p>Turn the printer off and back on again. If the problem persists, call for service on your printer.</p>
<p>Service Error is displayed on the LCD.</p>	<p>An error occurred that is not user-correctable.</p>	<p>Turn the printer off and back on again. If the error persists, call for service.</p>

**If you can't make a print:**

Trouble	Corrective Action
<p>Printer not operating.</p>	<p>Make sure that you plugged in the printer and turned it on.</p>
	<p>Make sure that you connected the interface cable(s) properly.</p>
<p>More info to come for these messages.</p>	<p>If the communication link between your computer and the printer is working but the printer ejects a blank page when printing from your application or through Windows. Make sure that the appropriate driver is installed and that you have selected the printer correctly.</p>

### Media problem

Trouble	Corrective Action
Frequent paper-picking errors.	Fan the paper or transparencies before installing them in their respective trays; this is especially important for transparencies because they tend to stick together.
	Make sure that you have loaded paper in the paper tray and transparencies in the transparency tray.
	Make sure that the media is installed under the hooks at the front of the media tray.
	If printing on transparencies and your printer has a 2nd Cassette Feeder, make sure that the transparency tray is installed in the upper or middle tray slot.
	Clean the paper-pick rollers. (See <a href="#">page 135</a> for directions.)
Frequent media jams.	Make sure that you use a high-quality laser paper: 60–105 g/m <sup>2</sup> (16-28 lbs.) paper in the media trays and 75–165 g/m <sup>2</sup> (20–44 lbs.) paper in the multi-purpose tray.
	If you are using media that is 105 g/m <sup>2</sup> (28 lbs.), check if the Face Down media output setting is selected in the driver. If it is, change the setting to Face Up.
	Use only recommended transparencies. (See <a href="#">page 199</a> .) We cannot guarantee the results of other transparencies.
	Make sure that the media is installed under the hooks at the front of the media tray.
	Do not overfill the media tray, as indicated by the red line on the right side of the tray.
	Clean the paper-pick rollers. (See <a href="#">page 135</a> for directions.)
	Make sure that the media thickness switch is set correctly for the installed media. (See <a href="#">page 36</a> .)

**Problems with image size and position**

<b>Trouble</b>	<b>Corrective Action</b>
Off-set images.	Check your application for correct image sizing.
Cut-off images.	Check your application for image sizing.
	Make sure that the correct size media is in the media tray.

**Print quality problems**

<b>Trouble</b>	<b>Corrective Action</b>
Prints have dull, faded colors.	Adjust or calibrate colors. See “Chapter 7 Color Calibration”.
	Make sure that the imaging unit stays covered until immediately before installing it in the printer. Exposure to light for more than 45 seconds can damage the imaging unit.
	Make sure that the toner cartridges are installed correctly.
	Make sure that you use a high-quality laser paper: 60–105 g/m <sup>2</sup> (16-28 lbs.) paper in the media trays and 75–165 g/m <sup>2</sup> (20–44 lbs.) paper in the multi-purpose tray.
Image is very faded or pieces of the image are missing; toner on the page is loose.	When using the multi-purpose tray, make sure that you have selected the correct media type in the driver or in the Menu mode of the printer panel.

## Care and Maintenance

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Trouble	Corrective Action
Streaks or spots	<p>Most spots are caused by fingerprints or dust introduced into the printer while installing the imaging unit or loading media.</p> <p>Make sure that the surface where you unpack the imaging unit, paper, and transparencies is free of dust. Keep supplies in a covered area or a closed box.</p>
	<p>Make sure that the imaging unit stays covered until immediately before installing it in the printer. Exposure to light can damage the imaging unit and will produce light streaks or faded prints.</p>
	<p>Do not touch the right side or underside of the imaging unit; fingerprints affect print quality.</p>
	<p>Make sure that the paper or transparency film is clean.</p>
	<p>Make sure that you handle the media on the outside edges to avoid fingerprints.</p>
	<p>To get rid of fingerprint spots, print a few prints.</p>
The back of the printed page appears dirty.	<p>Toner particles have contaminated the transfer roller. This can happen if the printed image is larger than the media (for example, when printing on envelopes). Run 10-20 prints to clean the transfer roller.</p>
The print quality of a transparency is poor.	<p>There is a defect on the coated surface of the transparency. Print on the other side.</p>

## Front Panel Messages

When an error interferes with printing, you will see a message on the front panel. The following table lists the messages in alphabetical order, with the appropriate corrective action for each one.

**NOTE:**

- If the message indicates that you don't have enough memory to finish printing, you may need to install additional memory to handle your workload. See "Installing additional memory" on page 189.

### Front panel status and error messages

The following status messages cause the Ready indicator to blink. Printing will continue when corrective action (if required) is taken, and the Ready indicator is lit.

Message	Corrective action/additional information
%s%s.%s Error DIMM Slot %s	Cycle Power. If printer does not function normally, call for service.
Black Toner Cartridge Not installed	Install black toner cartridge.
Black Toner Empty	Replace black toner.
Canceling Job	When the Cancel button is pressed, the job currently being processed is deleted.
Charger Not installed	Install the charger unit.
Controller Memory Error Cycle Power	Cycle Power. If printer does not function normally, call for service.
Cyan Toner Cartridge Not installed	Install cyan toner cartridge.
Cyan Toner Empty	Replace cyan toner.
DC Controller Malfunction	Cycle Power. If the printer does not function normally, call for service.
Disk File Operation Failed	Hard disk is functioning abnormally. Cycle Power. If printer does not function normally, call for service.

## Care and Maintenance

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Message	Corrective action/additional information
Disk Is Full	Erase or replace the printer's hard disk. Execute the Reset Queues menu from the printer's front panel. See "Reset Queues" on page 107.
Disk Device Failure	Cycle Power. If printer does not function normally, call for service.
Error %s Cycle Power	Unrecoverable error happened. Turn off the printer.
Engine Interface Error Cycle Power	Cycle Power. If printer does not function normally, call for service.
Flash Device Failure	Flash DIMM hardware error. Cycle Power. If printer does not function normally, call for service.
Flash File Operation Failed	Hard disk is functioning abnormally. Cycle Power. If printer does not function normally, call for service.
Front or Right door Open	Close Front or Right door.
Fuser Unit wearing out	Fuser unit will need to be replaced soon.
Fuser Unit Not installed	Install a Panasonic fuser unit.
Fuser Unit Worn out	Replace the fuser unit.
Imaging Unit wearing out	Imaging unit will need to be replaced soon.
Imaging Unit No tension	Set the upper lever of the imaging unit to "Lock".
Imaging Unit Not installed	Install imaging unit.
Imaging Unit Worn out	Replace the imaging unit.
Initializing	Printer is initializing.
Insert printed pages in MP tray, press Continue	Insert printed pages into multi-purpose (MP) tray, then press the Continue button.



Message	Corrective action/additional information
Insufficient Memory	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.
Jam at A See front door label	Clear paper jam. See front door label. (See <a href="#">page 145.</a> )
Jam at B See front door label	Clear paper jam. See front door label. (See <a href="#">page 148.</a> )
Jam at C See front door label	Clear paper jam. See front door label. (See <a href="#">page 149.</a> )
Jam at D See front door label	Clear paper jam. See front door label. (See <a href="#">page 153.</a> )
Jam at E See front door label	Clear paper jam. See front door label. (See <a href="#">page 155.</a> )
Jam at MPT	Clear paper jam. See front door label. (See <a href="#">page 156.</a> )
Left side door Open	Close Standard Cassette side door.
Load A4	Load A4 size paper.
Load A4 in Lower tray	Load A4 size paper in Lower tray.
Load A4 in Middle tray	Load A4 size paper in Middle tray.
Load A4 in Upper tray	Load A4 size paper in Upper tray.
Load Legal	Load legal size paper.
Load Legal in Lower tray	Load legal size paper in Lower tray.
Load Legal in Middle tray	Load legal size paper in Middle tray.
Load Legal in Upper tray	Load legal size paper in Upper tray.
Load Letter	Load letter size paper.
Load Letter in Lower tray	Load letter size paper in Lower tray.

## Care and Maintenance

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Message	Corrective action/additional information
Load Letter in Middle tray	Load letter size paper in Middle tray.
Load Letter in Upper tray	Load letter size paper in Upper tray.
Low Black Toner	Black toner will need to be replaced soon.
Low Cyan Toner	Cyan toner will need to be replaced soon.
Low Magenta Toner	Magenta toner will need to be replaced soon.
Low Yellow Toner	Yellow toner will need to be replaced soon.
Lower Left side door Open	Close Optional Cassette side door.
Lower Tray Empty	Add media to Lower tray.
Lower Tray Not installed	Install Lower tray.
Magenta Toner Cartridge Not installed	Install magenta toner cartridge.
Magenta Toner Empty	Replace magenta toner.
Media Tray Empty	Add media to Media tray.
Media Tray Not installed	Install Media tray.
Memory Error 0	Cycle Power.
Memory Error 1	Cycle Power.
Memory Error 2	Cycle Power.
Memory Error 3	Cycle Power.
Memory Error 4	Cycle Power.
Memory Error 5	Cycle Power.
Memory Error 6	Cycle Power.
Memory Error 7	Cycle Power.
Memory Error 8	Cycle Power.

Message	Corrective action/additional information
Memory Shortage Page Simplified	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.
Middle Tray Empty	Add media to Middle tray.
Middle Tray Not installed	Install Middle tray.
Multi-Purpose Tray Empty	Add media to multi-purpose tray.
NVRAM Error Settings Changed	NVRAM hardware error. Cycle Power. If printer does not function normally, call for service.
NVRAM Full Settings Lost	Hardware error of Flash DIMM. Cycle Power. If printer does not function normally, call for service.
Oil Roll Not installed	Install oil web unit.
Oil Roll wearing out	Oil supply roll will need to be replaced soon.
Oil Roll Worn out	Replace the oil web unit.
Out of Memory Job Cleared	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.
Out of Memory Job Failed	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.
Output Tray Full	Remove media from Output tray.
Page Too complex	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.

## Care and Maintenance

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Message	Corrective action/additional information
Paper Feeder Not installed	Install paper feeder.
Parallel I/O Buffer Overflow	Not enough memory to finish printing.
PJL Operations Failed	Error in PJL code. Resend print job to the printer.
Press Enter to Initialize Disk	Press the Enter button to initialize a new hard disk. This message will also appear if the hard disk has malfunctioned, or if the hard disk is the incorrect type. If this error appears after cycling power to the printer, contact an authorized service representative.
Printing Configuration	Printer is printing the Configuration page.
Printing Font List	Printer is printing the Font List page.
Printing Test Page	Printer is printing the Test Page.
Processing	Printer is receiving or processing a print job.
PS Memory Full	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.
PS Memory Full Stored Data Lost	Not enough memory to finish printing. Change printing resolution to 600 x 600 dpi if you selected higher resolution. or Install additional memory in the printer.
RAM Test Failure Cycle Power	Cycle Power. If printer does not function normally, call for service.
Scan Buffer Error Cycle Power	Cycle Power. If printer does not function normally, call for service.
Service (%s) Cycle Power	Firmware error. Contact an authorized service representative.
Transfer wearing out	Transfer unit will need to be replaced soon.

Message	Corrective action/additional information
Transparency Tray Not installed	Install transparency tray.
Upper Left side door Open	Close Left side door.
Upper Tray Empty	Add media to Upper tray.
Upper Tray Not installed	Install Upper tray.
Warming Up	Printer is warming up.
Yellow Toner Cartridge Not installed	Install yellow toner cartridge.
Yellow Toner Empty	Replace yellow toner.

### **Front panel service calls**

Some operation errors cause the error indicator to blink and printing to stop. A message will be displayed on the front panel until the problem is fixed. If the front panel message includes the instruction, Call for Service, contact an authorized service representative.

In addition, if the following conditions occur, turn off and unplug the printer from the outlet and contact a qualified service representative:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled into the printer.
- The printer has been exposed to rain or water.
- The printer does not operate normally though the operating instructions are being followed. Adjust only those controls that are described in the operating instructions; improper adjustment of other controls may result in damage and will often require extensive work to restore the printer to normal operation.

### Repacking

It is highly recommended that you keep the original carton and ALL packing materials. Should you need to transport or ship your printer, please follow these instructions.



**SAFETY CAUTION:**

- The printer weighs about 47.9 kg {105.5 lbs.}. It must be handled by two people.

**NOTES:**

- Should you need to send your printer for service, consult your reseller first or Panasonic.
- Please use the original carton and all of the original packing materials.
- If you do not have the packing for the imaging unit and the transfer unit: contact Panasonic for packaging.
- Improper repacking of the printer may result in a service charge to remove spilled toner.
- Since the printer uses dry toner, extreme care must be taken when handling. The printer should be handled in the upright (vertical) position.

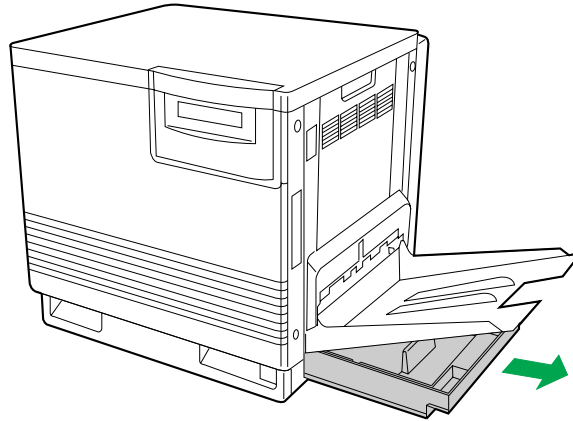
**Material required:**

- Original cartons and packing materials
- Newspaper or drop cloth
- Shipping tape and scissors

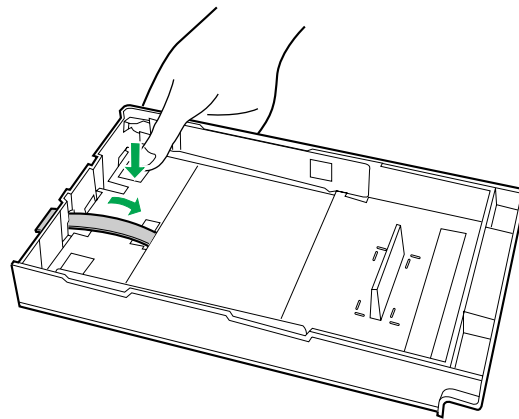
### To prepare the printer for repacking:

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- 1** Turn off the printer; remove the power cord and all interface cables.
- 2** Remove the media tray(s) from the printer; remove the media from the tray(s).

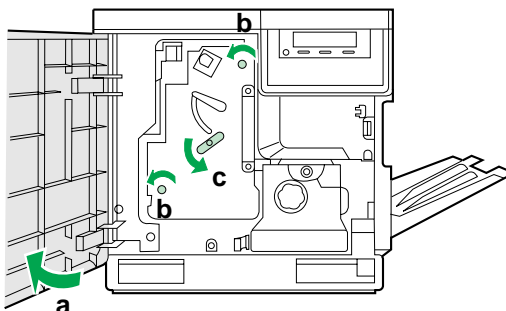


- 3** Press down on a media tray's metal plate. Place the cardboard packing material into the media tray.



- 4** Reinsert the media tray into the printer; use adhesive tape to secure the tray to the printer.
- 5** If you have other media trays, repack them for shipping or storage in their original shipping boxes.

- 6** Open the printer's front door (a).  
Loosen the two thumbscrews by turning them counterclockwise (b).  
Turn the lower green lever 180° counterclockwise (c).



- 7** Grasping the front green handle, slide the unit out until it catches (a).  
Lift up the green handle on the left and pull the imaging unit out of the printer (b).

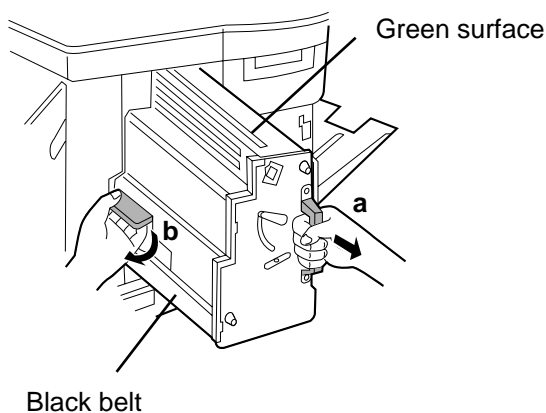
**IMPORTANT:**

- Do not touch the green surface (the right side) or the black belt (the under side). Finger prints may affect the print quality.

**SAFETY CAUTION:**



- The imaging unit weighs approximately 6.5 kg {14.3 lbs.}. Always use the handles when lifting it.

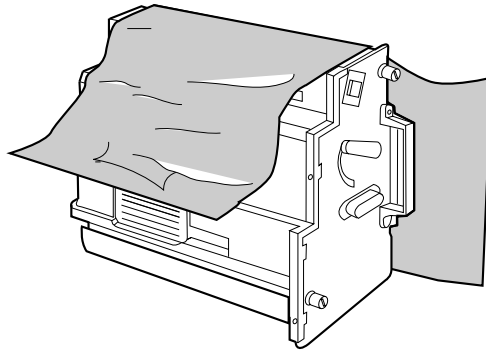




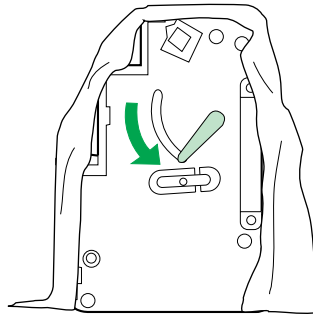
- 8** Wrap the imaging unit with a protective black plastic sheet.

**CAUTION:**

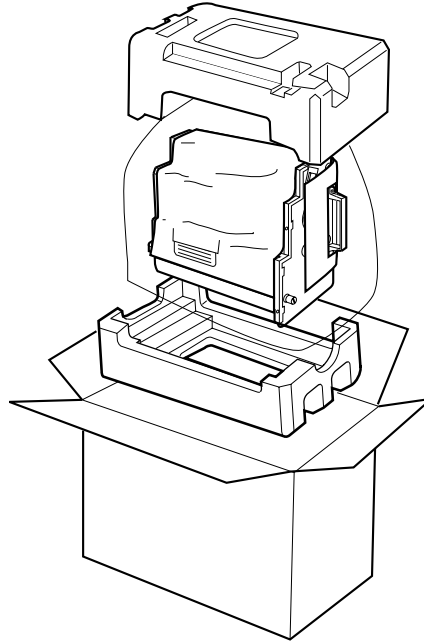
- Do not expose the imaging unit to light for more than 45 seconds to avoid damage.



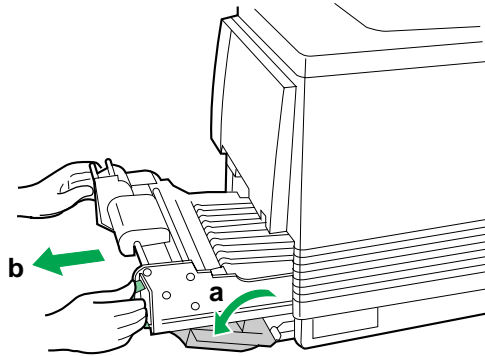
- 9** On the imaging unit, turn the upper lever 90° counterclockwise; this is necessary to protect the imaging unit during shipment.



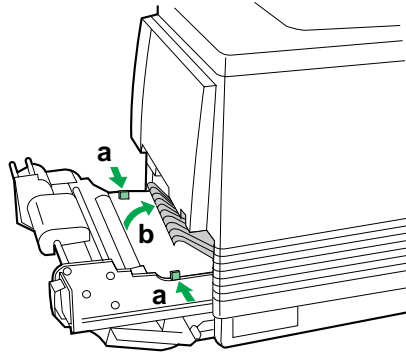
**10** Insert the imaging unit into the packaging.



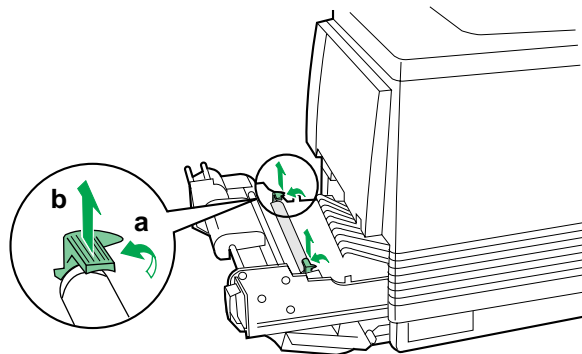
**11** Open the left side door and using the green handles (a). Slide the paper feeder out (b).



- 12** Push in on green tabs to unlock the cover (a).  
Raise the cover until it catches in the open position (b).



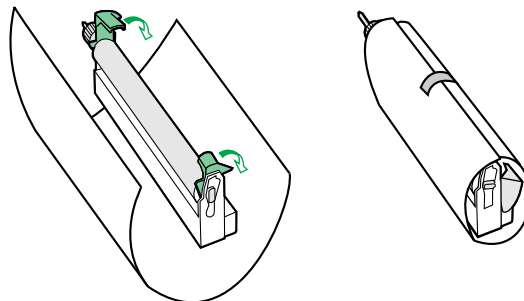
- 13** Rotate the transfer unit's green handles up (a).  
Lift out the transfer unit (b).



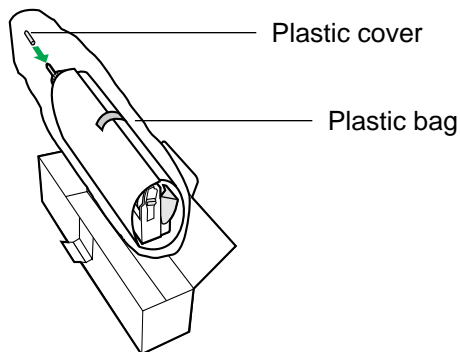
- 14** Place the transfer unit on newspaper or drop cloth.  
Rotate the handles down and wrap the transfer unit with a piece of paper and adhesive tape.

**NOTE:**

- Do not touch or bump the roller: it can damage the roller.

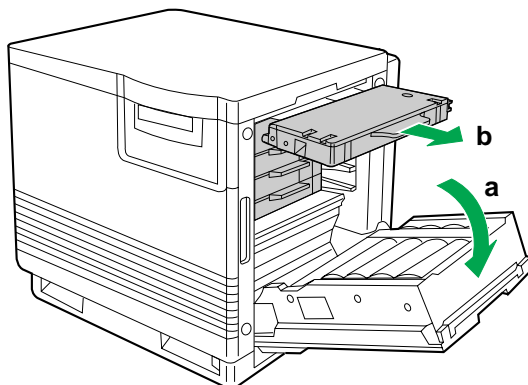


- 15 Install the plastic cover and insert the transfer unit into a plastic bag and seal the end tightly. Install the transfer unit into the packaging.



**To pack the toner cartridges:**

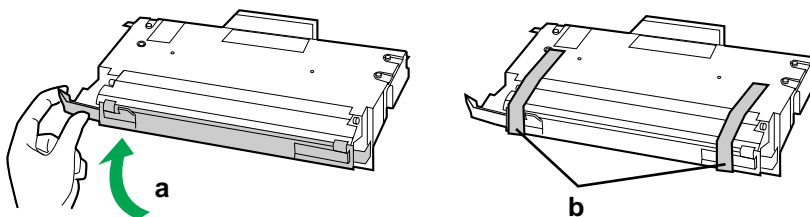
- 1 Open the right side door (a).  
Remove a toner cartridge (b).



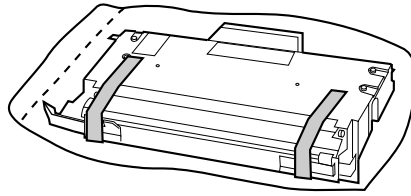
**CAUTION:**

- To avoid possible toner spillage, do not tilt the cartridge.

- 2 Replace the shipping cover (a).  
Secure the shipping cover with adhesive tape (b).



- 3 Insert each toner cartridge into a plastic bag and seal the end of the bag tightly.



- 4 Repeat steps 1 (b) through 3 for each toner cartridge.

### To finish repacking the printer:

---

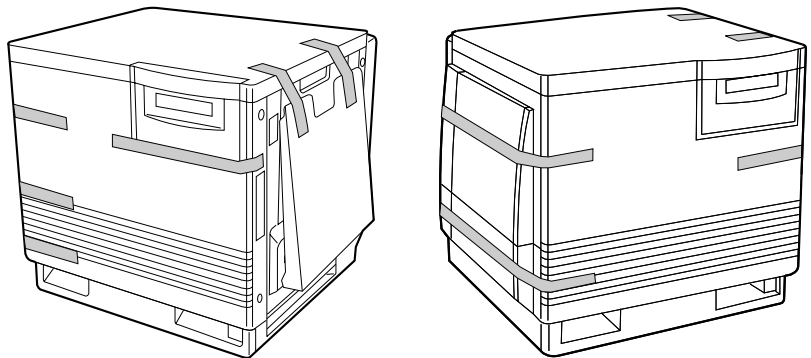
- 1 Wipe off any loose toner in and around the printer.

**NOTE:**

- If a toner vacuum is available, it is the best tool for cleaning spilled toner. Do not use a standard office vacuum; the toner will not be retained by typical vacuum dust collectors.

- 2 Raise the output tray and secure it to the printer with adhesive tape.

- 3 Secure the front door, the multi-purpose tray and the left side door to the printer with adhesive tape.



If you don't have a 2nd Cassette Feeder, go to step 6 on next page.

- 4 If you have a 2nd Cassette Feeder, lift the printer up and away from the 2nd Cassette Feeder.

**SAFETY CAUTION:**

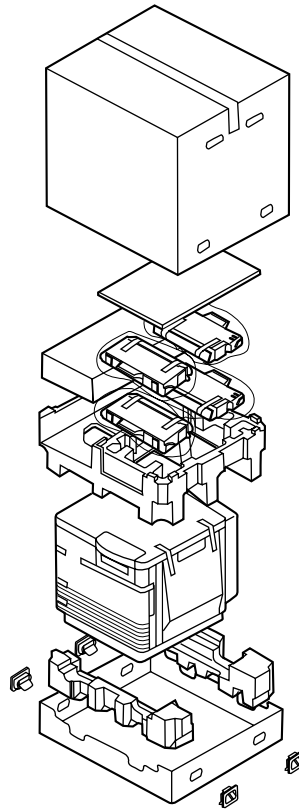


- The printer weighs approximately 41.4 kg {91.2 lbs.} and the 2nd Cassette Feeder weighs approximately 14.3 kg {31.5 lbs.}. Observe standard precautions for lifting heavy objects.

- 5 Repack the 2nd Cassette Feeder in its original shipping box.

- 6 Repack any other accessories in their original shipping boxes.

- 7 Repack the printer in the original shipping box. Make sure that you keep the printer upright and level when moving.



### Upgrade options

The following upgrade options and consumables are available for the KX-P8420 Color Printer from you local Panasonic reseller:

- Hard Disk Drive (KX-PDHD1) for storing print jobs, and additional fonts (page 186)
- 16MB (KX-PEMD1) or 32MB (KX-PEMD2) RAM DIMMs (page 189)  
Three DIMM slots for additional memory are available on the printer controller board. Each slot can support a 16MB or 32MB RAM DIMM.
- Ethernet (KX-PNBC5) or Token Ring (KX-PNBC6) network card (page 192)

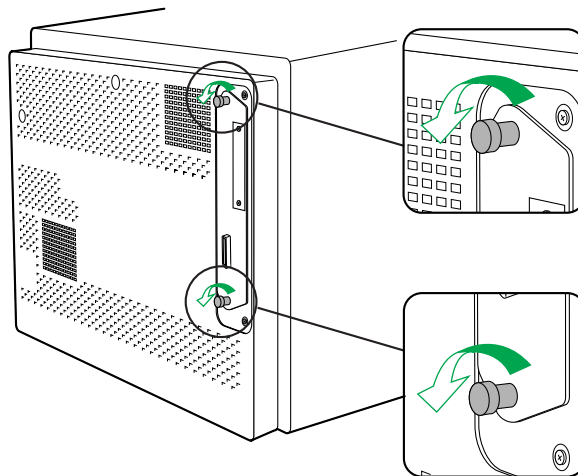
You must remove the printer controller board from the back of the KX-P8420 in order to install or replace the hard disk, add or replace memory, or install a Token Ring or Ethernet network card.

### Removing and replacing the printer controller board

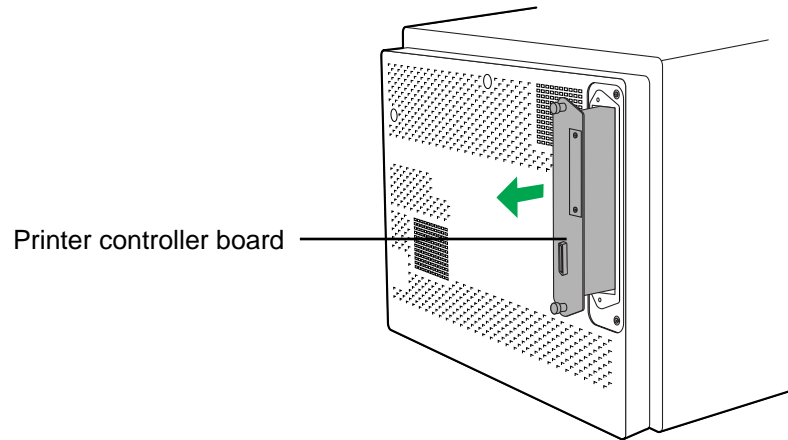
**To remove the printer controller board:**

---

- 1** Turn the printer OFF, unplug the power cord and disconnect any cables connected to the connectors on the back of the printer.
- 2** Loosen the two screws that secure the printer controller board to the back of the printer.



- 3** Carefully pull the printer controller board out of its slot in the printer.



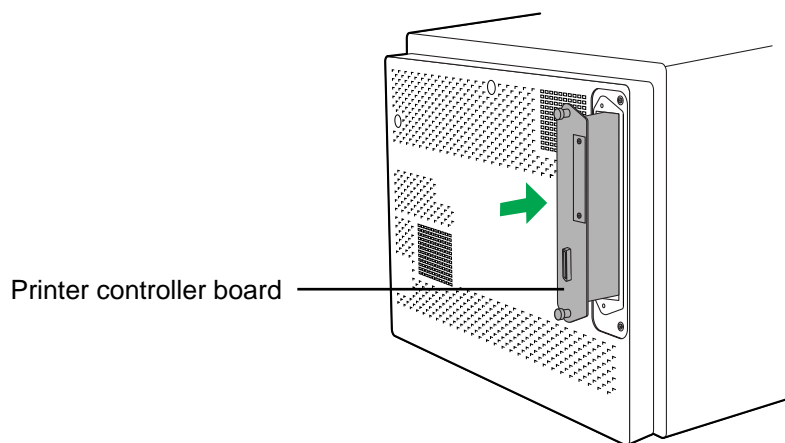
For instructions on installing printer options see:

- “Installing a hard disk drive” on page 186
- “Installing additional memory” on page 189
- “Installing network cards” on page 192

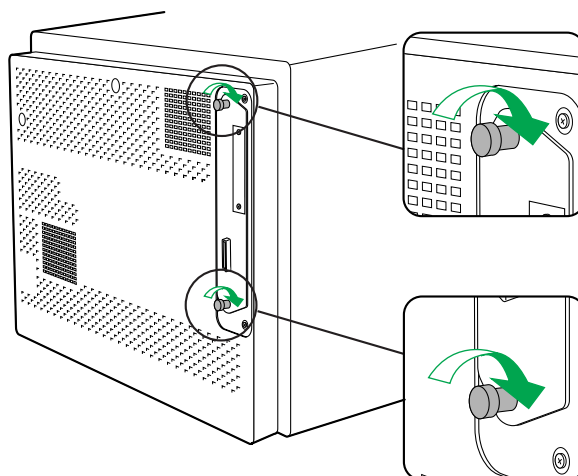


**To replace the printer controller board:**

- 1** Align the printer controller board with the groove on the back of the printer and carefully slide it back inside the printer.



- 2** Tighten the two panel screws on the printer controller board that you loosened earlier.



- 3** Plug in the power cord and reconnect any cables to the back of the printer.

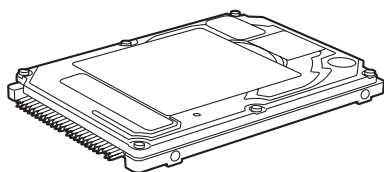
### Installing a hard disk drive

The following section explains how to install the hard disk drive on the KX-P8420. It also describes how to initialize the new hard disk drive for use from the printer's front panel.

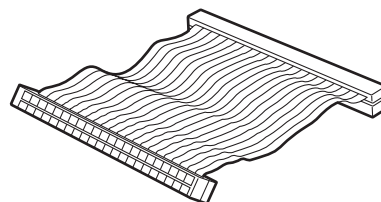
To install the hard disk drive you will need to remove the printer controller board, install the drive and then replace the printer controller board in the printer. For instructions, see "Removing and replacing the printer controller board" on page 183.

#### Kit contents

- Hard disk drive (KX-PDHD1)



- Cable



- Four screws



- Four stand offs



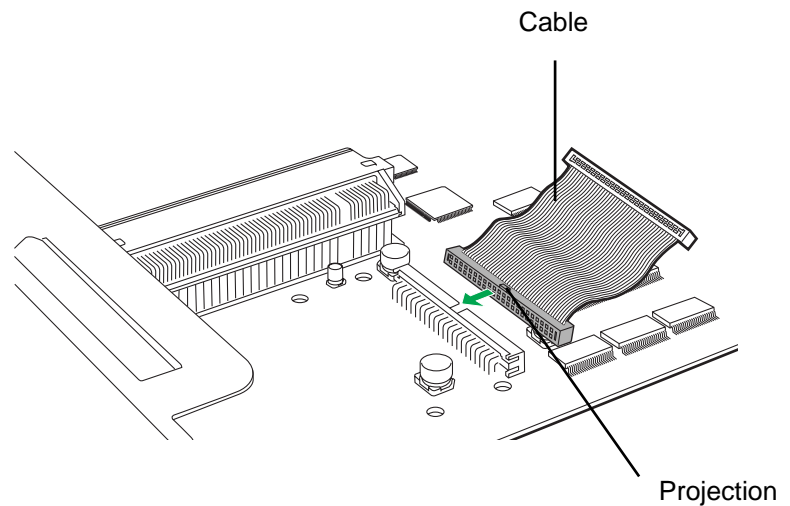
#### **SAFETY CAUTIONS:**



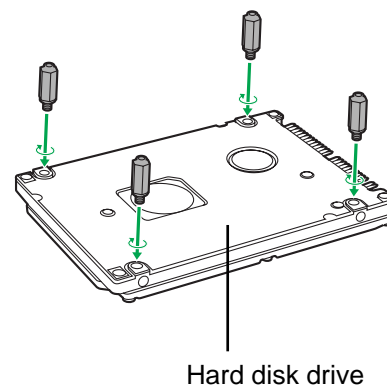
- To avoid electric shock ensure your hands are dry before touching the printer's power plug.
- Do not drop or bend the hard disk drive.
- Do not touch the hard disk drive connector.
- Protect the hard disk drive from static electricity by keeping it in its anti-static package until you are ready to install it.
- Avoid exposing the hard disk drive to direct sunlight, high temperatures, or humidity.

### To install a new hard disk drive:

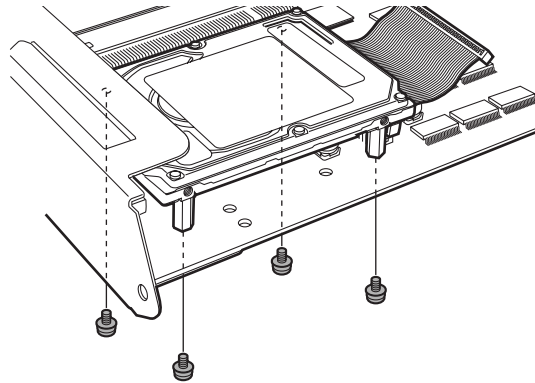
- 1** Place the printer controller board on a stable surface.
- 2** Insert the provided cable into the connector on the printer controller board, directing a projection on the cable against the groove in the connector.  
Slide the cable until the click is heard.



- 3** Unpack the new hard disk drive. With the electrical circuit board side up, place the drive on a flat surface or on the palm of your hand.  
Do not touch the drive with magnetic objects or place objects sensitive to magnets near the drive.
- 4** Screw the four stand offs in the back of the hard disk drive.

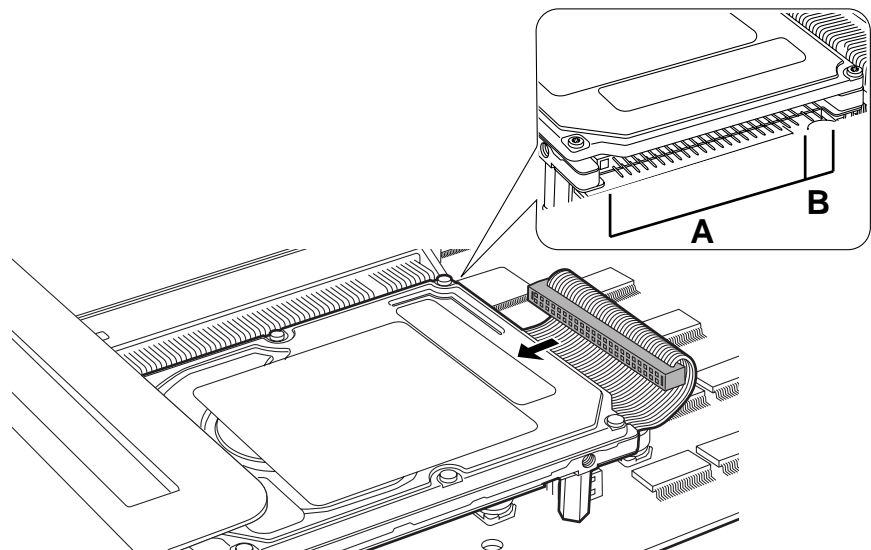


- 5** Put the four stand offs of the hard disk drive into the four holes, and secure the hard disk drive on the printer controller board with four screws.



- 6** Insert the other end of the cable into the connector on the hard disk drive.

The pins on the hard disk drive's connector are in two groups (A and B). Be sure to insert the cable into the part A.



- 7** Replace the printer controller board in the printer.  
For instructions, see “Removing and replacing the printer controller board” on page 183.

## Initializing the hard disk

After you install the hard disk and power on the printer, you may be prompted to initialize the new hard disk drive. If so, follow the directions below:

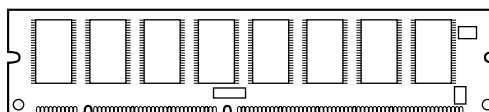
- 1** From **Ready** or **Ready(Sleep)**, press the **Menu/Exit** button to enter the **Setup** menus.
- 2** Press the **Continue/Forward** button until Hard Disk appears. Follow the instructions on the LCD.

## Installing additional memory

The following section explains how to install a 16 or 32MB RAM (random access memory) DIMM (dual in-line memory module) on the KX-P8420.

To install the RAM DIMM (illustrated below) you will need to do the following:

- Remove the printer controller board from the back of the printer.
- Replace the printer's 16MB RAM DIMM with a 32MB RAM DIMM, or install a 16 or 32MB RAM DIMM in either of the two empty RAM slots on the printer controller board.
- Replace the printer controller board.



### **IMPORTANT:**

- To avoid electric shock ensure your hands are dry before touching the printer's power plug.

## Kit contents

- RAM DIMM

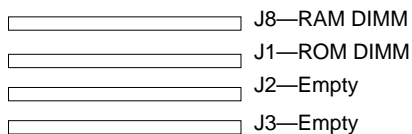
### **CAUTIONS:**

- Do not drop or bend the RAM DIMM.
- Do not touch the connector edge of the RAM DIMM.
- Protect the RAM DIMM from static electricity by keeping it in its anti-static package until you are ready to install it.
- Avoid exposing the RAM DIMM to direct sunlight, high temperatures, or humidity.

### **Installing RAM DIMMs**

The printer controller board ships with the following memory configuration:

- The DIMM slot numbered J1, is reserved for the printer's system software ROM DIMM.
- The DIMM slot numbered J8 contains a 16MB RAM DIMM.
- The remaining two slots, J2 and J3 are empty.



Additional RAM DIMMs may be purchased for your printer in 16 or 32MB configurations, allowing your printer a maximum memory configuration of 80MB of RAM.

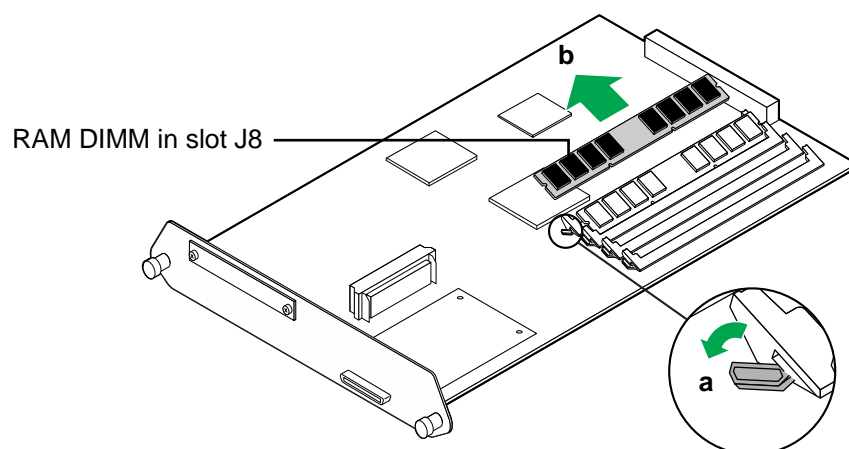
To install a RAM DIMM you will need to remove the printer controller board, install the RAM DIMM, then replace the controller board in the printer. For instructions, see “Removing and replacing the printer controller board” on page 183.

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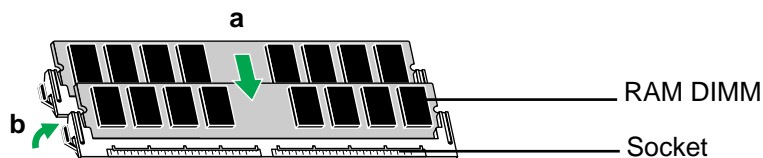
**To install a RAM DIMM:**


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- 1** Unpack the RAM DIMM(s).  
Do not touch the connector edge on the RAM DIMM.
- 2** Place the printer controller board on a stable surface.
- 3** If you are replacing a RAM DIMM, unlatch the lever(s) on the side of the RAM DIMM you are replacing (**a**) and carefully slide it out of the socket (**b**).  
Some sockets have only one lever.  
If you will install additional RAM DIMM(s) in the empty slot(s) J2 or J3, skip this step.



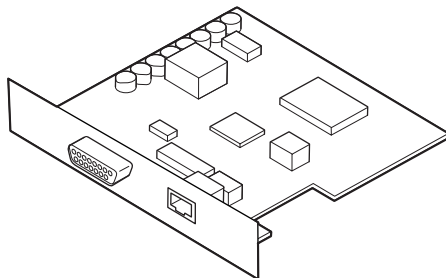
- 4** Ensure that the notches on the RAM DIMM are aligned inside the empty socket.
- 5** Slide the RAM DIMM into the empty socket at a 45-degree angle and push the DIMM into the socket (**a**) until the lever(s) snap into place (**b**).



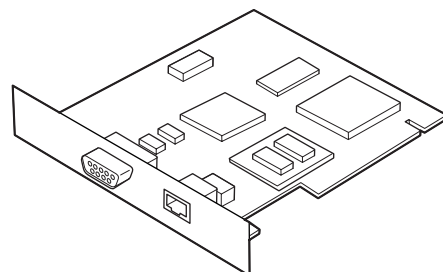
- 6** Replace the printer controller board in the printer.  
For instructions, see "Removing and replacing the printer controller board" on page 183.

### Installing network cards

The following section explains how to install either an Ethernet (KX-PNBC5) or Token Ring (KX-PNBC6) network card (illustrated below) on the KX-P8420. It also describes how to configure the printer Setup when the new network card has been installed.



**Ethernet card**



**Token Ring card**

To install the network card you will need to do the following:

- Remove the printer controller board from the back of the printer.
- Install the network card on the printer controller board.
- Replace the printer controller board.
- Configure the printer's network setup.

**IMPORTANT:**

- To avoid electric shock ensure your hands are dry before touching the printer's power plug.

### Kit contents

- Ethernet (KX-PNBC5) or Token Ring (KX-PNBC6) network card

**CAUTIONS:**

- Do not drop or bend the network card.
- Do not touch the connector of the network card.
- Protect the network card from static electricity by keeping it its anti-static package until you are ready to install it.
- Avoid exposing the network card to direct sunlight, high temperatures, or humidity

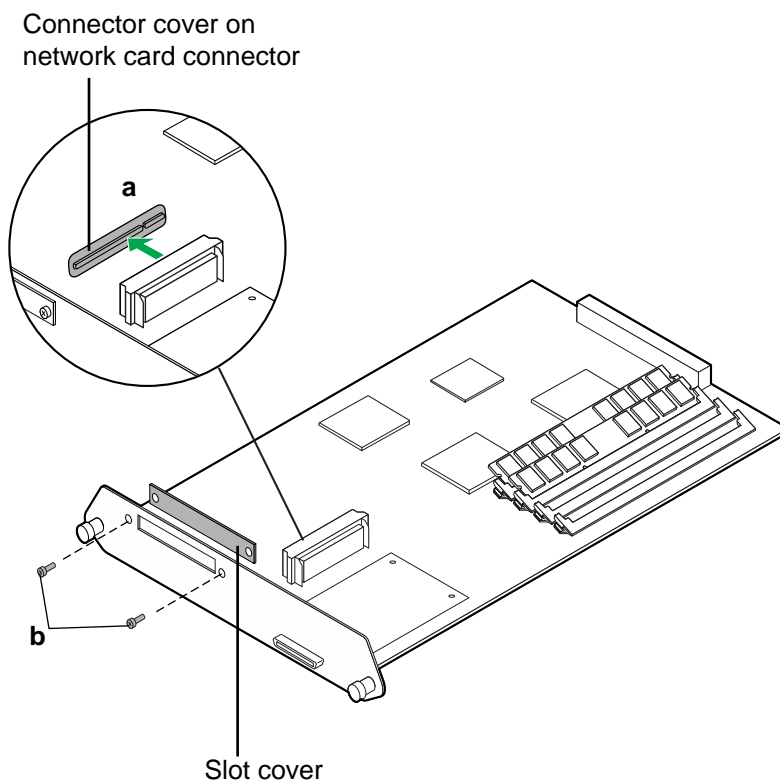
Before you begin this procedure, remove the printer controller board from the printer. For instructions, see "Removing and replacing the printer controller board" on page 183.



**Installing a network card:**

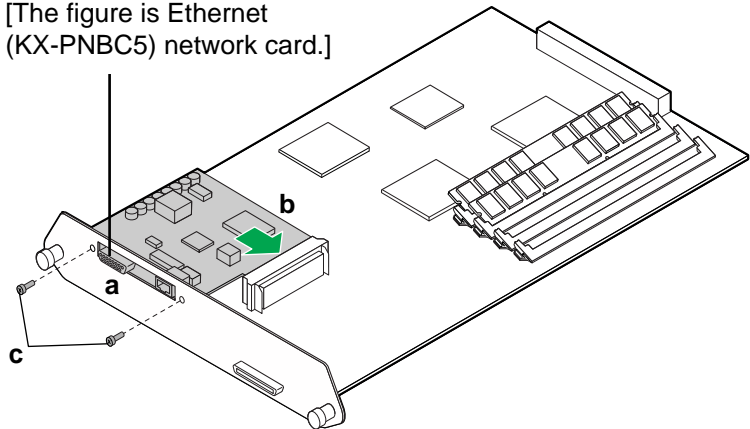
- 1** Place the printer controller board on a stable surface.
- 2** Use a flat blade screwdriver to gently remove the connector cover on the side of the network card connector (a).

Remove the two screws that secure the slot cover on the front bracket, then remove the slot cover (b).



- 3** Align the network card into the cutout in the front bracket (**a**).  
And then into the network card connector (**b**).  
Secure the network card to the front bracket using the two screws you removed from the slot cover (**c**).

Network card  
[The figure is Ethernet  
(KX-PNBC5) network card.]



- 4** Replace the printer controller board in the printer.  
For instructions, see “Removing and replacing the printer controller board” on page 183.
- 5** Connect the printer to a network.  
For instructions, see “Chapter 3 Connecting the Printer to a Network”.

# Appendix

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This appendix contains specifications for the following:

- Printer
- Media
- Bidirectional Parallel Interface
- Controller

## Specifications

### *Printer*

#### **Printing method**

Semiconductor Laser

#### **Power source**

Refer to the nameplate on the rear of the unit.

#### **Temperature**

Operating: 10°C to 32.5°C (50°F to 90.5°F)

Best Print Quality: 15°C to 25°C (59°F to 77°F)

Storage: 0°C to 40°C (32°F to 104°F)

#### **Humidity**

Operating: 20% to 80% RH.

Best Print Quality: 30% to 70% RH.

Storage: 10% to 80% RH

#### **Warm up time**

Less than 200 seconds (at 20°C)

#### **Power consumption**

850 W Max. (printing with fuser on),

40 W (standby with fuser off),

35 W (ENERGY STAR Mode) Meets ENERGY STAR power conservation requirements.

#### **Mass {Weight} of standard unit with consumables**

(without optional 2nd cassette feeder)

47.9kg/105.5 lbs.

#### **Dimensions of standard unit** (Without 2nd cassette feeder)

Height: 463 mm (18.2")

Depth: 493 mm (19.4")

Width: 510 mm (20.1") [784 mm (30.9") with the output tray]

#### **Noise level**

53 dB(A) [Printing Mode]

47 dB(A) [Standby mode]

### Paper output

Up to 500 sheets [75 g/m<sup>2</sup> (20 lbs.)]

### Resolution

600x600 dpi,

1200x600 dpi

(more than or equal to 32MB RAM required, with RAM DIMM option installed)

or

1200x1200 dpi

(more than or equal to 32MB RAM required, total of 48MB RAM recommended, with RAM DIMM option installed)

### Maximum printing speed

3.5 ppm (Full Color), 14 ppm (Monochrome) at 600x600 dpi

## Media

### ■ Media sizes

Media	Size	Dimensions
Paper	Letter	216 mm x 279 mm (8.5" x 11")
	A4	210 mm x 297 mm (8.3" x 11.7")
	Legal	216 mm x 356 mm (8.5" x 14")
Transparency	Letter	216 mm x 279 mm (8.5" x 11")
	A4	210 mm x 297 mm (8.3" x 11.7")
Envelope	Env. #10	104.3 mm x 241.3 mm (4.13" x 9.5")

### **NOTE:**

- Please store your paper according to the recommendations of the manufacturer.

### ■ Margins and print area

When the image is printed on the media, the image (print area) is a bit smaller than the media size. You may need to adjust the page margins in the application software to match the print area.

The following table and illustrations show the page sizes, the largest print areas, and the margins for the media sizes supported on this printer.

Media	Page Size	Print area	Margins		
			Top	Bottom	Sides
Letter	216 mm x 279 mm (8.5" x 11")	208 mm x 269 mm (8.2" x 10.6")	4.3 mm (0.17")	4.3 mm (0.17")	3.7 mm (0.15")
A4	210 mm x 297 mm (8.3" x 11.7")	203 mm x 289 mm (8.0" x 11.4")	3.6 mm (0.14")	3.6 mm (0.14")	4.1 mm (0.16")
Legal	216 mm x 356 mm (8.5" x 14")	208 mm x 350 mm (8.2" x 13.8")	3.1 mm (0.12")	3.1 mm (0.12")	3.7 mm (0.15")

### ■ Paper weight

The printer is designed to work well with most types of paper. However, differences in paper may have significant effects on the quality of the print or the reliability of paper handling. It is strongly recommended that you always test paper before purchasing it to make sure it provides desirable performance.

Media tray	One-sided printing	B&W	60 to 105 g/m <sup>2</sup> (16 to 28 lbs.)
		Color	75 to 105 g/m <sup>2</sup> (20 to 28 lbs.)
Multi-purpose tray	One-sided printing	B&W	75 to 165 g/m <sup>2</sup> (20 to 44 lbs.)
		Color	75 to 165 g/m <sup>2</sup> (20 to 44 lbs.)
	Two-sided printing	B&W	75 to 105 g/m <sup>2</sup> (20 to 28 lbs.)
		Color	90 to 105 g/m <sup>2</sup> (24 to 28 lbs.)

• **Recommended paper (for optimum performance):**

**LETTER/LEGAL:** Hammermill LASERPRINT 90 g/m<sup>2</sup> (24 lbs.)

**A4:** NEUSIEDLER COLOR COPY 90 g/m<sup>2</sup>

**NOTE:**

- We do not recommend the use of 105 g/m<sup>2</sup> (28 lbs.) paper in areas of high or low humidity and temperature since paper feed problems may be experienced.

### ■ Types of paper to avoid

- Extremely smooth or shiny paper or paper that is highly textured
- Letterhead imprinted with low temperature or thermography. These materials may transfer onto the fusing roller and cause damage. Any pre-printed paper should use inks compatible with 200°C (392°F) for 0.1 second.
- Damaged or wrinkled paper, or paper with irregularities such as tabs, staples, etc.
- Multipart forms or carbonless paper
- Paper with a 25% or more cotton and/or fiber content
- Ink jet paper (It may transfer onto the fuser roller and cause damage.)

### ■ Two-sided printing

Two-sided printing is possible by using the multi-purpose tray. However, you should not expect the same print quality and reliability that you get with one-sided printing. We strongly recommend that you follow the guidelines below.

- Do not load more than 10 sheets in the multi-purpose tray.
- Before loading paper in the multi-purpose tray, adjust it so that the edges of the media are lightly touching the media guides of the multi-purpose tray.

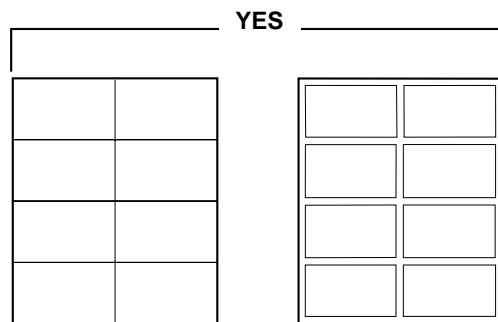
■ **Transparencies and labels**

You may also print on transparencies and labels that are made for the printer. Panasonic has tested and found that the following work satisfactorily:

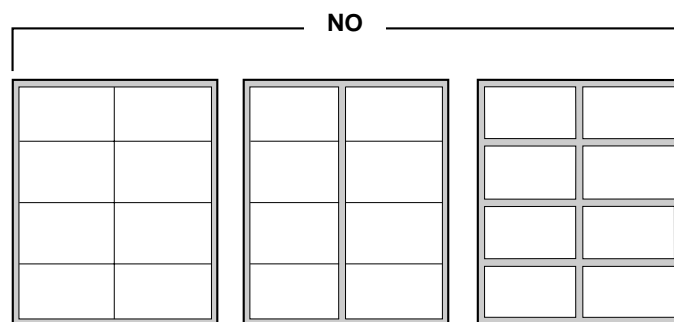
**OHP transparency:** 3M CG3700

**Labels:** AVERY 5163, AVERY 5164, AVERY 5165, Avery L7163, Avery L7165, Avery L7166, Avery L7167, Avery L7168, Avery L7169

- Re-using transparencies that have been fed through the printer once (for example, after jams or if the transparency is ejected without being printed) can reduce the life of the consumables and paper path components.
- When using transparencies, if the print quality is poor, print on the other side.
- With any label stock, the labels must completely cover the backing material.



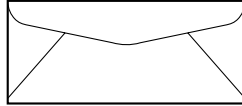
Labels cover the entire backing material.



The backing material is exposed.

### ■ Envelopes

It is recommended that you print in black text only and purchase high quality #10 laser envelopes with diagonal seams, as shown in the diagram below:



High quality envelopes have the following characteristics:

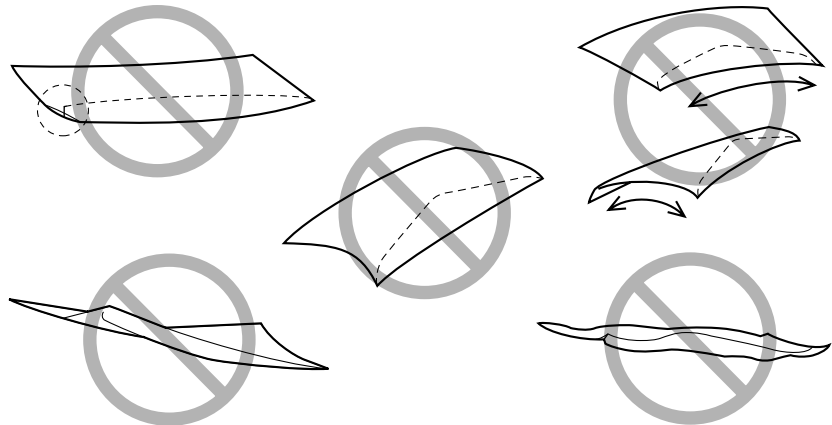
- A thin, sharply creased leading edge
- Paper weight of 90 g/m<sup>2</sup> (24 lbs.)
- Flat, free of curls, wrinkles, nicks, etc.

**NOTE:**

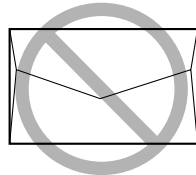
- Wrinkle may occur in some case, even if high quality envelopes are used.

It is not recommended that you use envelopes with any of the following characteristics (using these may result in paper jams):

- Irregularly shaped envelopes
- Envelopes with curls, wrinkles, nicks, twists, dog-ears or other damage

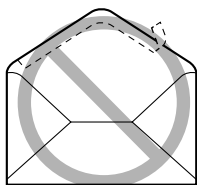


- Envelopes with side seam construction

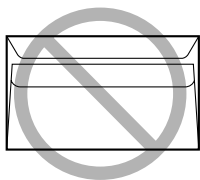




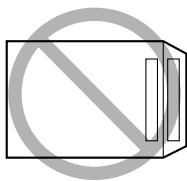
- Highly textured envelopes, or with extremely shiny surfaces
- Envelopes that seal by removing a peel-off strip



- Envelopes with more than one flap to be sealed



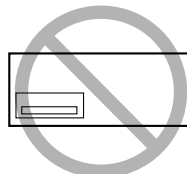
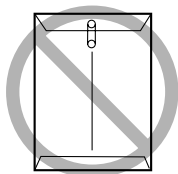
- Self-adhesive envelopes



- Envelopes that are baggy or not sharply creased
- Embossed envelopes
- Envelopes that have previously been printed on

Do not attempt to print on any of the following types of envelopes. These may cause damage to your printer.

- Envelopes with clasps, snaps or tie strings (as illustrated on left below)
- Envelopes with transparent windows (as illustrated on right below)
- Envelopes that will melt, discolor, scorch offset or release hazardous emissions when exposed to 200°C (392°F) for 0.1 second
- Envelopes that use encapsulated types of adhesive that do not require moistening but rely on pressure to seal them



Always test a sample of the envelopes you are thinking of buying. Confirm that the envelope performs acceptably.

### ■ For best printing results

- Avoid printing in high humidity i.e., above 70%.  
High humidity may cause the envelope to curl and pick up excess toner.  
High humidity may also cause the envelope to seal.
- Avoid printing below 10°C (50°F) with less than 30% relative humidity.  
Low temperature with low humidity may cause light printing.
- Print only one envelope at a time.

Envelope storage is very important. Store them away from moisture and humid air, where they can lay flat and their edges won't be bent or damaged. The humidity should not exceed 70% RH.

## ***Bidirectional Parallel Interface***

The bidirectional parallel interface is based on the IEEE P1284-C standard.

If your computer has a bidirectional parallel port, the printer driver and printer can take advantage of faster data transfer.

### ■ Specifications

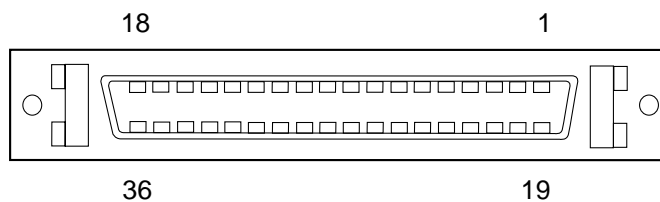
Connector Type	IEEE 1284-C type connector
Cable	Use a shielded cable 2 m (6.6 ft) or less in length.

### ■ Pin configuration

Signal pin	Return side pin	Signal
1	19	Busy
2	20	Select
3	21	nAck
4	22	nFault
5	23	PError
6	24	Data 1
7	25	Data 2
8	26	Data 3
9	27	Data 4

Signal pin	Return side pin	Signal
10	28	Data 5
11	29	Data 6
12	30	Data 7
13	31	Data 8
14	32	nInit
15	33	nStrobe
16	34	nSelectin
17	35	nAutoFd
18	—	+5V(Host)
36	—	+5V(Peripheral)

#### ■ Parallel Interface connector (printer side)



#### **NOTES:**

- “Return” denotes the return side wire of a twisted pair cable and is connected to signal ground.
- Be sure to use only a shielded cable. The printer will not operate properly if any of the pin is not connected.

### **Controller**

#### **CPU**

133 MHz, 4700 CPU

#### **Hard drive**

Option

#### **ROM**

16MB

#### **Memory (RAM)**

Standard: 16MB

Optional: additional 16MB or 32MB DIMM upgrades available.  
(Expandable to a maximum 80MB of RAM)

#### **Host interface**

IEEE compliant, 1284 type C, Mini-Centronics parallel port interface

Ethernet card (option): AUI and RJ45 (10/100Base TX)

Token Ring card (option): RJ type and DB9 type

#### **User interface**

24 character, 2 line LCD panel, 2 indicators

#### **NVRAM**

1MB

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